

Welcome to **What's new in Microsoft 2025 Release Wave 2**

Thursday, 25th September 2025

We will kick off shortly

Agenda

CET	EST	
• 15:05	09:05	ERP F&O by Stefan Fries
• 15:30	09:30	ERP BC by Michala Hvidbjerg
• 15:45	09:45	Customer Engagement by Filipe Mello de Souza
• 16:05	10:05	Power Platform by Filipe Mello de Souza
• Q&A		after each session

Before we get started...

- We are recording today's webinar and share it afterward.
- We will share the presentation, including relevant links.
- We will send you a survey, which we would greatly appreciate if you would take 2 minutes to complete.
- Feel free to ask your questions by writing in the chat.



<https://forms.office.com/e/56CUqaPw79>

What are the Release Waves

The two main updates on the Microsoft Dynamics 365 platform are called "waves".

Usually they occur in April (wave 1) and October (wave 2) and it is recommended that customers and partners have prior knowledge of the news and possible impacts.



July 16

Release plan/
documentation.



August 3

Possibility of applying the wave in
environments to evaluate the functionalities
or even to anticipate the update of the
production environment.



October 01

Starting with updates in
all environments,
including production.

Important notes:

- The date of the wave update can be brought forward to better suit customers' schedules but cannot be postponed;
- In addition to the waves, Microsoft makes small weekly updates between 9pm on Fridays and 6am on Saturdays;
- The Microsoft telemetry area triggers warnings about code usage, functionality, depreciated license to the Dynamics 365 and/or Power Platform admin email.
- <https://learn.microsoft.com/pdf?url=https://learn.microsoft.com/en-us/dynamics365/release-plan/2025wave2/toc.json>
- <https://learn.microsoft.com/pdf?url=https://learn.microsoft.com/en-us/power-platform/release-plan/2025wave2/toc.json>

Depreciações / Substituições

- Finance
- Supply chain
- Project Operations
- Business Central

Item	N / U	Deadline	Benefits / Observations
Sales tax report for Belgium, Purchase sales tax transactions, Sales tax transactions re sales, Additional sales tax report boxes (design based on reporting codes), and Belgium report layout.		March 15, 2026	<p>Replaced with a new value-added tax (VAT) declaration design, VAT declaration (Belgium).</p> <p>the Sales tax report for Belgium, Purchase sales tax transactions, Sales tax transactions re sales, Additional sales tax report boxes (design based on reporting codes), Belgium report layout won't be supported.</p> <p>New VAT declaration XML (BE) and VAT declaration Excel (BE) Electronic reporting (ER) formats are introduced under the Tax declaration model.</p>
SAF VAT sales and purchase register (JPK_VAT) for Poland		January 1, 2026,	<p>Replaced with the new, regulatory-required VAT declaration with registers (JPK-V7, VDEK).</p> <p>We plan to no longer support the [SAF VAT sales and purchase register - JPK_VAT, including the VAT Register (PL) Electronic reporting (ER) format, the SAF VAT sale and purchase registers parameter in General ledger parameters, and the SAF VAT sales and purchase register menu item in the General ledger module.</p>
Sales tax report for Latvia (design based on reporting codes)		October 1, 2025	<p>Replaced with a new value-added tax (VAT) declaration design, VAT declaration for Latvia. we plan to no longer support the Sales tax report for Latvia design based on reporting codes, including the VAT declaration (LV), VAT declaration 218 (LV), VAT declaration v6 (LV), VAT declaration v7 (LV) Electronic reporting (ER) formats under the VAT declaration model together with the following objects: EDT/TaxAmountOverpaid_LV, Enum/LvBusinessType, Enum/LvDocumentType, Enum/LvDocumentAggregationType, Enum/TaxTransDataOrigin_W, Enum/TaxDeclarationType_W, Class/VATDeclarationService_LV, Table/TaxTable/Field/BusinessType_LV, Table/TmpTaxReportTaxTransData_LV. New VAT declaration XML (LV) and VAT declaration Excel (LV) ER formats are introduced under the Tax declaration model.</p>
Sales tax report for Norway (design based on reporting codes)		January 1, 2026,	<p>Replaced with a new value-added tax (VAT) declaration design, VAT return with direct submission to Altinn.</p> <p>we plan to no longer support the Sales tax report for Norway design that's based on reporting codes, including the VAT declaration (NO) Electronic reporting (ER) format under the VAT declaration model together with following objects: Table/TmpTaxTransInfo_W, Class/VATDeclaraitonContract_W. New VAT declaration XML (NO) and VAT declaration Excel (NO) ER formats are introduced under the Tax declaration model.</p>

Item	N / U	Deadline	Benefits / Observations
Electronic Invoicing integration using Microsoft Dataverse		Above Version 10.0.38	This feature is no longer required in the new version of the globalization feature for Indonesia, Electronic invoicing for Indonesia . Finance 10.0.38 release no longer supports Electronic Invoicing integration using Microsoft Dataverse . This feature is no longer required by the new version of the globalization feature for Electronic invoicing in Indonesia.
Dataverse solution for Electronic invoicing		Above Version 10.0.38	This solution is no longer required in the new version of the globalization feature for Indonesia, Electronic invoicing for Indonesia . Finance 10.0.38 release no longer supports Dataverse solution for Electronic invoicing . This plugin isn't required by the new version of the globalization feature for Electronic invoicing in Indonesia.
TaxYearlyCom_IT, TaxYearlyComReport_IT tables for Italian Yearly tax communication		Above Version 10.0.38	The TaxYearlyCom_IT and TaxYearlyComReport_IT tables for Italian Yearly tax communication are replaced with new TaxYearlyComV2_IT and TaxYearlyComReportV2_IT tables. Finance 10.0.38 release no longer supports the TaxYearlyCom_IT and TaxYearlyComReport_IT tables for Italian Yearly tax communication. They're replaced with new TaxYearlyComV2_IT and TaxYearlyComReportV2_IT tables for Italian Yearly tax communication.
Features removed or deprecated in the Finance 10.0.36 release			
"FTA VAT Audit File (AE)" Electronic reporting (ER) format using the "Standard Audit File model mapping" and "FAF declaration" menu item		July 1, 2024	Replaced with a new FTA Tax Audit File - FAF in TXT (AE) Electronic reporting (ER) format that uses the SAF-T General model mapping and the Standard Audit File for Tax (SAF-T) electronic report feature. For more information, see FTA Tax Audit File (FAF) in TXT format for the United Arab Emirates . Deprecated: By July 1, 2024, Microsoft no longer supports the FTA VAT Audit File (AE) ER format that uses the Standard Audit File model mapping and the FAF declaration menu item (Tax > Declarations > FAF declaration). A new FTA Tax Audit File - FAF in TXT (AE) ER format was introduced that uses the SAF-T General model mapping and can be used with the Standard Audit File for Tax (SAF-T) electronic report feature. For more information, see FTA Tax Audit File (FAF) in TXT format for the United Arab Emirates .

D365 Finance

Item	N / U	Deadline	Benefits / Observations
EDIFACT PAYMUL (AT) configuration under Payment model		Finance 10.0.31 release	Replaced with a new format that is based on ISO 20022 pain.001.001.09. Deprecated: Banks in Austria deprecated EDICFACT-PAYMUL for cross-border payments by November 2022 and replace it with XML version pain.001.001.09N. A new configuration was added under the Global Configuration repository which enables users to complete the cross-border payment request.
Revenue recognition		Finance 10.0.30 April 2023,	he Revenue recognition functionality in Dynamics 365 Finance no longer receives support with bug fixes. Customers are asked to use the improved functionality, Subscription billing . After January 2024, the Revenue recognition feature isn't available. Customers are asked to move to the improved Subscription billing functionality. The bundle feature, which is part of revenue recognition, was replaced and released as a separate feature available in 10.0.36.

D365 Supply Chain



Item	N / U	Deadline	Benefits / Observations
Inquire into inventory with Copilot (preview)		10.0.44	Microsoft has decided not to continue development on this preview feature. Removed. This preview feature was never made generally available and is now completely removed from the Inventory Visibility service .
SHA1 hashing in the InventDim table		10.0.44	To ensure that data in the InventDim table is unique and easy to search for, the system hashes some of its data. The system previously used SHA1 hashing, which is now outdated, so we're replacing it with SpookyHash.
Rename item number (preview)		10.0.44	The item number field is a primary key that is used across multiple systems. The <i>(Preview) Rename item number</i> feature allowed users to edit the item number field, but we found that the feature could cause data inconsistencies in multi-system and apps-integration scenarios, leading to data integrity and data corruption issues. The feature was previously in preview and was never made generally available for use in production environments.
The "Work creation number" number sequence has been removed		10.0.43	The <i>Work creation number</i> number sequence could sometimes create problems when the same prefixes were used for other number sequences. The <i>Work creation number</i> number sequence and been replaced by the <i>Work creation ID</i> number sequence. The <i>Work creation ID</i> number sequence is designed to avoid conflicts with other number sequences.
"Adjustment out" mobile device menu items must now use process guide		10.0.43	The process guide framework offers enhanced extensibility support and allows for easier changes in the feature behavior. The framework will now be required for all mobile device menu items that use the <i>Adjustment out</i> work creation process. The process guide framework will be required for all mobile device menu items that use the <i>Adjustment out</i> work creation process. The ability to turn off this option is being removed from the product.
"Spot cycle counting" mobile device menu items must now use process guide		10.0.43	The process guide framework offers enhanced extensibility support and allows for easier changes in the feature behavior. The framework will now be required for all mobile device menu items that use the <i>Spot cycle counting</i> work creation process. The process guide framework will be required for all mobile device menu items that use the <i>Spot cycle counting</i> work creation process. The ability to turn off this option is being removed from the product.

D365 Supply Chain

Item	N / U	Deadline	Benefits / Observations
Inventory transactions support for internal warehouse operations		10.0.41	Using inventory transactions to track on-hand inventory for internal warehouse operations has well-known performance issues. Warehouse-specific inventory transactions , which have been available since version 10.0.32, replace the older inventory transactions for tracking internal warehouse operations.
Release to warehouse page		10.0.41	The Release to warehouse page has performance issues. The Release to warehouse page has been split into two new release to warehouse pages, which together provide equivalent functionality with significantly improved performance. The new pages are Release sales orders to warehouse and Release transfer orders to warehouse .
Scale unit capability for Supply Chain Management		10.0.40	The scale unit capability for Microsoft Dynamics 365 Supply Chain Management has been paused for new customers since July 2022 and is now deprecated. Warehouse management only mode replaces some of the functionality planned for scale units and adds many new architectural and integration possibilities.

D365 Project Operation

Item	N / U	Deadline	Benefits / Observations
Features removed or deprecated in the Project Operations October 2023 release		10.0.32	Last Review 07/07/2025

D365 Business Central



Item	N / U	Deadline	Benefits / Observations
Excel reports on the Business Manager and Accountant Role Centers (removal)		2026 Wave 1 update 28.0	<ul style="list-style-type: none">• The following Excel reports are removed on the Business Manager and Accountant role centers. Balance Sheet• Income Statement• Statement of Cash Flow• Statement of Retained Earnings• Sales Taxes Collected• Customer Statements• Aged Accounts Payable• Aged Accounts Receivable <p>Although these reports are useful to some organizations, changing them requires technical skills in AL and VBA (Visual Basic for Applications) programming. We've enhanced analytics capabilities in finance in each release wave over the last years. For example, we've added data analysis capabilities on ledger tables, reports with Excel layouts that allow you to change the layout as you see fit, and Power BI reports for finance.</p>

D365 Business Central



Item	N / U	Deadline	Benefits / Observations
API (v1.0) for Business Central (removal)		2026 Wave 1 update 28.0	<p>With Business Central, you can create Connect apps. Connect apps establish a point-to-point connection between Business Central and non-Microsoft solutions or services using the standard REST API to interchange data.</p> <p>In 2020 release wave 2, we introduced an improved API where all complex properties are replaced with first-level properties or navigation properties. This change significantly improves API performance because the complex fields were previously calculated at runtime. In API v2.0, all multipart keys and non-GUID keys are replaced with unique GUID keys. Entities can be retrieved using the SystemId, which is immutable, platform-enforced, and indexed. This change improves auditing and API reading performance. The API v2.0 contains all the functionality from API v1.0, so migration should be possible. If this isn't the case, reach out to us via</p>
Legacy Power BI apps on AppSource (removal)		2026 Wave 1 update 28.0	<p>While useful to show the Power BI embed capabilities in Business Central, the following Power BI apps on AppSource are replaced:</p> <ul style="list-style-type: none">Dynamics 365 Business Central - CRMDynamics 365 Business Central - FinanceDynamics 365 Business Central - Sales <p>The apps are replaced by seven Power BI apps for finance, sales, purchasing, inventory, projects, and manufacturing. The new Power BI apps were released in version 25.1.</p>
Intelligent Cloud Insights (removal)		2026 Wave 1 update 28.0	<p>The Intelligent Cloud Insights feature showed KPIs and insights. It's now replaced by seven Power BI apps for finance, sales, purchasing, inventory, projects, and manufacturing. The new Power BI apps were released in version 25.1.</p>

Item	N / U	Deadline	Benefits / Observations
Legacy reports (Removal)		2026 Wave 1 update 28.0	<p>While useful to some organizations, many legacy reports in Business Central are hard to change for end users and requires technical skills in AL and RDLC programming. Therefore, the following reports in the application have now been deprecated and will completely removed from Business Central in 2026 release wave 1:</p> <p>Finance reports Aged Accounts Receivables (Legacy) Aged Accounts Payable (Legacy) Trial Balance (Legacy) Trial Balance/Budget (Legacy)</p> <p>Fixed Assets reports Fixed Asset Analysis (Legacy) Fixed Asset Details (Legacy) Fixed Asset Projected Value (Legacy)</p> <p>Manufacturing reports Work Center List (Legacy) Machine Center List (Legacy) Rolled-up Cost Shares (Legacy) Single-Level Cost Shares (Legacy) Detailed Calculation (Legacy) Item BOM Compare list (Legacy) Work Center Load (Legacy) Machine Center Load (Legacy) Work Center Load (Legacy) Machine Center Load (Legacy) Prod. Order - Calculation (Legacy)</p> <p>Sales reports Customer - Top 10 List (Legacy)</p> <p>Purchasing reports Vendor - List (Legacy) Vendor - Summary Aging (Legacy)</p>

D365 Business Central



Item	N / U	Deadline	Benefits / Observations
Excel reports on the Business Manager and Accountant Role Centers (warning)		obsolete: pending in 2025 release wave 1.	<ul style="list-style-type: none">• The following Excel reports will be removed on the Business Manager and Accountant role centers. Balance Sheet• Income Statement• Statement of Cash Flow• Statement of Retained Earnings• Sales Taxes Collected• Customer Statements• Aged Accounts Payable• Aged Accounts Receivable <p>Although these reports are useful to some organizations, changing them requires technical skills in AL and VBA (Visual Basic for Applications) programming. We've enhanced analytics capabilities in finance in each release wave over the last years. For example, we've added data analysis capabilities on ledger tables, reports with Excel layouts that allow you to change the layout as you see fit, and Power BI reports for finance.</p>

D365 Business Central



Item	N / U	Deadline	Benefits / Observations
Legacy Power BI apps on AppSource (warning)		obsolete:p ending in 2025 release wave 1	While useful for showing the Power BI embed capabilities in Business Central, the following legacy Power BI apps on AppSource are replaced: Dynamics 365 Business Central - CRM Dynamics 365 Business Central - Finance Dynamics 365 Business Central - Sales The apps are replaced by seven Power BI apps for finance, sales, purchasing, inventory, projects, and manufacturing. The new Power BI apps were released in version 25.1.
Intelligent Cloud Insights (warning)		obsolete:p ending in 2025 release wave 1	While useful for showing KPIs and insights, the legacy Intelligent Cloud Insights feature is replaced by seven Power BI apps for finance, sales, purchasing, inventory, projects, and manufacturing. The new Power BI apps were released in version 25.1.
Legacy reports (warning)		obsolete:p ending in 2025 release wave 1	While useful to some organizations, many legacy reports in Business Central are hard to change for end users and requires technical skills in AL and RDLC programming. Therefore, the following reports in the application have now been deprecated and will completely removed from Business Central in 2026 release wave 1: Finance reports <ul style="list-style-type: none"> Aged Accounts Receivables (Legacy) Aged Accounts Payable (legacy) Trial Balance (legacy) Trial Balance/Budget (legacy) Fixed Assets reports <ul style="list-style-type: none"> Fixed Asset Analysis (legacy) Fixed Asset Details (legacy) Fixed Asset Projected Value (legacy)

Item	N / U	Deadline	Benefits / Observations
Legacy reports (warning)			<p> •Manufacturing reports Work Center List (legacy) Machine Center List (legacy) Rolled-up Cost Shares (legacy) Single-Level Cost Shares (legacy) Detailed Calculation (legacy) Item BOM Compare list (legacy) Work Center Load (legacy) Machine Center Load (legacy) Work Center Load (legacy) Machine Center Load (legacy) Prod. Order - Calculation (legacy) </p> <p> •Sales reports Customer - Top 10 List (legacy) </p> <p> Purchasing reports Vendor - List (legacy) Vendor - Summary Aging (legacy) </p> <p> We've enhanced analytics capabilities in the application in each release wave over the last three years. For example, we've added data analysis capabilities on list pages and queries, reports with Excel layouts that allow you to change the layout as you see fit, and Power BI reports for most functional areas in the application. </p>

Item	N / U	Deadline	Benefits / Observations
<p>Changes to the Manual flushing method</p>		<p>obsolete:p ending in 2025 release wave 1</p>	<p>A new Pick + Manual flushing method replaces Manual for locations where the Prod. Consumption Whse. Handling setting on the Location Card page requires warehouse picking. An item with the Pick + Manual flushing method requires picking if consumption must happen at a location where warehouse handling is enabled.</p> <p>With the Manual flushing method, for each item, stockkeeping unit, or production order component line, you can ignore the Prod. Consumption Whse. Handling setting on the Location Card page. Skipping warehouse or inventory picks is typical for automatic flushing methods, such as Backward and Forward. For example, the setting might be useful for components that, due to their nature, you store in the shop floor zone so there's no need to pick. However, the components might require you to manually post consumption. For example, because the consumed quantity can vary or the components require item tracking.</p> <p>The feature is controlled by Feature Update: 'Manual' flushing method without requiring pick on the Feature Management page.</p> <p>The feature key affects only the Manual flushing method, and initiates data upgrades. To maintain your original flow, we convert all items previously set to Manual to Pick + Manual to align with the original requirement for picking. If the feature isn't enabled, both Manual and Pick + Manual require picking due to the original behavior. When the feature key is enabled, the Manual flushing method doesn't require picking.</p>

New - ERP

- Cross app
- Finance
- Supply chain
- Project Operations
- Business Central



D365 Finance and Operations

Cross App

D365 Finance and Operations - Boost productivity with Copilot



Item	N/U	Deadline	Benefícios / Observações
AI actions for finance and operations business logic	Atualização	Set/2025	Copilot in finance and operations apps gives you generative AI capabilities through a natural language chat experience in the finance and operations client. Makers of finance and operations apps can extend and customize Copilot to tailor the capabilities and experience to their organization's needs. You extend Copilot by creating AI plugins that add the capabilities you need.
Extend Copilot in finance and operations apps with client actions	Atualização	Set/2025	<p>Copilot in finance and operations apps provides generative AI capabilities in a natural language chat experience in the finance and operations client. Makers of finance and operations apps can extend and customize Copilot to tailor the capabilities and experience to the needs of the organization. You extend Copilot by adding client actions, which are contextual copilot operations that you complete in the flow of a business process in the finance and operations client.</p> <p>With this release, you can customize the Copilot experience by creating client actions that use finance and operations business logic and code. Copilot responds to prompts in the in-app chat experience with actions that run finance and operations methods in code to determine the response. These capabilities, together with AI actions for finance and operations, enable finance and operations business logic to be used in expanding the capabilities of Copilot in finance and operations in-app experiences.</p>
Ask about your ERP data in natural language	Atualização	Out/2025	Makers can add Dataverse virtual tables for finance and operations apps as knowledge sources to agents in Microsoft Copilot Studio. With this capability, users can ask questions in natural language during their agent chat experiences and get answers from their enterprise business data in finance and operations apps.
Build agents for finance and operations with Model Context Protocol			The Model Context Protocol is an open standard that connects AI agents to various systems. It standardizes how systems and applications provide context to large language models (LLMs) in agent platforms. With this release, you get an MCP server for Dynamics 365 finance and operations apps. The server includes key actions for Dynamics 365 Finance and Dynamics 365 Supply Chain Management. This setup creates a streamlined experience for connecting any agent platform that supports the standard protocol, including Microsoft Copilot Studio, to the actions and business logic of Dynamics 365 finance and operations apps.

