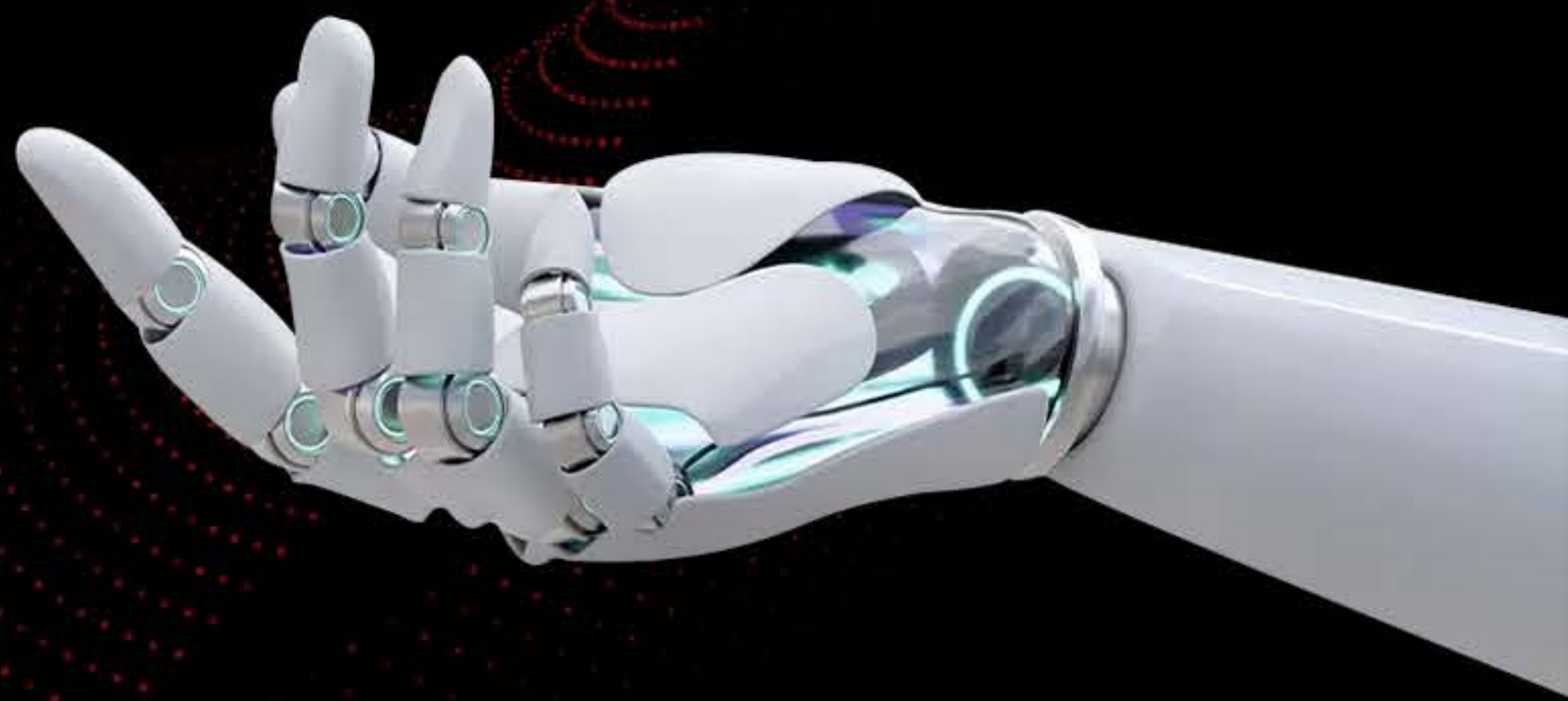




Your **AI** Companion for
Everyday Tasks



Microsoft Copilot



We present **Copilot's** capabilities, the latest advancements in AI from Microsoft for all industries. Empower your organization, enhance operational efficiency, and deliver the best customer experience.