D365 Finance and Operations - One Dynamics One Platform

Item	N/U	Deadline	Benefícios / Observações
Enable support for asynchronous operation in dual-write functionality			Dual-write functionality currently supports initial synchronization and live synchronization modes. In this release wave, dual-write functionality supports continuous, asynchronous data movement between finance and operations apps and Microsoft Dataverse for eventual data consistency. It enables asynchronous business processes to participate in dual-write functionality. By executing bulk create and update operations in asynchronous mode, you can avoid session timeout problems and delays that can occur with blocking synchronous operations.



D365 Finance

D365 Finance – Globalization Studio



Item	N/U	Deadline	Benefícios / Observações
Expand localization in LATAM countries for Dominican Republic	Update	Jul/2025	We continue to extend the scope of the supported countries in LATAM to address the needs of multiple global and local customers. The solution includes out-of-the-box localization for Dominican Republic. While the country localization provides the following capabilities, the features might not all be available for preview.
Expand localization in LATAM countries for Peru	Update	Jul/2025	We continue to extend the scope of supported countries in LATAM to address the needs of multiple global and local customers. The solution includes out-of-the-box localization for Peru. While the country localization provides the following capabilities, the features might not all be available for preview. Country-specific features for Peru
Expand localization in LATAM countries for Venezuela	Update	Jul/2025	We continue to extend the scope of supported countries in LATAM to address the needs of multiple global and local customers. The solution includes out-of-the-box localization for Venezuela. While the country localization provides the following capabilities, the features might not all be available for preview.

D365 Finance – Copilot



Item	N/U	Deadline	Benefícios / Observações
<p>Improve efficiency using Customer page summary</p>	<p>Update</p>	<p>Jul/2025</p>	<p>This feature provides a comprehensive summary of the status and selective insights for each customer on the customer page.</p> <p>On the customer page, this feature aggregates and analyzes data from various sources, including customer invoices, payments, sales orders, sales agreements, outstanding invoices, and delayed order lines. This data set helps identify anomalies and potential risks.</p> <p>You see the summarized information, which offers valuable insights into each customer's financial activities, at the top of the customer page for easy access and review. With this information, you can manage risks proactively and make informed decisions.</p>

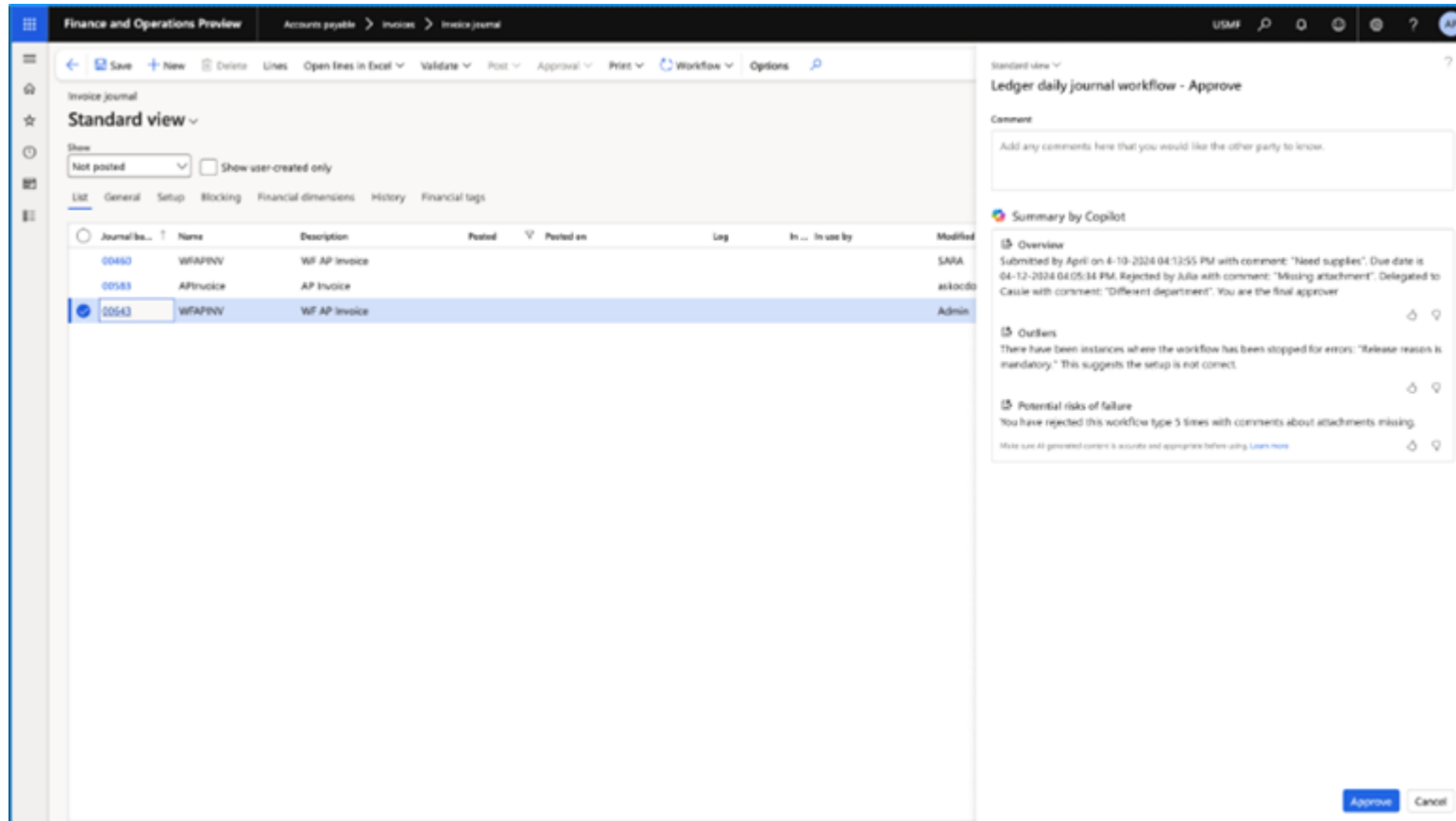
The screenshot displays the 'Customer page' for 'US-001 : Contoso Retail San Diego'. At the top, there's a navigation bar with options like 'Edit', 'New', 'Delete', 'Customer', 'Sell', 'Invoice', 'Collect', 'Projects', 'Service', 'Market', 'Commerce', 'General', 'Credit management', 'Recurring contract billing', and 'Options'. Below the navigation, the customer name 'US-001 : Contoso Retail San Diego' is prominently displayed. The main content area is divided into several sections:

- Summary:** Contains three key cards:
 - Status:** The customer has 23 posted invoices totaling 460,090 USD, with 89,000 USD outstanding. It also mentions 25 delivered orders amounting to 290,196 USD, with 150,000 USD not yet invoiced.
 - Outliers:** Invoice 000010 has an outstanding balance of 196 USD. It notes that delivered but not invoiced sales orders suggest potential revenue loss and that a lack of data in item statistics raises inventory tracking concerns.
 - Risks:** The presence of 5 overdue invoices poses collection risks. High outstanding balances and undelivered sales orders indicate liquidity and delivery risks, while inaccurate item statistics may lead to inventory management issues.
- General:** A detailed form with fields for:
 - CUSTOMER:** Name (Contoso Retail San Diego), Account (US-001), Type (Organization).
 - ORGANIZATION DETAILS:** Number of employees, ID, Organization number (3001).
 - OTHER INFORMATION:** Address books, Default unit, Language (en-us), Physical name, Business.
- Addresses:** A section for managing different addresses.
- Contact information:** Fields for contact details.
- Miscellaneous details:** A section for additional information.
- Sales demographics:** Fields for sales-related data.
- Credit and collections:** Fields for credit management.
- Sales order defaults:** Fields for default sales order settings.
- Payment defaults:** Fields for default payment settings.
- Financial dimensions:** Fields for financial reporting dimensions.
- Warehouse:** Fields for warehouse-related information.
- Invoice and delivery:** Fields for invoice and delivery settings.

At the bottom of the page, a table is visible with columns for 'INVOICE', 'ORDER ID', 'MATERIAL', 'QUANTITY', 'UNIT OF MEASURE', 'DESCRIPTION', 'DATE', 'PRICE', 'TAX', 'AMOUNT', 'STATUS', and 'ACTION'. The table content is partially obscured by a navigation bar at the very bottom.

D365 Finance – Copilot

Item	N/U	Deadline	Benefícios / Observações
Make faster decisions using workflow summary	Update	Jul/2025	This feature summarizes the workflow approval status within Dynamics 365 Finance. You find the summary at the top of the workflow history page. The workflow summarization uses the submitter, due date, next approver, the completion policy, and recent records of the same document type to help the approver make decisions. The workflow history page displays the summarization information.



The screenshot displays the Dynamics 365 Finance Copilot interface. On the left, a table lists journal entries:

Journal No.	Name	Description	Posted	Posted on	Log	In use by	Modified
00480	WFAPINV	WF AP Invoice					SARA
00583	APInvoice	AP Invoice					askocdo
00643	WFAPINV	WF AP Invoice					Admin

The right-hand pane shows the 'Ledger daily journal workflow - Approve' summary. It includes a 'Summary by Copilot' section with the following details:

- Overview:** Submitted by April on 4-10-2024 04:13:55 PM with comment: "Need supplies". Due date is 04-12-2024 04:05:34 PM. Rejected by Julia with comment: "Missing attachment". Delegated to Cassie with comment: "Different department". You are the final approver.
- Outliers:** There have been instances where the workflow has been stopped for errors: "Release reason is mandatory." This suggests the setup is not correct.
- Potential risks of failure:** You have rejected this workflow type 5 times with comments about attachments missing. Make sure all generated content is accurate and appropriate before using. [Learn more](#)

At the bottom right, there are 'Approve' and 'Cancel' buttons.

D365 Finance – Business performance



Item	N/U	Deadline	Benefícios / Observações
Create dimensions and cubes using copilot in business performance planning	Update	Aug/2025	By pointing to existing spreadsheets used for planning, organizations can reduce implementation time by getting a guided experience. When you use dimension and cube creation copilot for planning, you simplify and streamline this process by pointing to Excel spreadsheets and having the system recommend dimensions, values, cubes, and formulas.
Manage assets using the Acquire to Dispose data model	Update	Set/2025	The Acquire to Dispose (A2D) data model in business performance analytics offers significant business value by providing a comprehensive view of asset management, from acquisition to disposal. By supporting key processes such as asset acquisition, depreciation, maintenance, valuation, and disposal, the A2D data model enhances the accuracy and timeliness of asset data. This enhancement facilitates better strategic planning and decision-making.
Put planning into action using outlier detection	Update	Set/2025	<p>Planning is a critical part of an organization's process. It helps the organization model potential growth or business changes and gain insight into the details and impact of new or divested investments. To get a competitive advantage, organizations strive to do more continuous planning. By moving faster and getting insights earlier, they become more agile and dynamic than their competition.</p> <p>With algorithms for outlier detection or forecasting, businesses can create a more reliable plan. By automating these planning actions and creating new scenarios and reports, companies can save time by eliminating manual processes. With the business performance capabilities, Power Automate, and Dynamics 365 Finance, you can automate the full plan-to-act analyze process.</p> <p>This feature provides:</p>
Start planning quickly with template solutions	Update	Set/2025	<p>When evaluating or demonstrating new planning software, financial planning and analysis managers or partners want to trial experience with their own data. Typically, configuring this process takes weeks as a proof of concept. Quick-start templates provide this experience in minutes instead of days.</p> <p>When an organization connects to Dynamics 365 Finance, out-of-the-box templates use information about the chart of accounts and properties of posted data to provide a view of the organization's profit and loss. With editing capabilities, users can try the entry experience right away.</p>

D365 Finance – Business performance



Item	N/U	Deadline	Benefícios / Observações
Streamline Dynamics 365 finance and operations integration	Update	Setg/2025	<p>This feature makes financial planning more efficient, accurate, and strategic, so you drive better business outcomes.</p> <p>Feature Details The integration between Business performance planning and Business performance analytics enhances financial planning, forecasting, and operational efficiency by providing a seamless connection between Business performance planning and Dynamics 365 finance and operations. With this feature, you can leverage analytical tables built by Business performance analytics to enable better decision-making and agility in planning. The integration addresses key challenges such as data inconsistencies, lack of direct data import methods, unfriendly table names, and performance issues. By simplifying the process and using AI to assist in building and planning data models, this integration helps you make timely, data-driven decisions and improves the overall user experience.</p>
Copilot approval workflow management in Business performance planning	Update	Set/2025	<p>The Business performance planning integration agent workflow feature simplifies the complexity of creating and managing workflows by guiding users step-by-step through the process. This feature makes the workflow creation process more user-friendly and reduces the need for extensive system knowledge. The agent automates many repetitive and manual tasks involved in workflow management, so users can focus on more strategic activities. The agent provides clarity by offering recommendations and best practices for creating effective workflows. It helps users align their workflows with organizational goals. The agent ensures timeliness by monitoring workflows in real time and sending notifications and reminders to keep approvals on track, thereby reducing delays.</p>
Empower users with generative help and guidance within Business performance analytics	Update	Set/2025	<p>New and experienced users of Business performance analytics can ask Copilot about the application using a conversational interface. Copilot takes the user's prompt, scans the Business performance analytics documentation on Microsoft Learn, and summarizes the relevant information in its response. With Copilot, new users can learn about Business performance analytics, and experienced users can discover new features to Business performance analytics within the application. This approach saves time for the user and their company's IT support because the user doesn't need to leave the application to manually find an answer or submit a support ticket for their issue.</p>

D365 Finance – Core financials



Item	N/U	Deadline	Benefícios / Observações
Expand the use of financial tags	Update	Set/2025	<p>Financial tags are already part of some inquiry pages, such as the Voucher transactions page. This feature adds financial tags to the Accounting source explorer inquiry within Finance.</p> <p>The feature also adds financial tags to the data model for Record to Report within Business performance analytics, so you can use them as dimensions for analysis.</p>
Split fixed assets	Update	Set/2025	<p>Key improvements include the ability to identify the source asset and destination asset, select either spot or historical exchange rates for reporting currency, and preview fields that display asset values before and after the split in accounting and reporting currencies. Users can split assets by amount or percentage. A new Fixed asset split list page offers a detailed audit trail, and the feature supports split updates across legal entities.</p>
Transfer fixed assets between legal entities	Update	Set/2025	<p>The Fixed asset inter-company transfer feature lets you transfer assets between legal entities. Select the source asset and its book, and preview key financial details like acquisition cost, accumulated depreciation, and net book value (NBV). You can process the transfer as a disposal. Choose to create the destination asset automatically or select precreated assets. The feature copies asset data to the destination entity, lets you preview destination values, and automates posting acquisition in the destination asset and disposal transactions in the source asset.</p>
View cross-company transactional data using accounting source explorer	Update	Set/2025	<p>The accounting source explorer page in Dynamics 365 Finance is a key tool for accounting personnel to view financial transactions. Currently, you can view data from only one company or legal entity at a time. To view data from multiple companies, you must switch between companies and reload the data in the accounting source explorer page.</p> <p>With this update to the accounting source explorer, you can quickly and easily export transactional data for selected companies. By exporting data from multiple companies to Excel, the accounting team can perform deeper analysis across companies.</p> <p>The key change for this feature is an improved export option. You can select the companies you want to export data from, along with other existing filter options in the accounting source explorer.</p>

D365 Finance – Core financials

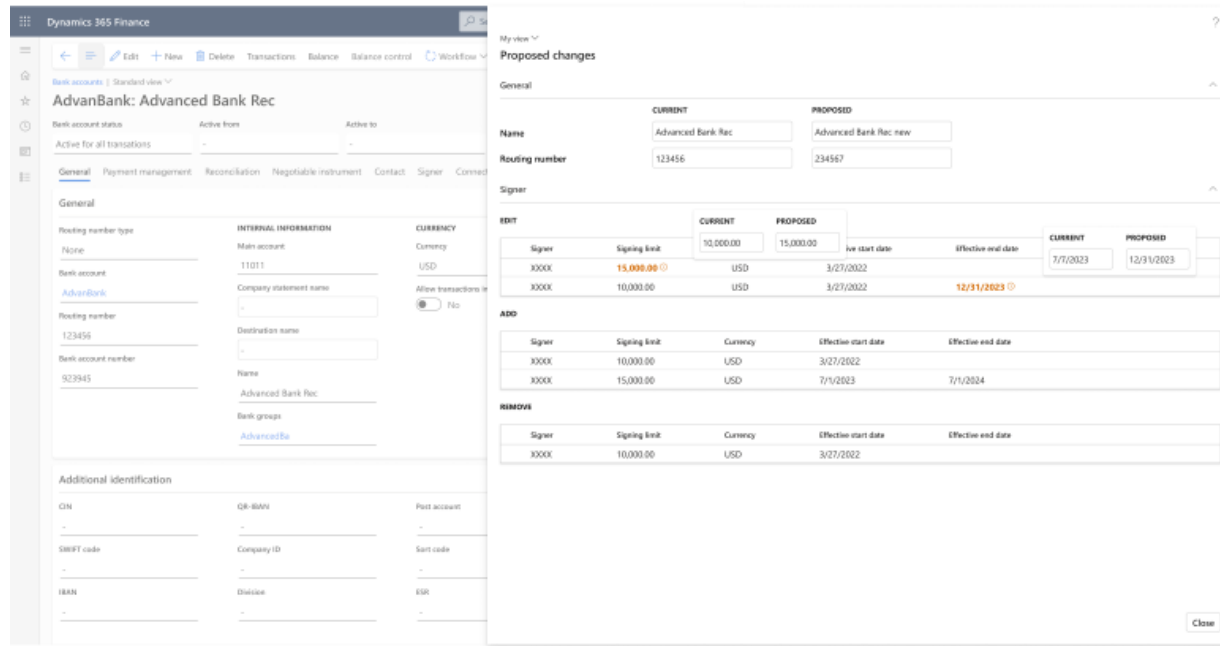
Item	N/U	Deadline	Benefícios / Observações
Reconcile accounts faster using the enhanced Account reconciliation agent	Update	Out/2025	<p>The first reconciliation automations focus on reconciling subledgers to the general ledger balances. Instead of using SSRS reports, a near-real-time process proactively notifies the finance team of any reconciliation issues. When the process recognizes an issue, each transaction provides many options for possible solutions. The solution might be changing a setting on the main account, such as don't allow manual entry, or it might be recognizing when a posting profile change causes a different balance sheet account to be used for reconciliation. The process maintains an audit trail when you identify issues and their solution.</p> <p>The first public preview included the subledger-to-ledger reconciliation automation but didn't include recommendations by the Account reconciliation agent for how to address exceptions. We later added agent functionality for recommending the action to take to address the exception when amounts don't match for individual transactions. This public preview introduces agent functionality for recommending what action to take to address the exception for additional exception types, including "In ledger, not in subledger" and "In subledger, not in ledger" individual transactions.</p> <p>The agent functionality also improves linking scenarios where many ledger transactions link to a subledger entry, many subledger entries link to a ledger entry, or multiple ledger entries link to multiple subledger entries. Copilot learns from past solutions and moves toward automatic resolution to any reconciliation issues (longer-term vision). An audit trail tracks actions taken by Copilot.</p>
Accounting rules for new journal framework	Update	Nov/2025	<p>Accounting rules improve operational efficiency by providing these capabilities:</p> <p>A single setup page for creating and maintaining posting accounts to use for general ledger postings. Traceability of postings to maintain an audit trail for the posting rule used on a transaction. Versioning of posting rules.</p>

D365 Finance – Core financials

Item	N/U	Deadline	Benefícios / Observações
Import remittance advice in Dynamics 365 Finance	Update	Nov/2025	<p>This feature includes the following functionalities:</p> <ul style="list-style-type: none">Automated customer payment and remittance advice import, scanning, and mapping using AI processing in the integrated Power Platform environment.Matching remittance advice data with data in Dynamics 365 Finance.Seamless integration of remittance advice details into Dynamics 365 Finance customer payment journals and the settlement process.
Revalue AP and AR foreign currency across legal entities	Update	Nov/2025	<p>The existing capabilities for Accounts Payables and Accounts Receivables foreign currency revaluation are enhanced. You can now run the foreign currency revaluation process for multiple legal entities or a company hierarchy directly from a centralized location. This improvement eliminates the need to run revaluations separately for each legal entity, so enterprise organizations save time and get better overall efficiency.</p>

D365 Finance – Core financials

Item	N/U	Deadline	Benefícios / Observações
Improve bank account lifecycle management	Update	Dec/2025	<p>This feature provides extra legal entity bank account lifecycle management capabilities in Dynamics 365 Finance:</p> <ul style="list-style-type: none"> Approval workflow for bank account activation, modification, and deactivation. Configurable protected fields to set whether bank account modification requires approval. Approver can review proposed changes on the bank account. Bank account change history for auditing purposes.



The screenshot displays the Dynamics 365 Finance interface for a bank account named 'AdvanBank: Advanced Bank Rec'. A 'Proposed changes' dialog box is open, showing a comparison between current and proposed values for various fields.

Proposed changes

General

	CURRENT	PROPOSED
Name	Advanced Bank Rec	Advanced Bank Rec new
Routing number	123456	234567

Signer

	CURRENT	PROPOSED			CURRENT	PROPOSED
Signer	Signing limit	Currency	Effective start date	Effective end date	Effective start date	Effective end date
XXXX	15,000.00	USD	3/27/2022		7/7/2023	12/31/2023
XXXX	10,000.00	USD	3/27/2022		12/31/2023	

ADD

Signer	Signing limit	Currency	Effective start date	Effective end date
XXXX	10,000.00	USD	3/27/2022	
XXXX	15,000.00	USD	7/7/2023	7/7/2024

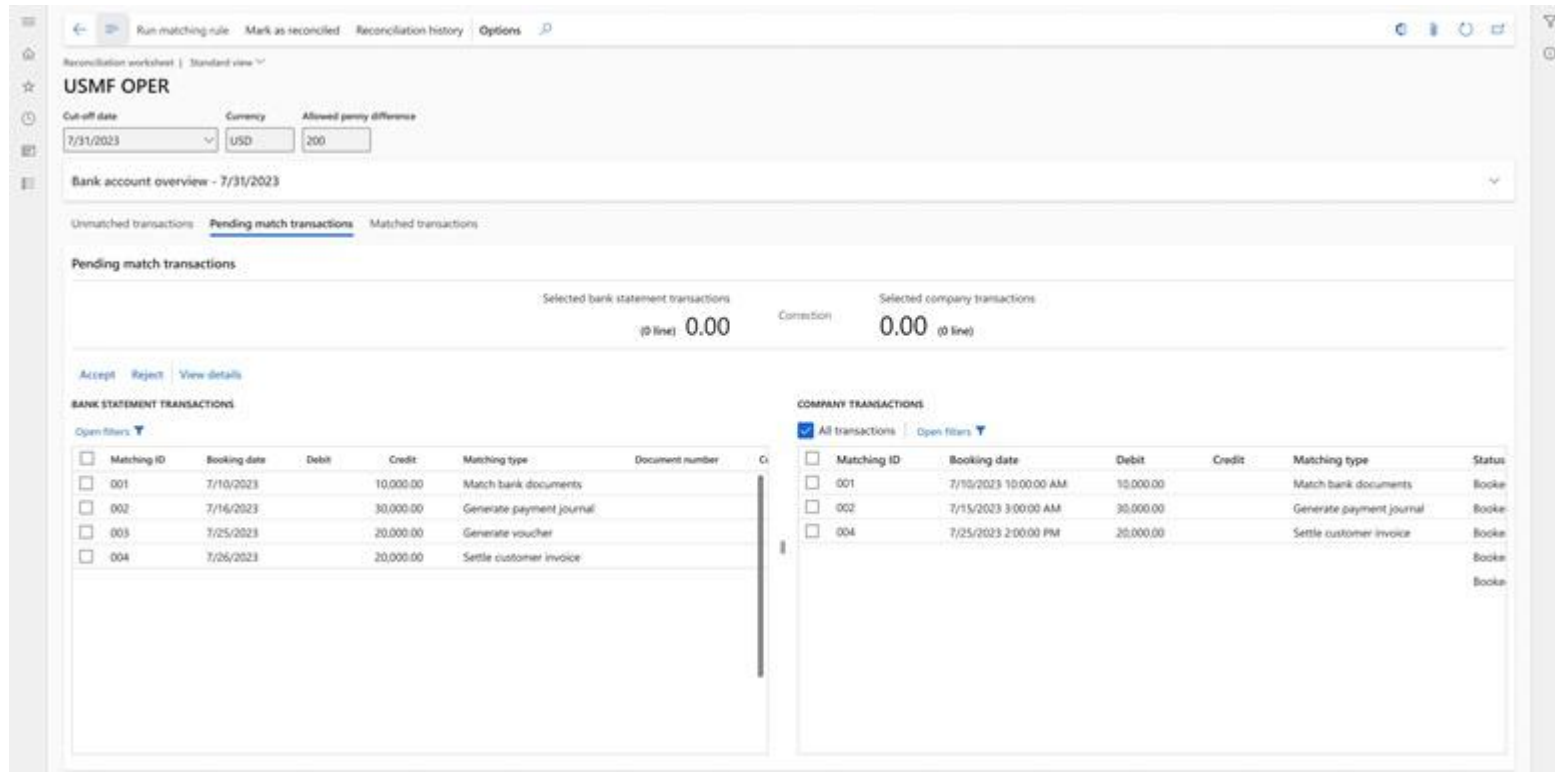
REMOVE

Signer	Signing limit	Currency	Effective start date	Effective end date
XXXX	10,000.00	USD	3/27/2022	

The background interface shows the 'General' tab of the bank account record, including fields for routing number type, main account, currency, and bank account details. The 'Additional identification' section is also visible at the bottom.

D365 Finance – Core financials

Item	N/U	Deadline	Benefícios / Observações
Preview automatic bank reconciliation matching results	Update	Dec/2025	<p>The Preview automatic bank reconciliation matching results feature includes the following capabilities:</p> <ul style="list-style-type: none"> Matching preview with an option to update bank reconciliation results. Ability to select matching rules for manual review before posting results during the reconciliation process. Pending review screen for users to investigate matching results. Option to review bank reconciliation matching exceptions.



The screenshot displays the 'Reconciliation worksheet' for 'USMF OPER' with a cut-off date of 7/31/2023. It shows a 'Pending match transactions' section with a balance of 0.00. Below this, there are two side-by-side tables: 'BANK STATEMENT TRANSACTIONS' and 'COMPANY TRANSACTIONS'.

Matching ID	Booking date	Debit	Credit	Matching type	Document number
<input type="checkbox"/> 001	7/10/2023		10,000.00	Match bank documents	
<input type="checkbox"/> 002	7/16/2023		30,000.00	Generate payment journal	
<input type="checkbox"/> 003	7/25/2023		20,000.00	Generate voucher	
<input type="checkbox"/> 004	7/26/2023		20,000.00	Settle customer invoice	

Matching ID	Booking date	Debit	Credit	Matching type	Status
<input type="checkbox"/> 001	7/10/2023 10:00:00 AM	10,000.00		Match bank documents	Booked
<input type="checkbox"/> 002	7/15/2023 3:00:00 AM	30,000.00		Generate payment journal	Booked
<input type="checkbox"/> 004	7/25/2023 2:00:00 PM	20,000.00		Settle customer invoice	Booked

D365 Finance – Globalization Studio

Item	N/U	Deadline	
Update to OIOUBL format 3.0 for electronic invoicing in Denmark	Update	Set/2025	This feature meets the Denmark-specific requirements for OIOUBL format version 3.0. You can export invoices and credit notes that you create from sales orders, free text invoices, or project invoice proposals into XML format that complies with the updated Danish electronic invoicing standards.
Use electronic invoicing in Colombia	Update	Set/2025	Microsoft released the Colombian electronic invoicing feature for last-mile integration with the Colombian Tax Authorities via the Certification Authorization Provider Edicom. For the electronic invoicing globalization feature for Colombia (outbound flow), you must use Dynamics 365 Finance version 10.0.40 or later.
Automate tax feature creation based on tax master data	Update	Set/2025	<p>The automated tax calculation feature uses the core tax master data in the legal entity through Tax Data Migration.</p> <p>This feature simplifies migrating core tax master data to the advanced tax calculation engine by automatically creating necessary new records. The auto-created tax feature uses existing tax codes, sales tax groups, and item sales tax groups in the current legal entity.</p>

Finance and Operations Preview

ⓘ The tax feature "DEMF_09/26/2024 01:37:27"

Tax calculation features
Active provider: Microsoft

+ Add 🗑 Delete ⬇ Import ⬇ Import from JSON Tax Data Migration

Filter Configuration provider: Microsoft

Name	Description	Configuration provider
DEMF_09/26/2024 01:37:27	Auto-generated	Microsoft
tax-calculation-feature-demo-data		Microsoft

Tax Data Migration

This function facilitates the migration of tax master data, adding necessary new records automatically to ensure a complete and accurate data transfer. The auto-created tax feature will be generated based on the existing tax codes, sales tax groups, and item sales tax groups of the current legal entity

D365 Finance – Globalization Studio



Item	N/U	Deadline	
Convert Excel documents to PDF format	Update	Out/2025	<p>This feature uses Application Object Server (AOS) resources to eliminate the need for external conversion services. Using these in-app capabilities ensures efficient and secure document processing to reduce dependency on tools outside of Finance while maintaining high performance and reliability. This enhancement supports a wide range of business scenarios that provide users with the flexibility to generate and distribute professional-grade PDF documents directly within the application.</p> <p>When you enable the (Preview) In-App PDF conversion for Configurable Business Documents (CBD) feature, you get the following advantages of in-app PDF conversion:</p>
Expand country coverage to Turkiye	Update	Out/2025	<p>To meet the needs of global and local customers, we continue to extend the scope of supported countries. The solution includes out-of-the-box localization for the Republic of Türkiye. The following localization features are provisional and might change before general availability. Additionally, some of the following capabilities might not be available for preview.</p> <p>Exchange rate import from CBRT. Continuous serial numbers for invoices and packing slips. Currency conversion in purchase and sales orders.</p>
Implement 2026 tax changes in electronic invoicing for Brazil	Update	Out/2025	<p>Microsoft released layout changes to the Brazilian electronic invoicing functionality in accordance with Technical Notes 2024.001 and 2024.002. The new E-Invoicing NF-e and NFS-e layouts updated to comply with new taxes and classifications are as follows:</p> <p>New Fields</p> <p>The NF-e XML schema updated to include new fields for CBS, IBS, and IS. This update includes:</p> <p>Fields to capture tax bases, rates, amounts, deferrals, exemptions, and presumed credits for each tax. Specific fields for federal (UF) and municipal IBS rates.</p>

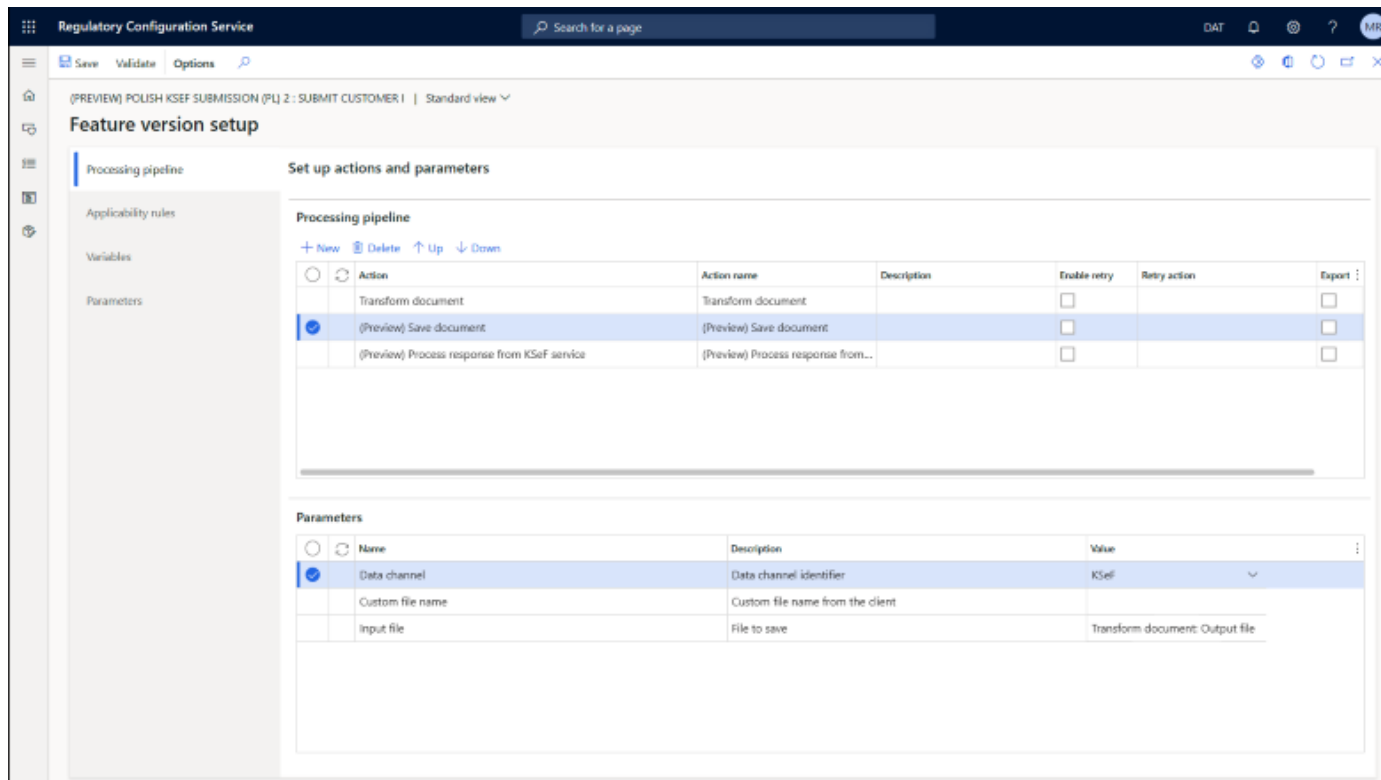
D365 Finance – Globalization Studio



Item	N/U	Deadline	
Meet requirements for electronic invoicing in Singapore	Update	Oct/2025	This feature complies with the Singapore-specific requirements for electronic invoicing. The requirements are enforced according to the following schedule:
Meet requirements of tax reform in Brazil in 2026	Update	Oct/2025	<p>The Brazilian 2026 Tax Reform introduces important updates that ensure compliance and optimize tax processes.</p> <p>Key features include:</p> <ul style="list-style-type: none"> Introduction of new parameters: CST and cClassTrib. Support for new tax codes: CBS and IBS. Creation of new tax determination rules.
Use extensible universal connector for e-invoicing service	Update	Oct/2025	<p>This feature is a generic, extensible connector for submitting previously generated electronic invoices and processing the response. ISVs and customers can modify the connector to enable the following benefits:</p> <ul style="list-style-type: none"> ISVs can develop ISV-supported integrations. Customers can develop their own integrations for ISVs or localizations that Microsoft doesn't support.
Use the enhanced Poland JPK KR PD annual regulatory report	Update	Oct/2025	<p>The following capabilities are planned for JPK_KR_PD reporting:</p> <ul style="list-style-type: none"> Show less Adding an option to define main accounts markers (S_12) by using Financial Dimensions and report the trial balance (ZOiS) section based on a dedicated dimension set that includes the main account and the markers. Adding an option to report the journal entry number (D_1) by using Journalizing journals. Adding an option to report the date of the economic transaction (D_6) for vendor invoices by using the Date of Vendor VAT Register field. Adding the report Settlement of income tax section (RPD). Adding Microsoft Excel format to preview the data.