Microsoft Dynamics 365





Microsoft Copilot



Microsoft Dynamics 365



Content

- 4 The Era of AI Copilot.
- 7 Copilot for Sales.
- 8 Copilot for Marketing.
- 9 Copilot for Service.
- 10 Copilot for Supply Chain.
- 11 Copilot for Finance.
- 11 Copilot for Business Central.
- 12 Copilot for Power Platform.

Get an
AI Assessment!



The world is **changing**



Industries are
transforming
rapidly.



The drivers of
economic growth
are evolving.



The world is
more connected
than ever.



AI is setting the stage for a
new era of innovation.

Microsoft Copilot



The Era of AI Copilot

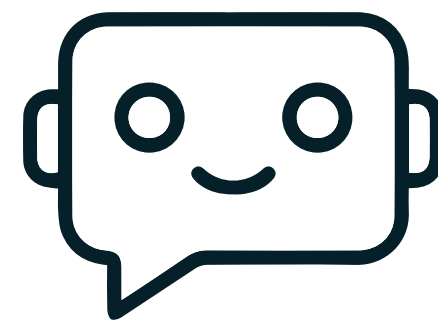
The role of technology

From

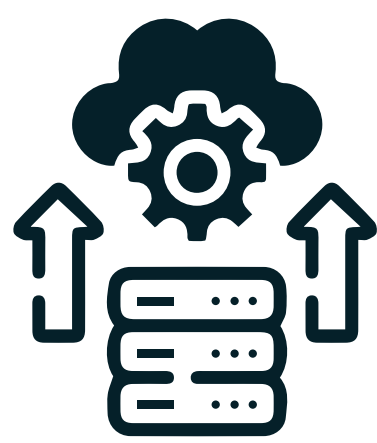
To



Tools



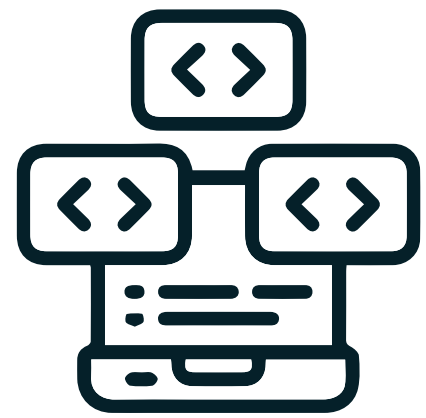
Creative Assistant



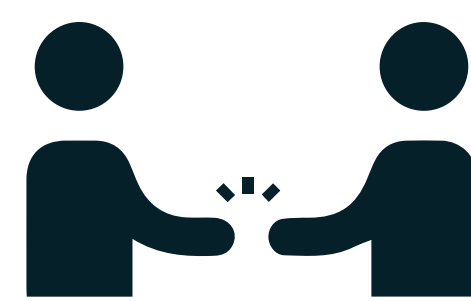
Data input



Data output



Follow commands



Give recommendations with humans informed



Use specialized language



Use of natural language



Microsoft Copilot

The world's first **AI**
Copilot for both
CRM and **ERP**

Sales

Sales Meeting
Recap: Drafting
Client Emails



Marketing

Generate content
ideas. Create
segments. Simplify
customer insights.

Service

Create responses
for customers.
Improve
self-service bots.



Dynamics 365



Microsoft Copilot

The world's first **AI**
Copilot for both
CRM and **ERP**



Supply Chain

Predict interruptions

Finance

Automate data consolidation.
Streamline variance analysis.



Business Central

Automate task, get data-driven analysis and recommendations, create product descriptions





Copilot for Sales

Save time by creating engaging emails for customers.

AI-generated email content modeled after styles, messaging, and tone.

Integrates personalized details, from pricing to promotions.

Recap sales meetings

Automated summaries of key topics, issues, and concerns, as well as CRM-related information.

Gain insights and make decisions.

Get real-time sales insights with natural language queries.

Receive a summary of potential clients.