D365 Finance – Globalization Studio

Item	N/U	Deadline	
Comply with e-invoicing requirements in Poland	Update	Oct/2025	Poland is introducing legislation to establish the continuous transaction control (CTC) system. The Polish CTC system, called Krajowy System of e-Faktur (KSeF), was made available for all taxpayers in 2022 for voluntary adoption.



Regulatory Configuration Service

Search for a page

Save Validate Options

(PREVIEW) POLISH KSEF SUBMISSION (PL) 2 : SUBMIT CUSTOMER 1 | Standard view

Feature version setup

Processing pipeline

Set up actions and parameters

Processing pipeline

+ New Delete Up Down

Action	Action name	Description	Enable retry	Retry action	Export
<input type="checkbox"/>	Transform document	Transform document	<input type="checkbox"/>		<input type="checkbox"/>
<input checked="" type="checkbox"/>	(Preview) Save document	(Preview) Save document	<input type="checkbox"/>		<input type="checkbox"/>
<input type="checkbox"/>	(Preview) Process response from KSeF service	(Preview) Process response from...	<input type="checkbox"/>		<input type="checkbox"/>

Parameters

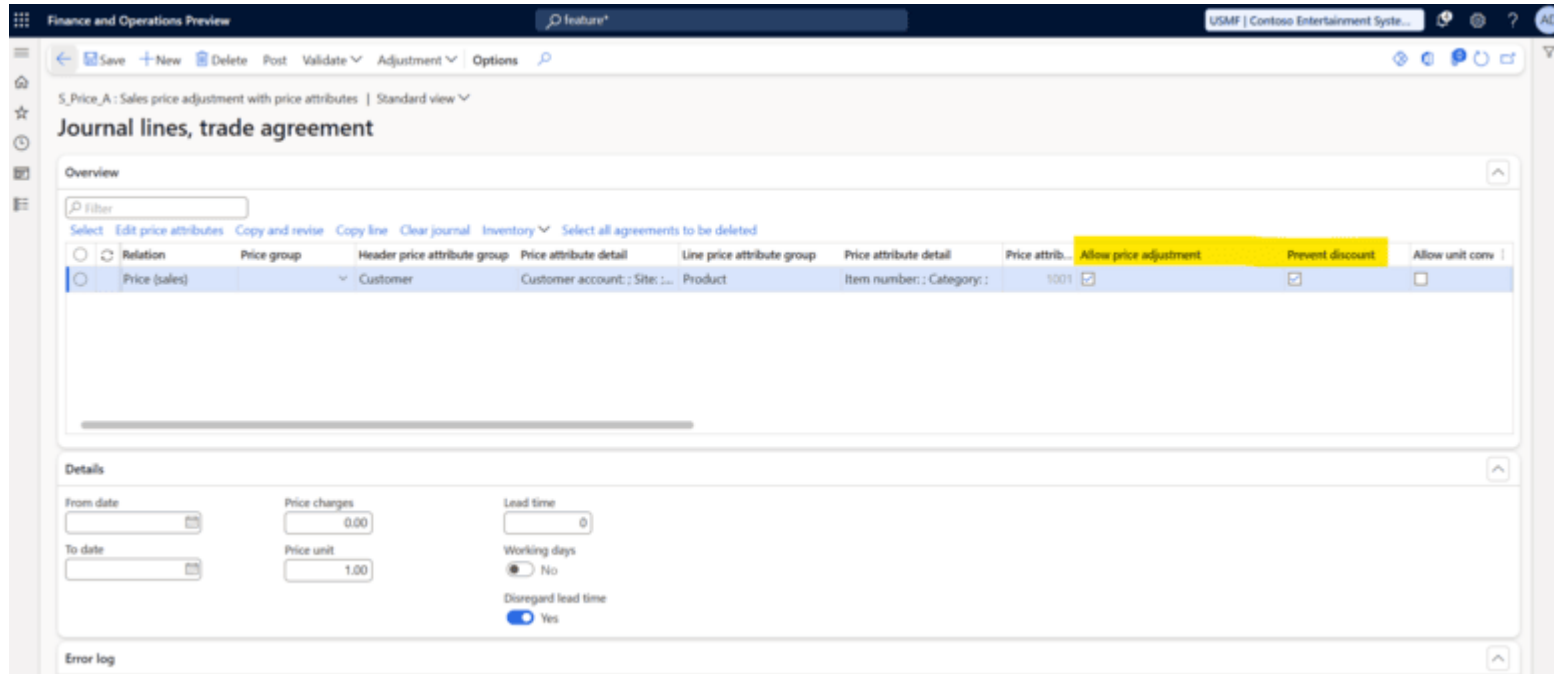
Name	Description	Value
<input checked="" type="checkbox"/> Data channel	Data channel identifier	KSeF
<input type="checkbox"/> Custom file name	Custom file name from the client	
<input type="checkbox"/> Input file	File to save	Transform document Output file



D365 Supply Chain

D365 Supply Chain - Inventory and logistics

Item	N/U	Deadline	Benefícios / Observações
Allow net price in Unified pricing management	Atualização	Jul/2025	<p>This feature enhances the Unified pricing management module sales trade agreement pricing experience by allowing pricing administrators to define:</p> <p>A final exclusive net price that reflects the outcome of negotiation.</p>



D365 Supply Chain - Inventory and logistics

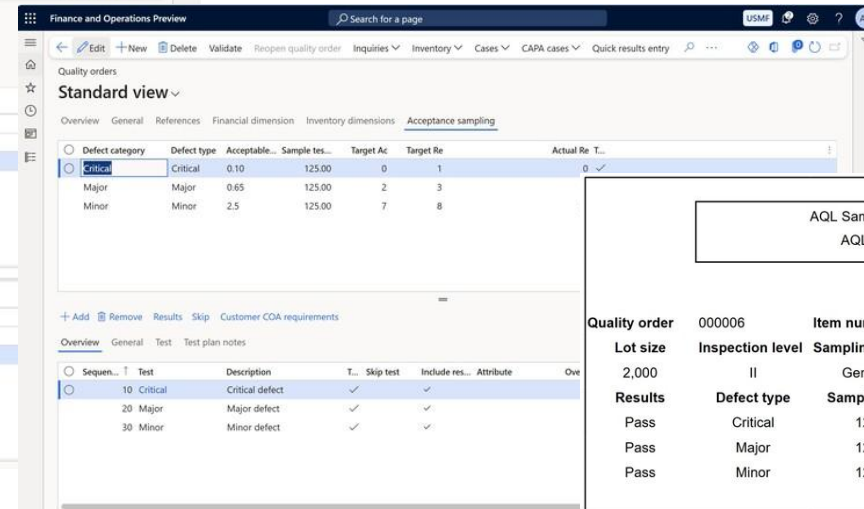
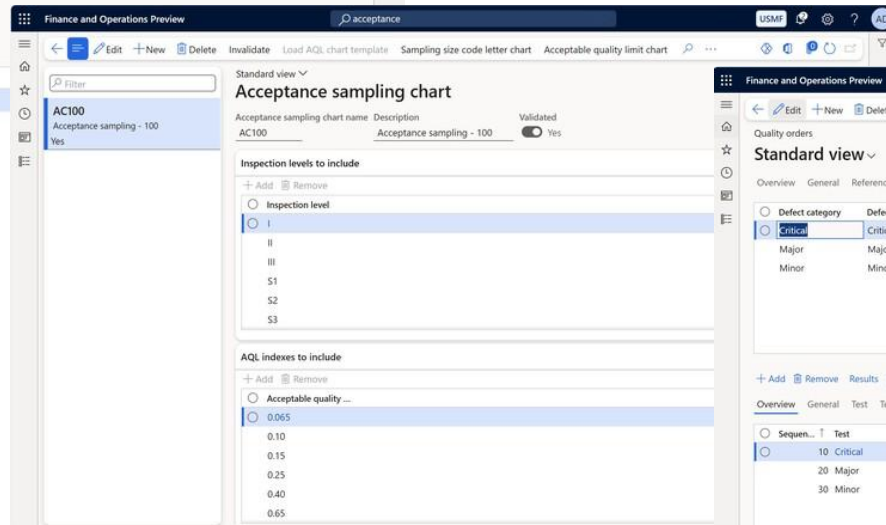
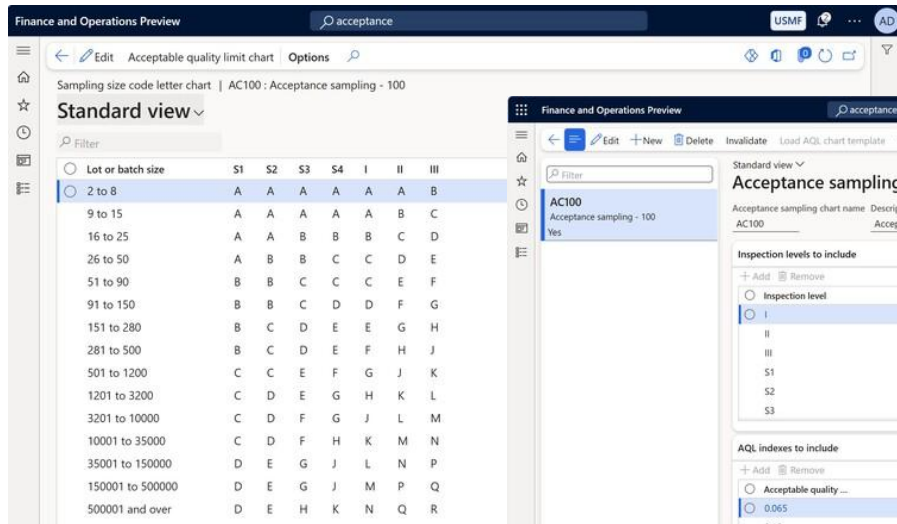
Item	N/U	Deadline	Benefícios / Observações
Enhance supply chain traceability with tracking attributes	Update	Sep/2025	<p>You can configure data collection and assign it to specific activity types and codes to store measurements and attributes for tracking and tracing. With this configuration, you can monitor and manage various activities within the supply chain.</p> <p>The system also enables you to retrieve all measurements and attributes related to each serial number, batch number, asset number, or lot number. This retrieval process ensures that you can access all relevant data for analysis and decision-making.</p> <p>You can perform a where-used search to retrieve impacted products based on specific measurements and attributes. For example, you can retrieve all impacted VIN numbers for Model Y vehicles that you produced between August 23, 2024, and September 25, 2024, where the painting temperature was below 80 degrees. This capability helps you identify and address potential issues in the production process.</p>

D365 Supply Chain - Planning

Item	N/U	Deadline	Benefícios / Observações
Implement lean manufacturing, catch weight, and step consumption	Update	Jul/2025	Planning Optimization provides the features that support the following business processes:
Enhance your demand forecasting with additional data inputs	Update	Oct/2025	<p>Demand planning in Supply Chain Management helps you plan and forecast demand using various data sources and signals. The app now provides capabilities that enhance the accuracy of demand forecasts, so you can better optimize your supply chain and improve financial outcomes.</p> <p>The new capabilities include:</p>
Implement lean manufacturing, catch weight, and step consumption	Update	Oct/2025	<p>Planning Optimization provides the features that support the following business processes:</p> <p>Show less</p> <p>Lean manufacturing: A production philosophy that maximizes value for customers while minimizing waste. It comes from the Toyota production system and focuses on continuous improvement and operational efficiency.</p> <p>Catch weight: A pricing and measurement system used mainly in the food industry. Products are sold based on their actual weight instead of a predetermined fixed weight. This system is important for items that naturally vary in size and weight, such as meat, seafood, and fresh produce.</p> <p>Step consumption: Manages material consumption to accommodate non-linear consumption rates that are based on production quantities.</p>

D365 Supply Chain - Manufacturing and asset management

Item	N/U	Deadline	Benefícios / Observações
Enable quality control with acceptance sampling	Atualização	Jul/2025	<p>This feature uses quality orders to perform acceptance sampling.</p> <p>With acceptance sampling, workers inspect a statistically determined sample size of products to identify defects. Workers categorize each defect as critical, major, or minor. A code letter and a master sampling chart based on ISO and ANSI industry standards define the sample size and allowable defect counts for each category.</p> <p>With this feature, you can:</p> <p>Generate an acceptance sampling chart (image 1), which consists of a code letter chart (image 2) and an acceptable quality limit chart (image 3). The acceptable quality limit chart provides supporting data from a predefined template. Administrators can edit these templates.</p>



AQL Sampling AQL				Pass		
Quality order	000006	Item number	M0008			
Lot size	2,000	Inspection level	II	Sampling level	General	
Results	Defect type	Sample size	AQL%	Accept	Reject	Defects
Pass	Critical	125	0.10	0	1	0
Pass	Major	125	0.65	2	3	1
Pass	Minor	125	2.5	7	8	2

D365 Supply Chain - Manufacturing and asset management



Item	N/U	Deadline	Benefícios / Observações
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<p>Enable quality control with acceptance sampling</p>	<p>Update</p>	<p>Set/2025</p>	<p>This feature uses quality orders to perform acceptance sampling.</p> <p>With acceptance sampling, workers inspect a statistically determined sample size of products to identify defects. Workers categorize each defect as critical, major, or minor. A code letter and a master sampling chart based on ISO and ANSI industry standards define the sample size and allowable defect counts for each category.</p> <p>With this feature, you can:</p> <p>Generate an acceptance sampling chart (image 1), which consists of a code letter chart (image 2) and an acceptable quality limit chart (image 3). The acceptable quality limit chart provides supporting data from a predefined template. Administrators can edit these templates.</p>
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The screenshots show the D365 interface for configuring and viewing acceptance sampling. The first screenshot shows a 'Standard view' of a sampling chart with lot or batch size ranges and corresponding code letters (A through R). The second screenshot shows the 'Acceptance sampling chart' configuration page, including 'Inspection levels to include' (set to 1) and 'AQL indexes to include' (set to 0.65). The third screenshot shows a table of 'Quality orders' with columns for defect category, defect type, acceptable sample size, target actual, target reject, and actual reject. The final screenshot is a summary table for a 'Pass' result.

AQL Sampling AQL				Pass		
Quality order	000006	Item number	M0008			
Lot size	2,000	Inspection level	II	Sampling level	General	
Results	Defect type	Sample size	AQL%	Accept	Reject	Defects
Pass	Critical	125	0.10	0	1	0
Pass	Major	125	0.65	2	3	1
Pass	Minor	125	2.5	7	8	2

D365 Supply Chain - Manufacturing and asset management

Item	N/U	Deadline	Benefícios / Observações
Achieve regulatory compliance and quality excellence	Update	Oct/2025	Advanced quality management integrates throughout the Supply Chain Management solution. Key features include:

Quality Management

Fulfil regulatory requirements and drive quality excellence

- Integrated advanced quality capabilities throughout the entire supply chain, minimizing the reliance on third-party quality management solutions.
- Ensuring compliance with regulations while boosting product quality, and customer satisfaction.
- Fostering continuous improvements and risk mitigations with a feedback-driven approach.

Continuous improvement and risk mitigation

- CAPA Management
- Non conformance

Optimized testing strategies

- Flexible sampling plans
- Skip lot testing
- New quality order triggers
- AQL testing
- Sample Management
- Instrument calibration

Digitized manufacturing for precision and compliance

- Electronic Batch Record
- Production dispensing

Regulatory compliance

- Approved customer list
- Customer specific COA
- Electronic signature

User productivity

- Quick test result entry
- Quality management workspaces

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User productivity

- Quick test result entry
- Quality management workspaces

D365 Supply Chain - Manufacturing and asset management



Item	N/U	Deadline	Benefícios / Observações
Enable quality control with sample management	Update	Dec/2025	<p>With sample management, you can:</p> <p>Define a plan for sampling finished goods that you produce with production or batch orders. Set how often to take samples, such as one sample from every 10th produced batch or license plate. You don't track samples in inventory. Instead, you define their lifecycle.</p> <p>Define a plan for testing samples by using quality orders. Set how often to test the samples, such as testing every seventh sample.</p>

D365 Supply Chain - Copilot and AI innovation

Item	N/U	Deadline	Benefícios / Observações
Autodetect and analyze seasonality patterns in demand forecasts with generative insights	Update	Aug/2025	<p>Demand planning in Supply Chain Management now includes generate insights, which provides two metrics: seasonality and signal correlation. We plan to add more metrics in future releases. Generative insights evaluates forecast data using both metrics. It clusters data based on the seasonality patterns it detects.</p> <p>For each seasonality cluster, generative insights gives a meaningful name and a confidence score. Each cluster shows its relative size compared to the full data set by the number of planning objects and the planned volume. Select a dimension to see a dynamic breakdown of the top five contributors within each cluster for that dimension.</p>

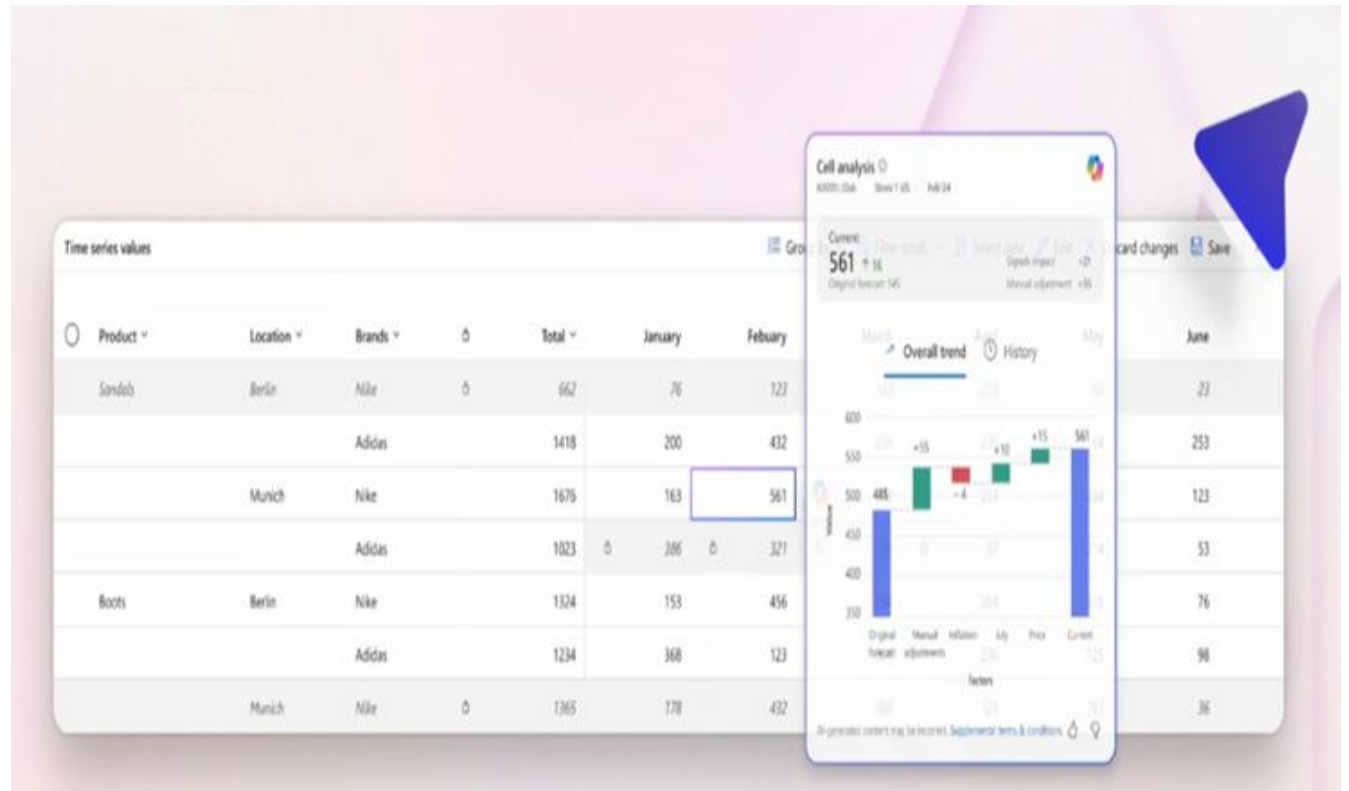
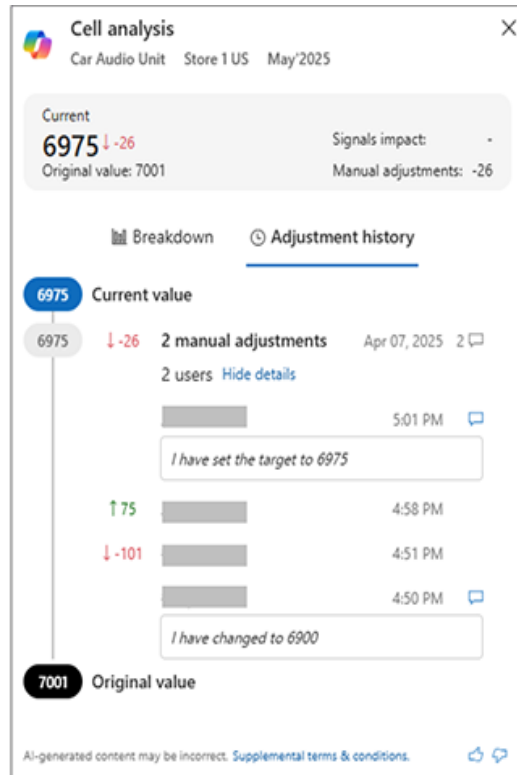
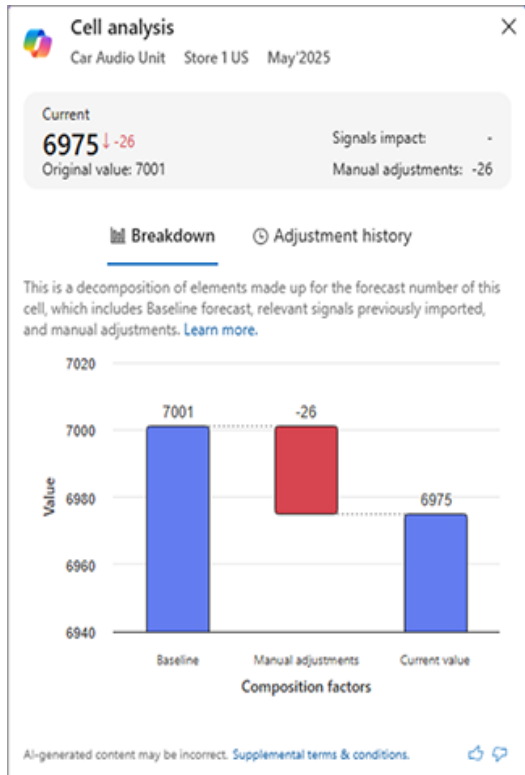
The screenshots show the Dynamics 365 Demand Planning interface in 'SANDBOX' mode. The main view displays 'Generative Insights' for a 'Demo: XGBoost with HD and Inflation' scenario. Key features include:

- Insights detection:** A bar chart showing 7 insights detected, with 2 highlighted as 'Seasonality' and 'Signal correlation'.
- Summary:** A text box stating: '2 seasonality patterns have been detected for the selected view. Seasonality patterns have been detected for 100% of planning objects. 8% of planning objects have no clear seasonality pattern. Seasonal Peaks with Growth include 29 planning objects and represents \$20K'.
- Signal correlation (2) / Seasonality (2):** A search bar and a list of insights with confidence scores (e.g., 0.841, 0.13%).
- Timeline / Dimension breakdown:** A line chart showing data from 1/1/2024 to 5/1/2025.
- Top 5 contributors:** A table showing the top contributors for a selected dimension (Warehouse Location Name):

Country/Region	Product Name	Warehouse Location Name	6/1/2025	7/1/2025	8/1/2025	9/1/2025
USA	Holiday Speaker	Store 3 US	0	0	0	0
USA	Summer Speaker	DC WHS 1 US	888.52	958.33	867.95	253.22
USA	Summer Speaker	Store 1 US	715.71	805.87	724.8	208.67
USA	Summer Speaker	Store 2 US	1016.62	1147.85	1001.01	257.82
USA	Summer Speaker	Store 3 US	815.05	910.68	810.7	213.97
HK	Summer Speaker	Store 4 HK	481.76	477.11	478.19	141.88
- Forecast profiles:** A table showing forecast profiles for different warehouse locations.

D365 Supply Chain - Copilot and AI innovation

Item	N/U	Deadline	Benefícios / Observações
Gain cell-level explainability in demand forecasts	Update	Aug/2025	<p>Demand planning in Microsoft Dynamics 365 Supply Chain Management now includes a grid cursor Copilot that provides insights into the value shown in any cell of a forecast. You get a decomposed visual view of the forecasted value, which shows both the baseline forecast and all manual adjustments. You see adjustments and comments in a chronological timeline, so you can easily understand how the cell evolved from its initial forecast to the current final value.</p> <p>The following screenshots show how the grid cursor Copilot provides insights into a selected forecast cell.</p>



D365 Supply Chain - Copilot and AI innovation



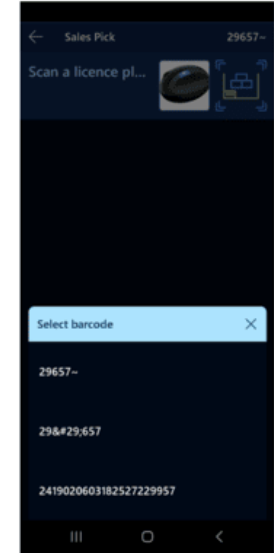
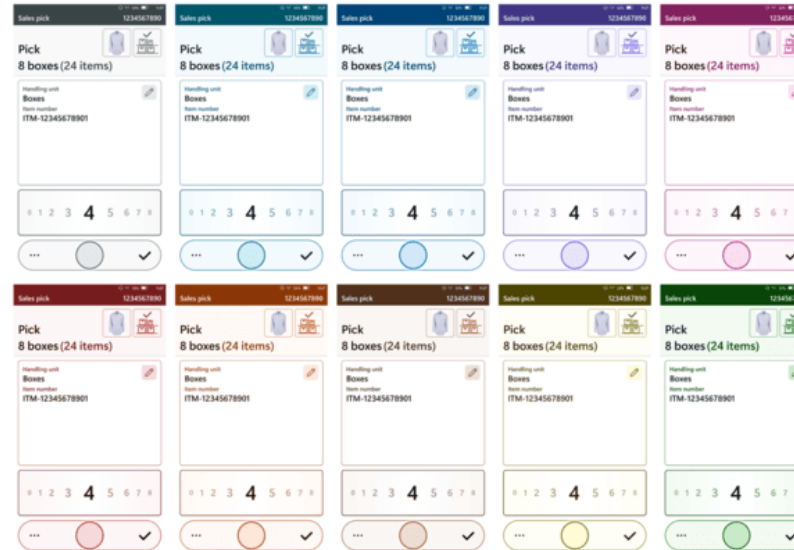
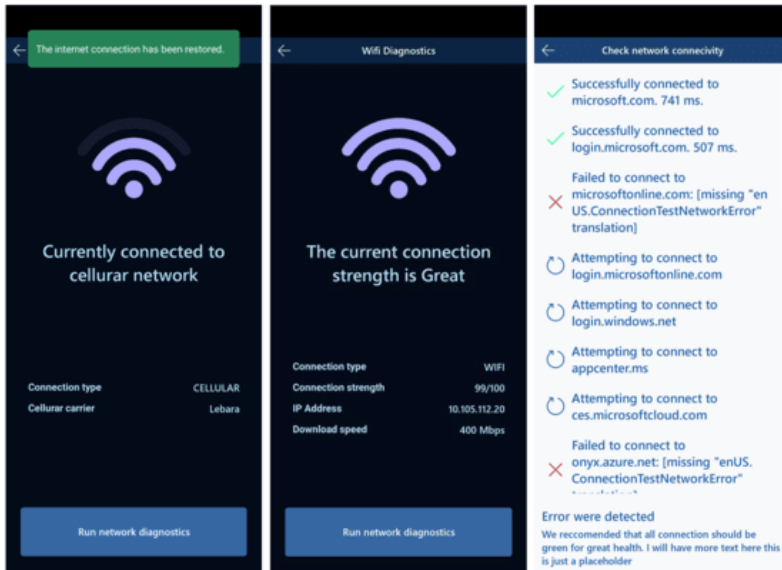
Item	N/U	Deadline	Benefícios / Observações
Analyze demand with enhanced generative insights for demand planning	Update	Out/2025	Generative insights for demand planning in Dynamics 365 Supply Chain Management help you understand your sales history and forecast data for each relevant dimension, such as product and location.

D365 Supply Chain - Procurement

Item	N/U	Deadline	Benefícios / Observações
Manage supplier relationships with Supplier Engagement	Update	Oct/2025	<p>The new Supplier Engagement application gives you a Microsoft Power Apps experience that integrates with Dynamics 365 Supply Chain Management and Dynamics 365 Finance. With this app, you can manage both strategic and tactical areas of your supplier relationships. You can schedule appointments, track performance, schedule supplier reviews, and manage prospective suppliers who aren't registered yet.</p> <p>The experience also includes a supplier-facing portal based on Microsoft Power Pages. The new supplier portal supports many facets of the supplier relationship, ranging from tactical to operational and transactional aspects. It helps new suppliers onboard and enables existing suppliers to engage with your company through transactions such as requests for quotation (RFQs), managed bidding, purchase orders, and invoices. The supplier portal works with the existing vendor collaboration capabilities in Supply Chain Management.</p>

D365 Supply Chain - Warehouse management

Item	N/U	Deadline	Benefícios / Observações
Improve operations with Warehouse Management mobile app V4	Update	Aug/2025	Warehouse Management mobile app version 4 is a major upgrade that moves the app to a modern foundation. With this foundation, the app delivers multiple features, benefits, and improvements.



D365 Supply Chain - Warehouse management



Item	N/U	Deadline	Benefícios / Observações
Integrate the Warehouse management module with external labor management systems	Update	Oct/2025	<p>This feature provides a standard framework for integrating the Warehouse management module in Dynamics 365 Supply Chain Management with external labor management systems. With this framework, you can connect warehouse execution data to a third-party LMS. This connection gives you advanced capabilities for labor planning, scheduling, and performance tracking. The integration supports warehouse execution with or without warehouse management processes. It also supports warehouse-only mode.</p> <p>Labor management systems typically provide features like:</p> <ul style="list-style-type: none">Real-time productivity monitoring and task trackingEngineered labor standards and support for time studies to establish benchmarks for task durationsPredictive scheduling and dynamic labor forecastingCustomizable dashboards and ad-hoc reportingAutomated time and attendance trackingIncentive program management



D365 Project Operações

D365 Project Operations - Copilot in Project Operations



Item	N/U	Deadline	Benefícios / Observações
Match credit card transactions and itemize expenses automatically	Update	Sep/2025	You can enable both auto credit card matching and itemization features. Choose the features that fit your organization's needs by setting specific parameters in the finance and operations environment.
Optimize processes with agent-led time, expense, and approvals	Update	Sep/2025	<p>By using Copilot and agentic automation, you can remove inefficiencies in the invoice process. The solution automatically detects work from Microsoft Outlook calendars and Microsoft Teams meetings. These features enable automated creation and submission of time entries. You don't need alerts and reminders that often frustrate project managers, consultants, and invoice administrators.</p> <p>The automation also helps create, submit, and check policy for expense reports from emails and receipt scans. It includes automatic policy validations. Project managers can upload documents with rules to flag approvals that need review while allowing others to approve automatically.</p> <p>Overall, these advanced technologies use natural language inferences and automation to help project-centered companies submit accurate invoices, reduce corrections, and remove frustrations and last-minute issues for everyone involved.</p>

D365 Project Operation - Optimize Project Operations



Item	N/U	Deadline	Benefícios / Observações
Sync global address book with Project Operations	Update	Aug/2025	Customers can assign delivery addresses to project contracts and funding sources. The system uses these addresses as the default for project invoices. The addresses synchronize with Dynamics 365 Finance for project invoices.
Add calendar control to the work hour template entity	Update	set/2025	<p>Work hour templates come from a bookable resource's work hours, but they don't include a calendar tab. To view or change these templates, you go to the resource and update their work hours. If you want to change the work hours in the templates, you check the resource's calendar.</p> <p>To simplify updating the work hour template, we plan to add a calendar tab in the work hour template entity.</p>
Add support for WBS and project templates	Update	set/2025	<p>Currently, to bring tasks from another project into a new project, you must manually enter the task details in the task grid or use schedule APIs. You can also use the copy project feature to create a new project with the same tasks, but this feature has limitations:</p> <p>You copy the entire project, including unwanted tasks and extra information. You can't combine tasks from multiple projects into a new project.</p> <p>With this feature, you can select and import tasks from one or more existing projects into a new project, saving time and effort. You can choose the project and tasks to import while adhering to the task limits per project as specified in the public documentation.</p>
Calculate revenue recognition for stand-alone selling price contract lines	Update	set/2025	<p>In revenue recognition, use fixed price billing arrangements with billing milestones to set the contract value. Customers need to calculate the contract value separately from the billing milestones when extra effort or resources are required to complete a fixed price project or when a contract line is discounted.</p> <p>Use the contract value to calculate revenue recognition. Use billing milestones to invoice the customer. When you separate these values, you can recognize revenue based on the effort or stand-alone selling price. This approach aligns better with ASC 606 and IFRS 15 requirements.</p>

D365 Project Operation - Optimize Project Operations



Item	N/U	Deadline	Benefícios / Observações
Copy externally scheduled projects	Update	Sep/2025	Currently, customers who use the default scheduling engine can use the copy project functionality. This functionality isn't available for externally scheduled projects. With this new feature, you can copy externally scheduled projects and copy the project entity in Microsoft Dataverse to a new project.
Customize the task details view	Update	Sep/2025	<p>In the task grid, when you select the icon next to a task name, the Task details pane opens so you can enter more information. This pane is part of Microsoft Project for the web and is embedded in an iframe that makes it noncustomizable.</p> <p>With this new feature, you get a customizable task form. The form shows essential task attributes and lets you view and edit custom columns. With this feature, you can manage and track project tasks more easily in one place. .</p>
Edit per diem transaction date, exchange rate in expense management	Update	Sep/2025	<p>When you enable this capability, you can:</p> <ul style="list-style-type: none"> Manually edit the transaction date for per-diem expenses. Manually update the exchange rate for currency conversion.
Enable contract line-based default financial dimensions for expenses	Update	Sep/2025	<p>This capability builds on the Enable flexibility in determining financial dimension defaulting for resource-based/non-stocked scenarios feature.</p> <p>With this capability, organizations can apply dimension defaulting configuration rules to automatically get financial dimensions from contract lines or the related project for expense lines. This enhancement gives you more flexibility and control over how you apply default financial dimensions to expense-related documents. It improves data accuracy and reduces manual entry.</p>
Enable number sequences in expense management	Update	Sep/2025	The feature adds a new tab to the expense management parameters page. With this tab, you can assign number sequences directly. The process for configuring number sequences matches the experience in other modules of the application, so it's more intuitive. With this enhancement, you can manage number sequences within the module instead of accessing and modifying the number sequence master.