View AI-driven opportunity suggestions based on industry, product, account, and geography.

Copilot for Customer insights

Get insights from data faster and easier with natural language.

Democratize access to customer data insights. Use simple prompts to explore, understand, and predict customer needs. Ask questions about customers and receive answers in seconds.

Use natural language to generate audience segments.

Simply type the characteristics of the audiences you want to engage with to generate an optimized list of contacts.

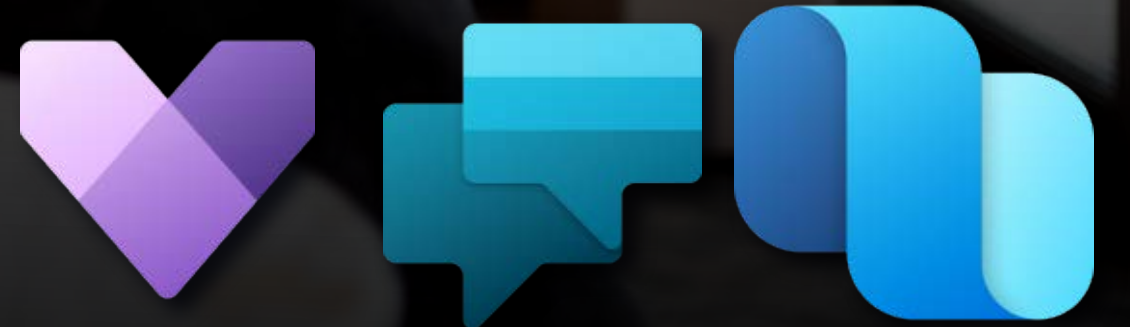
Create perfect email campaigns.

Enhance email marketing with AI-assisted content suggestions.





Copilot for Service



Resolve service cases faster with AI-assisted responses.

Draft messages with a single click, from emails to chat responses.

Generate contextually relevant content with live conversations and reliable support resources.

Resolve large volumes of cases thoroughly and efficiently.

Improve agent productivity and customer satisfaction.

Enhance self-service with conversational AI.

Provide human-like conversational support.

Resolve cases efficiently with reliable websites, knowledge base articles, and internal resources.

Copilot for Supply Chain

Predict supply chain disruptions and act on them in real time.

Predict risks and act on them. Contextual emails targeted to the right contact with all the correct details.

Optimize purchase order change management for procurement teams.

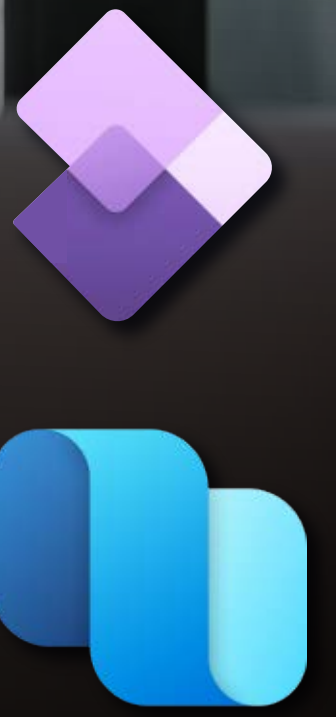
Efficiently manage responses and changes to purchase orders at scale, and assess impact and risk to optimize sourcing decisions.

Quickly adapt your sourcing plans to meet the needs of customers and partners.





Copilot for Finance

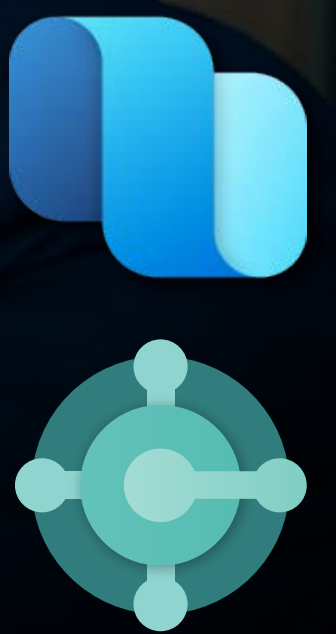


Faster and more automated financial processes.