D365 Project Operation - Optimize Project Operations



Item	N/U	Deadline	Benefícios / Observações
Enable time phasing of quote and contract lines	Update	Sep/2025	<p>With this feature, the system automatically updates the correct sales and cost prices in quotes and contracts based on the effective date. The system calculates prices using weighted average prices for both quote line details and contract line details, so pricing calculations are precise and reliable. This automation greatly reduces the manual work needed to track and update prices. It also lowers the risk of errors and discrepancies in pricing.</p> <p>The feature also lets you keep a detailed audit trail of all changes you make to quotes and contracts. This audit trail provides full transparency and traceability, so you can trust the accuracy and integrity of your pricing information.</p> <p>You can view exact totals at any point in time, showing all current and historical pricing data. This real-time visibility into totals makes contract management easier and helps ensure that you accurately account for all financial aspects.</p>
New user experience for copy project	Update	Sep/2025	<p>This feature combines the capabilities of both versions 3 and 4 into a single, user-friendly interface. Users can copy projects to fit their needs.</p> <p>On the user interface, users select:</p> <ul style="list-style-type: none"> Source project Target project Team member mapping options: <ul style="list-style-type: none"> Don't copy team members Replace team members with generic team members
Post expenses on the expense report posting date	Update	Sep/2025	<p>The feature provides administrators with a parameter on the Expense Management Parameters page. When you enable this parameter, the system posts expenses by using the posting date instead of the transaction date.</p>

D365 Project Operation - Optimize Project Operations



Item	N/U	Deadline	Benefícios / Observações
Simplify editing of project invoices to improve efficiency	Update	Sep/2025	<p>Feature Details This feature improves the usability of invoice editing. The changes include:</p> <ul style="list-style-type: none"> Fewer clicks to edit one or more invoice line details. Fewer clicks to bulk edit multiple fields on an invoice line detail. <p>This feature also gives billing administrators an improved invoice summary with key invoice insights. With these insights, administrators can make decisions faster.</p>
Simplify expense management using new enhancements	Update	Sep/2025	<p>Key enhancements in this feature include:</p> <ul style="list-style-type: none"> Inclusion of workflow history Ability to map expenses to a travel requisition Quick matching of expenses with receipts Ability to add interim and final approver Ability to merge and match expenses
Support for line discounts and fees in resource-based deployments	Update	Sep/2025	<p>Project Operations lets you set discount and fee percentages for a project quotation or contract line. When you generate and approve a transaction, the system uses the contract line setup to apply the right discount or fee. Then, the system updates the actuals. During invoicing, the system applies discounts and fee amounts when needed and creates the financial transactions.</p>
Support larger invoices in Project Operations	Update	Sep/2025	<p>The dual-write asynchronous integration feature in Project Operations enhances the customer invoicing process by enabling scalable and reliable data synchronization between Dataverse and Dynamics 365 Finance. This feature addresses the limitations of real-time dual-write sync, which is restricted to processing a maximum of 1,000 invoice lines per invoice.</p> <p>With the introduction of asynchronous integration, this constraint is eliminated. The async model allows invoice data—including actuals, transaction connections, and invoice proposals—to be processed in the asynchronous mode. This enables the generation and synchronization of invoices with thousands of lines, ensuring that billing operations are not disrupted by system limitations.</p>

D365 Project Operation - Optimize Project Operations



Item	N/U	Deadline	Benefícios / Observações
Use general journals against projects for resource nonstocked scenarios	Update	Sep/2025	<p>Users requested the ability to use journals in Dynamics 365 Finance with resource and nonstocked projects. This feature relaxes restrictions and allows expense-type general journals to flow through to Dataverse. New capabilities include:</p> <p>When you use the resource and nonstocked deployment, you can select Project as the source or the offset for the journal. Ledger is the other side of the transaction.</p> <p>Journals you create in Finance integrate and flow back into Dataverse. In Dataverse, you create actuals against the project.</p>
Use improved subcontract info for one vendor in one place	Update	Sep/2025	<p>Some of the most commonly used business processes that project managers perform during subcontract management include the following tasks:</p> <ul style="list-style-type: none"> Modify subcontract line Track subcontract usage Monitor billing progress for subcontracts
Use the new Calendar interface for time entry	Update	Sep/2025	<p>The web experience for time entry in Dynamics 365 Project Operations is getting a series of improvements that make time entry faster and more accurate. The improvements give team members better tracking capabilities.</p> <p>These upgrades include:</p> <ul style="list-style-type: none"> A new calendar interface to view, create, and change time entries. The ability to track time across different timelines, such as weekly or monthly. Tighter integration of the work breakdown structure for assigned tasks and projects within the time entry creation step (quick create forms). Improved tracking with benchmarking of actual versus target hours and visualizations that help team members track their progress on project tasks.

D365 Project Operation - Optimize Project Operations



Item	N/U	Deadline	Benefícios / Observações
Use the new Time Entry mobile app	Update	Sep/2025	<p>Project team members on Lite and resource-based and nonstocked deployments of Project Operations now have a new mobile application based on Microsoft Power Apps. The new mobile app helps them log time, keep track of submitted entries, and view the work assigned to them.</p> <p>The application provides users with the following capabilities:</p> <p>A view that summarizes all Microsoft Outlook meetings and Microsoft to-do items for the day. Use these meetings and to-do items to log time entries.</p> <p>The ability to view projects and tasks where the team member is currently assigned, and the duration of the staffed project.</p>
Use the simplified Approvals page	Update	Sep/2025	<p>The Approvals feature updates the UI experience for approvals in Project Operations. The update shows approvals in a calendar grid, like the time entry creation grid. It highlights the most relevant information so project managers can easily see which records need their attention.</p>
Use Time zone independent accounting date in project invoicing	Update	Sep/2025	<p>When you use this feature, Dataverse includes a new time-zone (TZ) agnostic accounting date field. Use this TZ agnostic accounting date field instead of the accounting date field, which uses the user's local time zone, when you post transactions in finance and operations (resource deployments).</p> <p>When you enable usage of this field, you can: ** Use a time-zone agnostic accounting date in invoiced transactions so invoicing is accurate.</p>

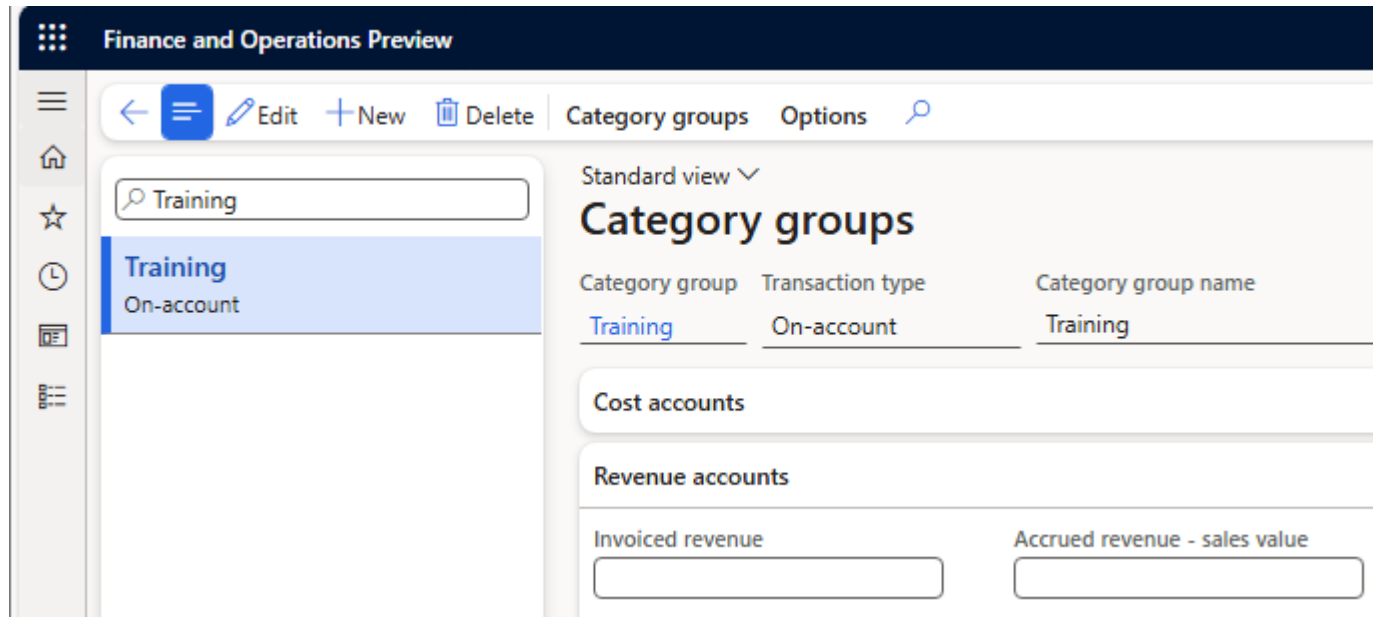
D365 Project Operation - Optimize Project Operations



Item	N/U	Deadline	Benefícios / Observações
Use time zone-agnostic fields in resource planning	Update	Set/2025	<p>Time zone–agnostic fields on resource requirements and resource bookings let project owners set default start and end dates for a project's resource requirements, details, bookings, and related tables.</p> <p>Currently, these entities use time zone–aware date fields. When users work in different time zones from the original creation time zone, the date fields convert the dates. This conversion causes unintentional discrepancies. This feature enhances extensibility by giving organizations flexibility to use time zone–independent date fields when their organization spans multiple geographies.</p>
Experience phase 2 enhancements for Expense mobile app	New	Oct/2025	<p>As part of our investment in improving the mobile experience, we're introducing enhancements to the Expense Management mobile app. These enhancements come from user feedback. These updates bring feature parity with the finance and operations environment. They address usability gaps and align with policy configurations. This release includes the following improvements:</p>
Enable the beginning balances feature	Update	Oct/2025	<p>Activate the Enable beginning balance for Project Operations integrated with ERP scenario feature to enable this functionality.</p> <p>When you activate this feature, you can define and import opening balances for projects during the transition from legacy systems to Dynamics 365 Project Operations. The feature preserves historical cost, budget, and progress data, so you maintain financial continuity and track data accurately from the migration point.</p> <p>This feature is especially valuable during system implementations or upgrades. It provides a seamless handover of project financials without disrupting ongoing operations or reporting accuracy.</p>
Experience phase 3 enhancements for Expense mobile app	Update	Nov/2025	<p>As part of our ongoing investment in improving the mobile experience, we introduced enhancements to the Expense Management mobile app that are based on direct customer feedback. These enhancements improve usability and streamline the overall user experience. This release includes the following improvements:</p>

D365 Project Operation - Optimize Project Operations

Item	N/U	Deadline	Benefícios / Observações
Enable on-account transactions with project category support	Update	Dec/2025	<p>With this feature, you can assign specific project categories to project milestones or other on-account transaction types. These categories determine the financial account used for posting in both the general ledger and the project subledger. This setup supports more granular financial reporting.</p> <p>Here are some examples of how this feature adds value:</p> <p>Assign a distinct general ledger account for customer advances that's separate from milestone revenue. Use different general ledger accounts for various milestone types, such as training, support, or software implementation.</p>



The screenshot displays the 'Finance and Operations Preview' interface. The main area is titled 'Category groups' and shows a table with the following data:

Category group	Transaction type	Category group name
Training	On-account	Training

Below the table, there are sections for 'Cost accounts' and 'Revenue accounts'. The 'Revenue accounts' section includes two input fields: 'Invoiced revenue' and 'Accrued revenue - sales value'.

D365 Project Operation - Optimize Project Operations



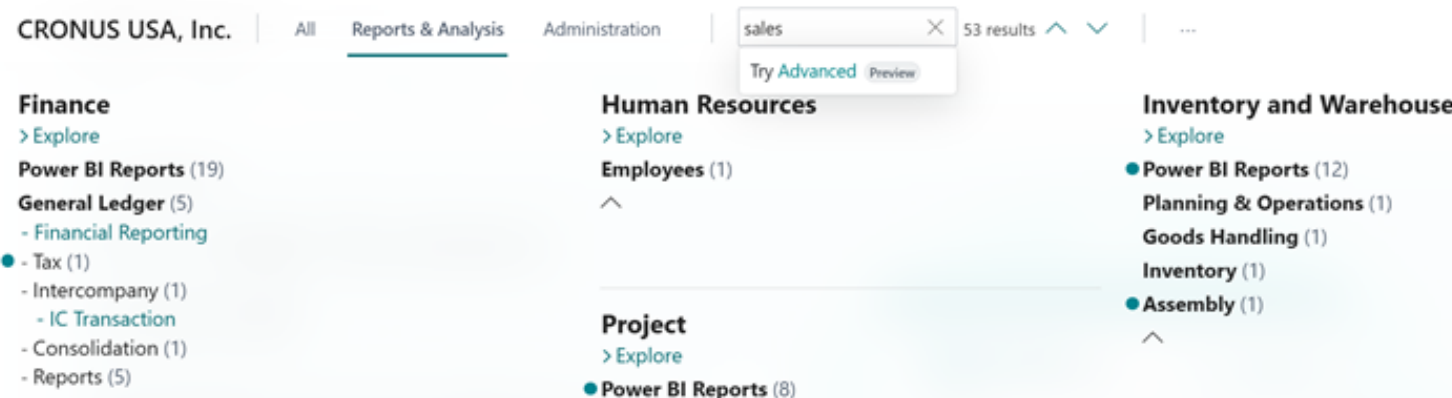
Item	N/U	Deadline	Benefícios / Observações
Enable purchase orders and item reservations for stocked items	Update	Dec/2025	<p>Feature Details Activate this feature by turning on the Enable purchase orders and item reservations for stocked items in Project Operations integrated with ERP setting. When you enable this feature, you get the following capabilities:</p> <p>Purchase order creation: Project managers can create purchase orders directly from item requirements. This capability enables procurement of stocked materials that align with project needs.</p> <p>Cost recording at receipt: You can record project costs when you receive the product, instead of waiting for vendor invoicing. This capability improves financial accuracy and timeliness.</p> <p>Material reservation: The system supports inventory reservation for material usage scenarios. This capability ensures that required stock is allocated and available for project execution.</p> <p>Master planning integration: You can integrate with Dynamics 365 ERP master planning to auto-generate planned purchases or transfer orders based on project forecasts.</p>
Split credit card transactions in Expense Management	Update	Dec/2025	<p>This feature works through a feature flag and a parameter that controls the split expense functionality. When you turn on the feature, you can split credit card transactions even if there are policy violations or if you didn't fill in certain mandatory fields. The mandatory fields come from your organization's policies and include guest information for meals.</p>
Upload multiple receipts to an expense at once	Update	Dec/2025	<p>When you enable this feature, users in your organization can upload multiple receipts to an expense entry at the same time. This feature reduces the time and effort needed to manually upload receipts separately. With this enhancement, the expense reporting process is more efficient, repetitive tasks are minimized, and overall productivity improves.</p>
Use stocked products in resource-based deployments	Update	Dec/2025	<p>he experiences for using inventoried products in Project Operations use the Inventory and Warehouse modules of Dynamics 365 Supply Chain Management. To accurately estimate the availability of stocked items and their costs, the system uses Pricing and Inventory visibility services. Use the Inventory close process in Supply Chain Management to update the project cost and show accurate consumption of project budgets. Providing all the capabilities needed to manage stocked items on projects takes multiple release waves.</p>



D365 Business Central

D365 Business Central - Copilot and agents

Item	N/U	Deadline	Benefícios / Observações
Automate payables processes with the Payables Agent	Update	Jul/2025	Every company has expenses. Some expenses relate to the supply chain. Others relate to operating costs like rent, utilities, leasing, food, phone bills, and software subscriptions. The Payables Agent focuses on operating costs, which are known as overhead expenses. You often receive these expenses as email attachments or through other channels.
Chat with Copilot to learn how to use installed add-on apps	Update	Aug/2025	Copilot's chat capabilities are enhanced with the following: You can ask questions about content from installed add-on apps, such as new pages, fields, and business processes.
Find pages and reports with advanced Tell Me search	Update	Sep/2025	Feature Details This feature adds an advanced search option in Tell Me that finds results based on semantic meaning, not just exact text matches. It considers various page properties and additional search terms to provide an ordered list of relevant results. You can use advanced search from the role/report explorer or directly from Tell Me (Alt+Q). From the role or report explorer, go to the Find box, enter a search term, and then select Try Advanced.

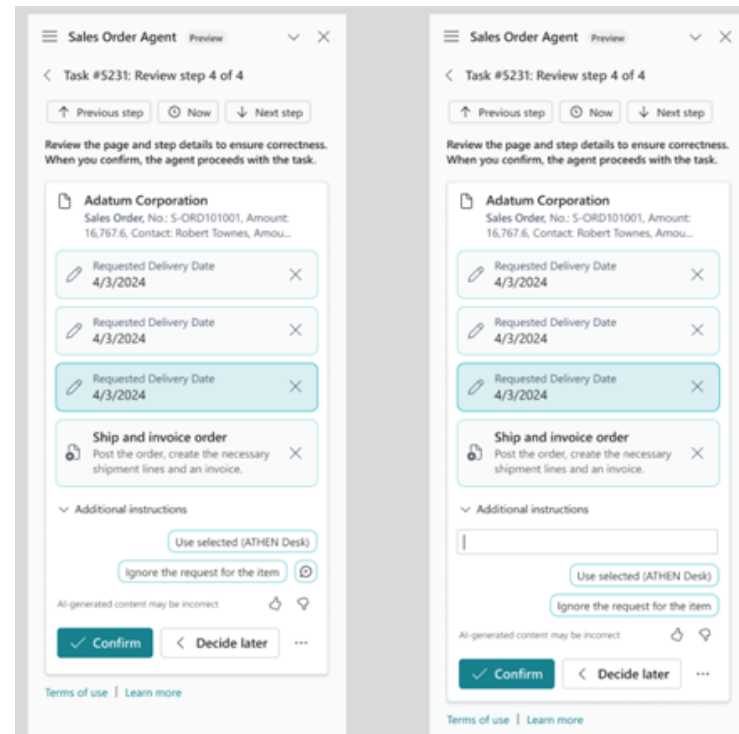


The screenshot shows the D365 Business Central interface for CRONUS USA, Inc. The top navigation bar includes 'All', 'Reports & Analysis', and 'Administration'. A search bar at the top right contains the text 'sales' and shows '53 results'. Below the search bar, a dropdown menu is open, displaying 'Try Advanced' and 'Preview'. The main content area is divided into three columns of search results:

- Finance**
 - > Explore
 - Power BI Reports (19)
 - General Ledger (5)
 - Financial Reporting
 - Tax (1)
 - Intercompany (1)
 - IC Transaction
 - Consolidation (1)
 - Reports (5)
- Human Resources**
 - > Explore
 - Employees (1)
- Project**
 - > Explore
 - Power BI Reports (8)
- Inventory and Warehouse**
 - > Explore
 - Power BI Reports (12)
 - Planning & Operations (1)
 - Goods Handling (1)
 - Inventory (1)
 - Assembly (1)

D365 Business Central - Copilot and agents

Item	N/U	Deadline	Benefícios / Observações
Give more instructions for the agent when you review its tasks	Update	Oct/2025	<p>The Copilot and agents task pane shows the tasks each agent works on. You can make sure the agent does what you want. If an agent needs your help to complete a task, for example, if it's blocked because it can't find an item or a customer, use the Additional instructions field to give the agent the information it needs to get unblocked and go back to work.</p> <p>All agent tasks appear on a tab in the Copilot chat pane. You can give the agent extra instructions. In the Additional instructions field, enter your own instructions or select some from a predefined set. When you provide more instructions, you'll get more control over the agent. It's easy to correct the agent's course.</p> <p>This feature applies to all agents in Business Central.</p>



D365 Business Central - Copilot and agents



Item	N/U	Deadline	Benefícios / Observações
Capture more sales with enhanced Sales Order Agent	Update	Oct/2025	This release wave adds several enhancements to the Sales Order Agent to improve its ability to process sales inquiries more efficiently and independently. These enhancements benefit users in sales, customer service, and order processing roles who handle high volumes of incoming sales-related emails. These improvements streamline data entry, increase the accuracy of quote creation, and reduce the need for user intervention in repetitive tasks.
Connect AI agents to Business Central through MCP server	Update	Oct/2025	MCP is an open API standard that enables intelligent clients to discover, describe, and invoke operations on remote services in a self-describing, plug-and-play way.
Get better field suggestions using autofill with Copilot	Update	Oct/2025	This version of the feature builds on the autofill with Copilot feature from 2025 release wave 1. You see more accurate suggestions and broader language support to match your business needs. Key improvements include:
Suggest gas emissions in sustainability journals with Copilot	Update	Oct/2025	For greenhouse gas (GHG) emissions, Copilot estimates total emissions from descriptions and input parameters. It also adjusts emission factors for future use. Note You get this feature as a production-ready preview for production and sandbox environments in any country localization. Production-ready previews have supplemental terms of use. For more information, see Supplemental terms of use for Dynamics 365 preview. This feature supports English only. You can use it in other languages, but it might not work as expected. Language quality can vary based on your interaction or system settings. This variation can affect accuracy and the user experience.

D365 Business Central - Copilot and agents



Item	N/U	Deadline	Benefícios / Observações
Summarize with Copilot enhancements	Update	Oct/2025	Enhanced Copilot gives you faster and more comprehensive record summaries with these improvements: Deeper insights on popular pages, such as the Customer card. Information about who recently modified the record. Highlighted activity from any autonomous agents that create or modify the record.
Use AI resources for your Copilot extensions	Update	Oct/2025	Using the AI resources provides several benefits: Show less Reduced operational overhead: Avoid the need to handle infrastructure management, updates, monitoring, troubleshooting, or maintenance of custom Azure OpenAI subscriptions. This benefit frees up resources to focus on core business operations and provides value-adding intellectual property (IP) to customers. Simplified onboarding: Quickly integrate AI capabilities into your solutions without having to navigate the complexities of setting up and managing your own Azure OpenAI subscription. Improved reliability: Proactive scaling, throttling, load balancing, and fault tolerance measures ensure consistent performance during peak demand. Enhanced security compliance: Built-in compliance measures and governance, including robust protection from malicious and harmful content, ensure compliance with data residency requirements. This benefit reduces the burden of ensuring regulatory compliance for ISVs. Streamlined experience for customers: Customers get a seamless AI resource management process without maintaining different configurations for separate ISV solutions.
Use enhanced analysis assist with Copilot	Update	Oct/2025	In this release, you get general availability of Copilot's analysis assist feature with the following key enhancements: Show less A new system permission in the Copilot System Features permission set that grants or denies access to the feature. The ability to ask Copilot to include fields from related tables.

D365 Business Central - Copilot and agents



Item	N/U	Deadline	Benefícios / Observações
Use enhanced chat with Copilot	Update	Oct/2025	<p>This wave enhances the chat with Copilot preview feature released with 2024 release wave 1. Copilot chat now offers the following improvements:</p> <ul style="list-style-type: none">Supports 20 more languages.Better understanding of user prompts that contain multiple sentences or intents.Faster performance and increased reliability.
Use Sales Order Agent to automate sales order-taking	Update	Oct/2025	<p>Copilot in Business Central enhances your creativity and productivity with AI in key application scenarios. It gives you guidance and assistance when working with the product and helps you find the right data.</p> <p>With this release, you can use AI to orchestrate and automate business processes with AI agents. Agents work on their own to perform tasks, respond to different events and inputs, reason over the state of data, and fix errors based on user input and the context of the Business Central user experience. Agents need little to no intervention from users but bring users in when circumstances require their attention. Agents can act for a company, department, or team, not just a user.</p> <p>To enable this capability in Business Central, we're introducing our first out-of-the-box agent, Sales Order Agent, to automate the process of capturing sales orders from email messages.</p> <p>The agent manages the entire process:</p> <ul style="list-style-type: none">Receives item requests from customer emails in a shared company mailbox.Identifies the customer from those registered in Business Central.Drafts the sales quote with the requested items.Verifies item availability.Forwards the sales quote to the customer for approval.Receives confirmation, converts the quote into a sales order, and shares the order with the customer via email.

D365 Business Central - Copilot and agents



Item	N/U	Deadline	Benefícios / Observações
Get more contextual invoice drafts with Payables Agent	New	Nov/2025	<p>It's at the core of the Payables Agent to suggest invoice drafts as accurately as possible. Ideally, the accounts payable team doesn't have anything—or very little—to change on the purchase document drafts that the agent creates. The agent relies on its purchase invoice processing history, meaning the details of previously processed invoices and how they were handled. For example, if you previously used the agent to register an electrician bill on a certain G/L account, the agent in many cases suggests that same G/L account for similar invoices from the same vendor.</p>
Prioritize invoice draft changes using Payables Agent confidence level	New	Nov/2025	<p>The Payables Agent is more transparent about the suggestions it makes in new invoice drafts. As before, when you select the information icon next to a suggested field value on the purchase document draft, the reason for the suggestion appears in a tooltip. Now, you also get a self-assessed confidence level for the suggestion, which indicates how confident the agent is that a suggested field value is correct.</p> <p>The confidence level helps agent supervisors in the accounts payable team to prioritize where to focus their review when they assess the invoices that the Payables Agent drafts. Focus on reviewing and correcting lower confidence suggestions first to improve the agent's future performance.</p>
Use Payables Agent in more countries and regions			<p>The Payables Agent preview was released with the July update (26.3) of the 2025 release wave 1 in the United States, United Kingdom, Australia, and New Zealand. This release expands Payables Agent preview availability to Canada, Denmark, and Spain, allowing customers and partners in these countries and regions to try the agent in their business and experience the value of AI-powered invoice processing in Business Central.</p>

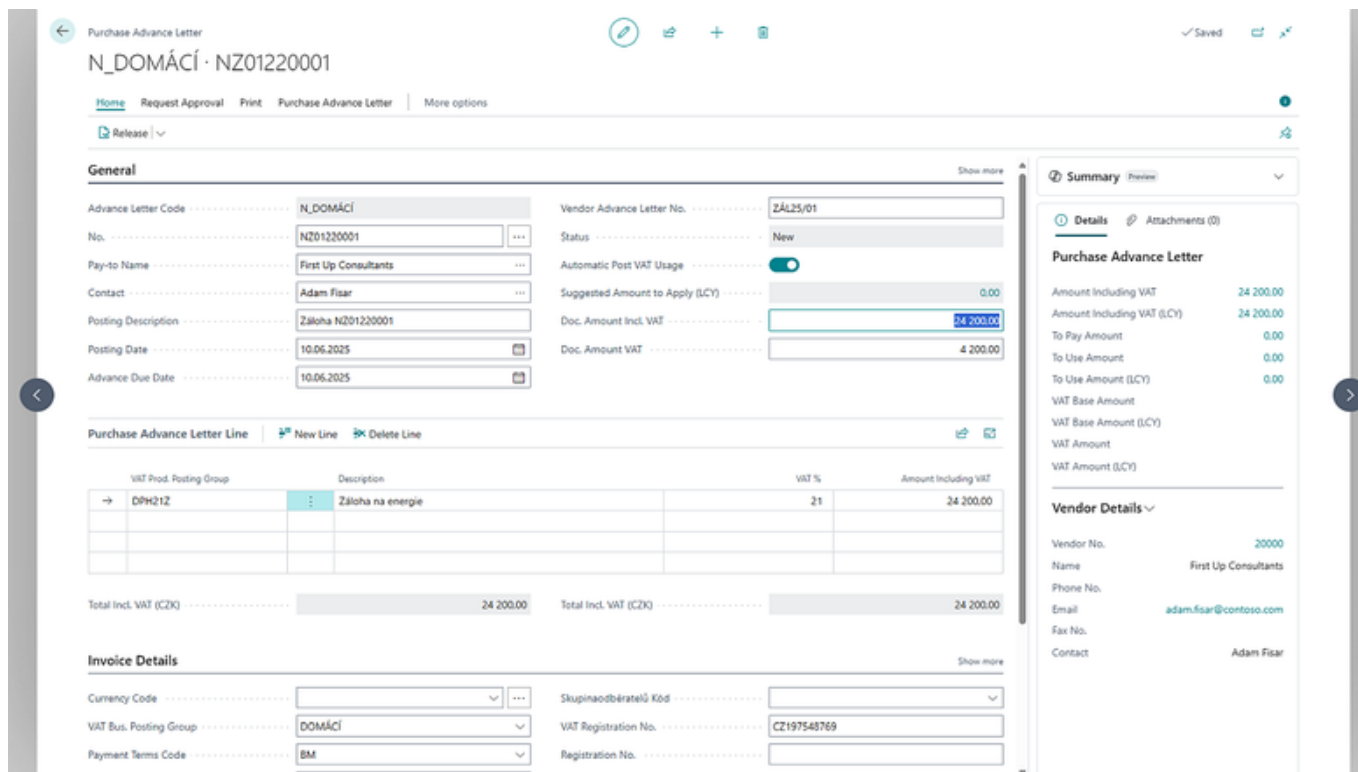
D365 Business Central - Copilot and agents



Item	N/U	Deadline	Benefícios / Observações
Match purchase invoices to orders with Payables Agent			<p>With this release, the Payables Agent matches open purchase orders to incoming invoices to help accounts payable professionals fully process invoices.</p> <p>Matching purchase orders with invoices often requires verifying warehouse or purchasing information, such as whether products have been received. Many companies also use purchase orders for services delivered. For example, consultant services or overhead expenses are often subject to purchase order creation but have no clear indication of delivery—there are no warehouse receipts or any way to link them to the purchase invoice.</p> <p>The agent uses AI to intelligently identify matching orders and order lines even when vendor invoices don't include unique references, eliminating the manual work typically required for cases like missing warehouse receipts.</p>

D365 Business Central - Country and regional

Item	N/U	Deadline	Benefícios / Observações
Check total amounts on purchase advances for Czechia			<p>Financial controls and compliance are enhanced by introducing advanced verification mechanisms for purchase advance transactions. With the latest updates, organisations can ensure greater accuracy and alignment between document headers and line items, reducing the risk of manual errors and improving the reliability of their procurement workflows. These improvements are designed to support robust audit trails and streamline operations, particularly in environments where precise documentation and regulatory adherence are paramount.</p> <p>The feature includes the following fields and benefits:</p>



Purchase Advance Letter
N_DOMÁČÍ · NZ01220001

Home | Request Approval | Print | Purchase Advance Letter | More options

Release

General

Advance Letter Code: N_DOMÁČÍ | Vendor Advance Letter No.: ZÁL25/01
 No.: NZ01220001 | Status: New
 Pay-to Name: First Up Consultants | Automatic Post VAT Usage:
 Contact: Adam Fíar | Suggested Amount to Apply (LCY): 0.00
 Posting Description: Záloha NZ01220001 | Doc. Amount Incl. VAT: 24 200.00
 Posting Date: 10.06.2025 | Doc. Amount VAT: 4 200.00
 Advance Due Date: 10.06.2025

Purchase Advance Letter Line

VAT Prod. Posting Group	Description	VAT %	Amount Including VAT
→ DPH21Z	Záloha na energie	21	24 200.00

Total Incl. VAT (CZK): 24 200.00 | Total Incl. VAT (CZK): 24 200.00

Invoice Details

Currency Code: | Skupinaobdratelů Kód: |
 VAT Bus. Posting Group: DOMÁČÍ | VAT Registration No.: CZ197548769
 Payment Terms Code: BM | Registration No.: |

Summary

Purchase Advance Letter

Amount Including VAT: 24 200.00
 Amount Including VAT (LCY): 24 200.00
 To Pay Amount: 0.00
 To Use Amount: 0.00
 To Use Amount (LCY): 0.00
 VAT Base Amount: |
 VAT Base Amount (LCY): |
 VAT Amount: |
 VAT Amount (LCY): |

Vendor Details

Vendor No.: 20000
 Name: First Up Consultants
 Phone No.: |
 Email: adam.fiar@contoso.com
 Fax No.: |
 Contact: Adam Fíar

D365 Business Central - Country and regional



Item	N/U	Deadline	Benefícios / Observações
Calculate and post VAT settlement by Activity Code - Italy	Update	Jul/2025	<p>This feature enables you to set up different Activity Codes, like trade or service, for use in VAT Settlements. When you turn on this feature, Business Central lets you post multiple VAT settlements in the same period, with each settlement linked to a different activity code. The system also records these activity codes in the Periodic Settlement VAT Entry. When you post a VAT settlement for a specific period, the system automatically records the period in the related activity codes, so your reporting stays accurate and compliant.</p>
Use ZUGFeRD format for E-Documents in Germany	Update	Aug/2025	<p>Use the E-Documents framework localized for Germany to boost productivity and customer satisfaction while following Germany's e-invoicing rules.</p> <p>This framework supports the ZUGFeRD hybrid electronic invoice format and meets local requirements. You can choose from existing Peppol service providers for your communication channel through access points. You can exchange documents by uploading them manually or send them through email.</p> <p>You configure the setup on the E-Document Service page. Select ZUGFeRD in the Document Format field, and choose your service provider in the Service Integration field.</p> <p>When you post the sales invoice, Business Central creates a PDF using the report layout you choose and automatically attaches the XML file. When you receive an e-invoice from your vendor, Business Central automatically extracts the XML from the PDF and proceeds as it would with any other e-document format.</p>
Check total amounts on purchase advances for Czechia			<p>Financial controls and compliance are enhanced by introducing advanced verification mechanisms for purchase advance transactions. With the latest updates, organisations can ensure greater accuracy and alignment between document headers and line items, reducing the risk of manual errors and improving the reliability of their procurement workflows. These improvements are designed to support robust audit trails and streamline operations, particularly in environments where precise documentation and regulatory adherence are paramount.</p> <p>The feature includes the following fields and benefits:</p>

D365 Business Central - Country and regional



Item	N/U	Deadline	Benefícios / Observações
Add drill-down links to VAT entries in the VAT return lines for Czechia	Update	Set/2025	<p>In this update, the VAT Statement Lines page is enhanced with drill-down links in the Base, Amount, and Reduced Amount fields. These links allow users to navigate to a new page called VAT Statement Formula Drill-Down. The data is filtered according to the attribute code on the given line, indicating whether it is the base, amount, or reduced amount.</p> <p>The VAT Statement Formula Drill-Down page includes the following fields:</p> <ul style="list-style-type: none"> Line Number Sum Type Description VAT Business Posting Group VAT Product Posting Group Amount (with the ability to drill down further to individual VAT entries)
Get UI improvements for Unreliable Payer for Czechia	Update	Set/2025	<p>The Unreliable VAT Payer functionality is enhanced with the following improvements:</p> <p>Enhanced VAT Payer Reliability Check</p> <p>When the import process completes, an interactive dialog appears instead of a static confirmation message. With the interactive dialog, you can immediately open the Unreliable Payer Entries page.</p>
New Contoso Coffee Demo Dataset for Intrastat in Czechia	Update	Set/2025	<p>The demo dataset for the Czech localization adds country-specific content on top of the base application.</p> <p>Show less</p> <p>The Contoso Coffee app provides a demo tool and a related set of demo data. You can install the extension in any environment. Presales specialists can run the tool on Cronus or MyCompany and get the setup and demo data they need to demonstrate Intrastat features for various scenarios in the Czech localization. For Business Central on-premises, the demo tool and data are available on the product media as source code.</p>