Optimize audits by extracting and reconciling data with a simple prompt. Simplify collections by automating communication and payment plans. Accelerate financial reporting by easily detecting deviations.



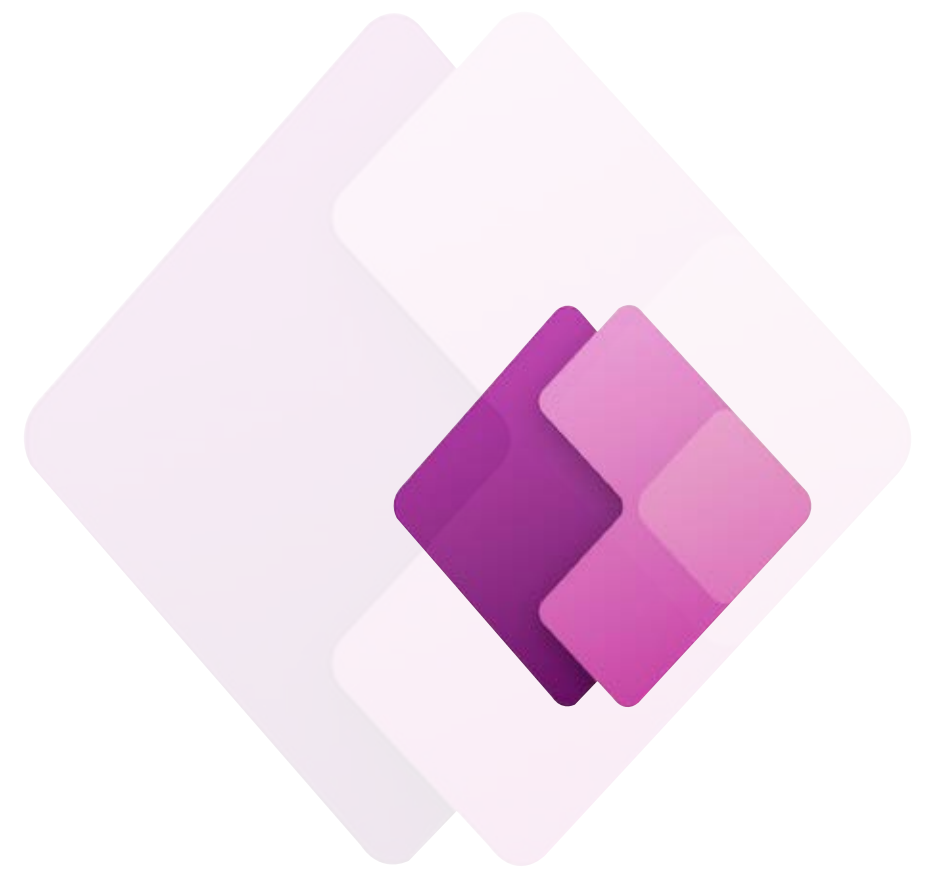
Copilot for Business Central



Automatically generate attractive and creative product descriptions.

Bring products to market faster with AI-generated product description suggestions. Create text ideas in seconds based on selected product attributes, tone, and format. Publish seamlessly on Shopify with just a few clicks.

Copilot for Power Apps



Create apps with minimal words in natural language.

Imagine your app, describe it, and watch as Power Apps generates your app instantly, complete with data tables and backend logic.

Copilot for Power Automate



Evolve from low-code to natural language.

Describe a workflow to create and improve it and iterate it with AI-powered conversations.

Copilot Studio



Create and customize copilots without needing to code.

Design, test, and publish copilots tailored to your specific needs, whether for internal or external use, across various channels and devices.



We'll tell you more

Get an AI Workshop for your business

The workshop is designed to guide businesses in the successful implementation of AI technologies through sessions that lead the client through the adoption process.

Request your **workshop** today

Get to know us