D365 Business Central - Country and regional

Item	N/U	Deadline	Benefícios / Observações
New pages for purchase and sales advance lines for Czechia	Update	Set/2025	<p>The introduction of dedicated pages for Purchase Advance Lines and Sales Advance Lines enhances visibility and efficiency in managing advance transactions. Similar to the existing pages for Vendor Ledger Entries, Purchase Lines, and Cash Document Lines, these new pages provide users with a centralised overview of all advance-related entries. This improvement simplifies navigation, enables better financial oversight, and enhances decision-making for purchase and sales processes.</p> <p>The following are the benefits:</p> <p>These pages display all advance-related entries, providing users with a structured and unified view, similar to other transactional lists in Business Central.</p> <p>Users can quickly filter, search, and access relevant financial data relating to advance payments.</p>

← Sales Advance Letter Lines

Show Document Automate Fewer options

Document No. ↑	Line No. ↑	Amount	Amount (LCY)	Amount Including VAT	Amount Including VAT (LCY)	Description	VAT %	VAT Amount	VAT Amount (LCY)	VAT Bus. Posting Group	VAT Calculation Type	VAT Clr Code
PZ01220001	10000	20 000.00	20 000.00	24 200.00	24 200.00	Záloha na energie	21	4 200.00	4 200.00	DOMÁČÍ	Normal VAT	
PZ01220002	10000	1 000.00	1 000.00	1 210.00	1 210.00	Záloha na služby	21	210.00	210.00	DOMÁČÍ	Normal VAT	
PZ01220003	10000	1 000.00	1 000.00	1 210.00	1 210.00	Záloha na služby	21	210.00	210.00	DOMÁČÍ	Normal VAT	

← Purchase Advance Letter Lines

Show Document More options

Document No. ↑	Amount	Amount (LCY)	Amount Including VAT	Amount Including VAT (LCY)	Description	VAT %	VAT Amount	VAT Amount (LCY)	VAT Bus. Posting Group	VAT Calculation Type	VAT Clause Code	VAT Ident
NZ01220001	20 000.00	20 000.00	24 200.00	24 200.00	Záloha na energie	21	4 200.00	4 200.00	DOMÁČÍ	Normal VAT		DPI
NZ01220002	1 000.00	1 000.00	1 210.00	1 210.00	Záloha na služby	21	210.00	210.00	DOMÁČÍ	Normal VAT		DPI
NZ01220003	1 000.00	1 000.00	1 210.00	1 210.00	Záloha na služby	21	210.00	210.00	DOMÁČÍ	Normal VAT		DPI

D365 Business Central - Country and regional



Item	N/U	Deadline	Benefícios / Observações
Reconciliation feature in cash documents for Czechia	Update	Set/2025	<p>The new reconciliation feature for cash documents allows users to preview net change and balance after posting.</p> <p>Show less</p> <p>When this function is used on a cash document, the system displays a preview of the net change and balance not only for the selected cash account, but also for all accounts used in the document lines.</p> <p>Reconciliation is performed not only for general ledger accounts marked as Reconciliation Account, but for all financial accounts as well as accounts of other types, including:</p> <ul style="list-style-type: none">Bank accountsCustomersVendorsEmployeesFixed assets
Install UK localization as an extension to the base app	Update	Out/2025	<p>The localized version for the UK is now available as a set of extensions on the W1 base app. This version includes a data upgrade feature to simplify the transition from the previous localization. This release moves the product closer to full delocalization, so ISVs can reach a wider market. Some features move to the base app or become global apps, while others stay specific to the GB market.</p>

D365 Business Central - Country and regional

Item	N/U	Deadline	Benefícios / Observações
Submit IRS 1099 forms electronically to IRIS in the US localization			<p>Microsoft announced new IRS 1099 reporting features in the 2024 release wave 1. Now, we're providing extra features for 1099 form submissions through API integrations. When you integrate with the IRIS platform, you can submit IRS 1099 forms electronically. This integration saves you a lot of time and reduces costs. It removes the need for manual data entry and lowers the administrative burden. With this integration, you can focus more on other important business activities. The integration with the IRIS platform makes the whole filing process simpler. It keeps accuracy and compliance with IRS regulations. You can track the status of your submissions by using the IRIS Transmission page.</p> <p>When you use this feature, you can efficiently manage your tax reporting obligations right within Business Central. You boost productivity and lower the risk of errors or delays. This capability is especially valuable for businesses that want to optimize operational efficiency and keep compliance with tax authorities.</p>

← IRIS Transmission | Work Date: 28.01.2027 ✎ 🔗 + 🗑️ ✓ Saved 📄 🔗

2024

📄 Send 📄 Send Correction with zeros | Actions ⌵ Fewer options

Period No. 2024 Receipt ID

Transmission Status None

Documents 🔗 📄

Needs Correction	ID ↑	Vendor No.	Form No.	Document Status	Submission ID	Record ID	Submission Status
<input type="checkbox"/>	8	50000	MISC	Released	2	2	None
<input type="checkbox"/>	10	20000	INT	Released	1	1	None
→ <input type="checkbox"/>	⋮	30000	MISC	Released	2	3	None
<input type="checkbox"/>	15	40000	NEC	Released	3	4	None

D365 Business Central - Country and regional

Item	N/U	Deadline	Benefícios / Observações
Enable additional countries and regions	Update	Out/2025	We're expanding the availability of Business Central to include more countries and regions through partner-led localizations. Our partners create the relevant localization apps and publish them apps to AppSource. In combination with the built-in language offerings, Business Central online is currently available in over 170 countries and regions, and we're actively working toward achieving full global availability.


← IRIS Transmission | Work Date: 28.01.2027   +  ✓ Saved  

2024

 Send  Send Correction with zeros | Actions  Fewer options

Period No. 2024 Receipt ID

Transmission Status None

Documents  

Needs Correction	ID ↑	Vendor No.	Form No.	Document Status	Submission ID	Record ID	Submission Status
<input type="checkbox"/>	8	50000	MISC	Released	2	2	None
<input type="checkbox"/>	10	20000	INT	Released	1	1	None
→ <input type="checkbox"/>	11	30000	MISC	Released	2	3	None
<input type="checkbox"/>	15	40000	NEC	Released	3	4	None

D365 Business Central - Development



Item	N/U	Deadline	Benefícios / Observações
Extend Copilot autofill using AL	Update	Out/2025	AL developers can subscribe to an event and add custom logic that uses AI or other methods to have Copilot suggest values for a specific field.
Extend Copilot summaries using AL	Update	Out/2025	With this update, you can use AL code in extensions to influence summaries that Copilot generates.
Truncate table data with new AL method	Update	Out/2025	<p>The new AL method Rec.Truncate is available with the record API. This method lets developers delete table rows, matching filters in the most efficient way.</p> <p>The method has parameters that allow you to:</p> <p>Check whether the table doesn't support truncation. Set AutoIncrement fields to the value they had before truncating or reset to 0.</p>

D365 Business Central - E-commerce



Item	N/U	Deadline	Benefícios / Observações
Define sell-to and bill-to customer details per company location	Update	Oct/2025	<p>The new Customer No. and Bill-to Customer No. fields with table relations to the Customer table are available on the Shopify Company Location page. By default, the fields are empty. When you import a Shopify order that has a B2B company and location, the process maps the sell-to and bill-to customers in those fields.</p> <p>The following table shows different examples of customer mappings.</p>
Enable staff-to-salesperson mapping for Shopify orders	Update	Oct/2025	<p>To automatically fill in the Sales person code field for sales documents imported from Shopify, configure Shopify Staff Mapping.</p> <p>Select the Lightbulb that opens the Tell Me feature 1. icon, enter Shopify Shops, and select the related link. Select the shop where you want to set up a mapping to open the Shopify Shop Card page. Select the Shopify Staff Mapping action. Select Refresh to import staff members enabled on Shopify.</p>
Synchronize market-specific prices with Shopify	Update	Oct/2025	<p>If you use Markets in Shopify, you can set up the connector to sync prices for Shopify catalogs that link to those markets.</p> <p>To sync catalogs from Shopify, select Get Catalogs on the Shopify Market Catalogs page.</p> <p>To sync prices for market catalogs, follow these steps:</p> <p>On the Shopify Market Catalogs page, select the entry where you want to define and export prices. Fill in the fields as needed. The following table describes the fields.</p>

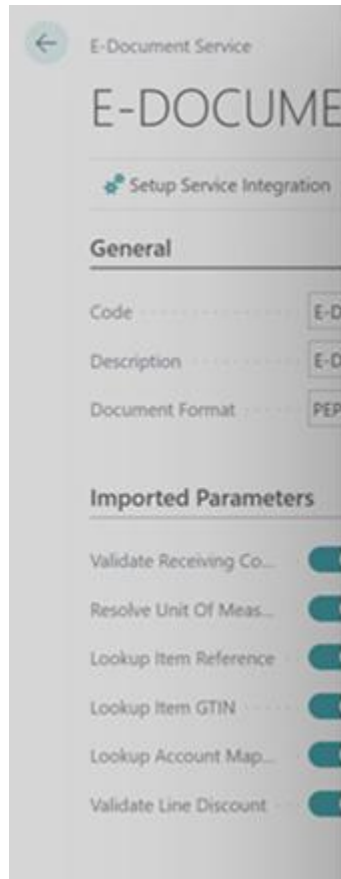
D365 Business Central - Electronic Documents



Item	N/U	Deadline	Benefícios / Observações
Use Continia as a service provider for e-documents	Update	Jul/2025	<p>You can use more options as access points for electronic invoicing because we added more electronic document service providers to Business Central. Now, in addition to Avalara and Pagero, you can choose the Continia connector for your e-invoicing.</p> <p>You can choose new options as the service integration endpoints on the E-Document Service page. When you select Continia as a service provider and consent to using non-Microsoft systems, you set up the connection. Use the Setup Service Integration action to start your onboarding process and get credentials from Continia as the service provider.</p> <p>When you integrate the new service provider, you automate the receipt and delivery of electronic invoices. The provider serves as the endpoint for e-document exchanges. This automation streamlines invoice management, reduces manual processing errors, and accelerates transaction times. It enhances operational efficiency and boosts overall productivity.</p> <p>Although the E-Document Services page has several global service integrations, partners can easily add their own integrations by publishing a connector app on AppSource. For more information, see the technical documentation.</p>
Use the ForNAV Peppol connector for e-documents	Update	Set/2025	<p>You have more options for access points for electronic invoicing because we added more electronic document service providers to Business Central. Now, in addition to Avalara, Pagero, SignUp, Logiq, and Continia, you can choose the ForNAV connector for your electronic invoicing.</p> <p>You can choose new options as the Service Integration endpoints on the E-Document Service page. When you select ForNAV as a service provider and consent to using non-Microsoft systems, you set up the connection. To set up the connection, use the Setup Service Integration action to configure the credentials and API URLs.</p> <p>Although the E-Document Services page already includes several global service integrations, partners can easily add their own integrations to the list by publishing a connector app on AppSource. For more information, see our technical documentation.</p>

D365 Business Central - Electronic Documents

Item	N/U	Deadline	Benefícios / Observações
Export reminders and finance charges as PEPPOL files	Update	Oct/2025	Previously, you couldn't create e-documents for reminders and finance charges. Now, the PEPPOL format accepts financial values from issued finance charges and issued reminders.



E-Document Service

E-DOCUMENT

Setup Service Integration

General

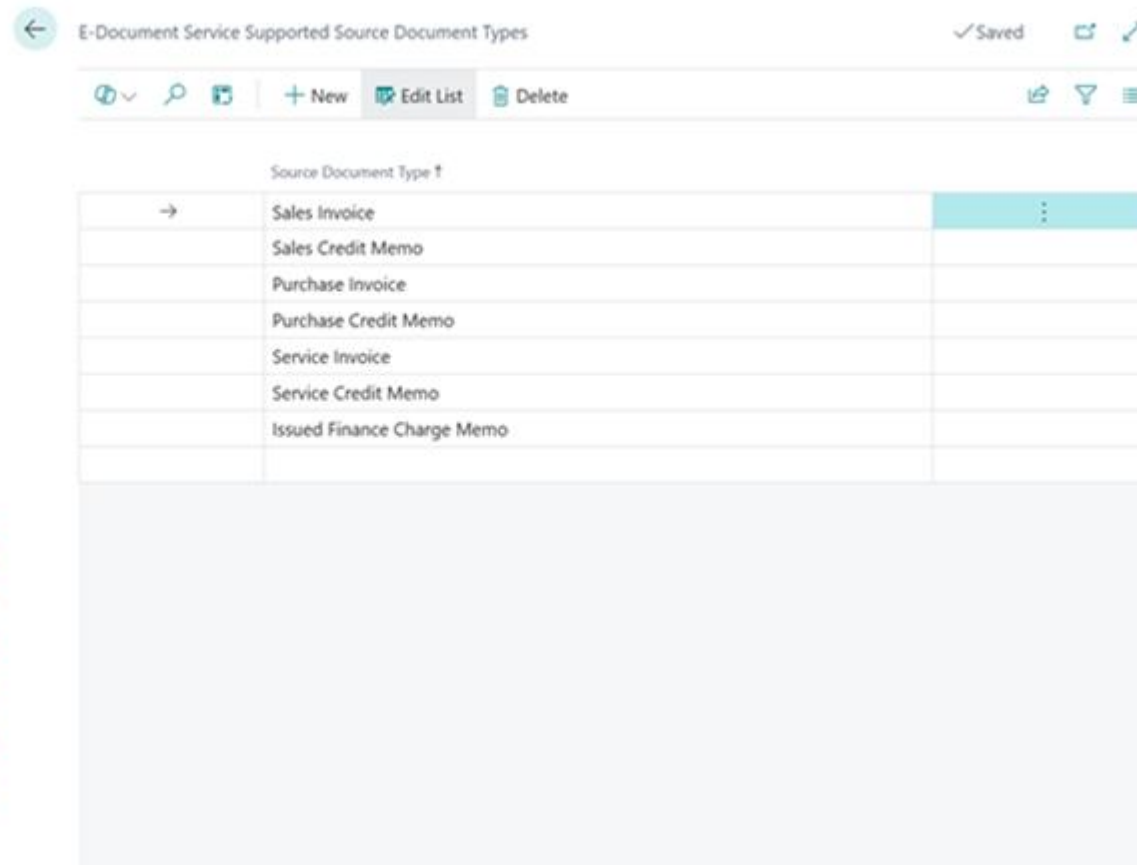
Code E-D

Description E-D

Document Format PEP

Imported Parameters

- Validate Receiving Co...
- Resolve Unit Of Meas...
- Lookup Item Reference
- Lookup Item GTIN
- Lookup Account Map...
- Validate Line Discount



E-Document Service Supported Source Document Types

✓ Saved

+ New Edit List Delete

Source Document Type ↑	
→	Sales Invoice
	Sales Credit Memo
	Purchase Invoice
	Purchase Credit Memo
	Service Invoice
	Service Credit Memo
	Issued Finance Charge Memo

D365 Business Central - Electronic Documents



Item	N/U	Deadline	Benefícios / Observações
Set up the Clearance model in the E-Documents framework	Update	Oct/2025	The Clearance model in the E-Documents framework is a required communication model for electronic invoices. The model ensures that the tax authority or an authorized third-party certifier preapproves every invoice before sharing it with the customer. The model automates the validation and approval processes for electronic invoices, so it reduces manual effort and minimizes errors. This feature plays an important role in compliance with regulatory requirements in various countries.
Use e-documents for shipment and transfer shipment document types	Update	Oct/2025	This feature adds new document types in e-documents for shipments and transfer shipments to comply with regulatory requirements. You can map these documents as outbound documents when you ship from Sales Orders or Transfer Orders. Some countries require this mapping by law. When you enable this feature in a framework, you complete the E-Documents localizations for these countries.
Use payments with the E-Document framework	Update	Oct/2025	<p>You can mark an e-document as fully paid, partially paid, or unpaid. The system sends this information through accounts payable access points or receives it through accounts receivable access points, based on your e-document configuration. The payment tracking feature in e-documents includes details such as:</p> <ul style="list-style-type: none"> Date of payment collection Amount collected, including VAT Base amount and VAT amount at the time of payment
Use purchase draft page to preview Peppol electronic invoices	Update	Oct/2025	<p>The purchase draft concept in e-documents lets users preview and interact with incoming e-documents before posting them. This concept improves control, accuracy, and flexibility in how electronic documents are processed before matching to purchase invoices.</p> <p>Originally, purchase draft was used only by documents created from a PDF document source, but now it's enabled for Peppol e-invoices as well. The idea is to make it easier to create new purchase invoices when you don't have GL account mappings or item references for lines in inbound e-documents.</p>

D365 Business Central - Electronic Documents

Item	N/U	Deadline	Benefícios / Observações
Use the Admin permission set with e-documents	Update	Oct/2025	The new feature adds an admin permission set to the e-documents framework. With this permission set, administrators can create and change E-Documents Services and related setups. This control ensures that only authorized personnel manage critical aspects of your e-documents setup. To activate the permission set for e-document administrators, run the Permission Set action for the dedicated user, and select E-Documents Admin.
Use the E-Documents framework with Power Automate and other solutions	Update	Oct/2025	When you enable the APIs, you can easily share electronic sales documents from Business Central to other applications or services. By integrating the E-Documents app in Business Central with Power Automate, you can connect to Power Platform tools and other systems for enhanced functionality. This setup lets you send e-documents as BLOB files through different communication channels beyond the default connectors or email. The integration also supports automating the receipt of electronic documents in the purchasing process. It transfers the documents to the E-Documents tables for further processing in Business Central.



D365 Business Central - Financial Management



Item	N/U	Deadline	Benefícios / Observações
New Contoso Coffee Demo Dataset for Intrastat	Update	Out/2025	<p>The Contoso Coffee app includes a demo tool and an associated set of sample data. The extension can be installed in any environment.</p> <p>Presales specialists can use the tool on either Cronus or MyCompany to obtain the required setup and demo data needed to showcase Intrastat features for a range of scenarios. For Business Central on-premises, the demo tool and its corresponding data are included as source code in the product media.</p>
Calculate excise taxes	Update	Out/2025	<p>Excise taxes apply to specific goods and services. Manufacturers and retailers usually include these taxes in the product price. Governments use excise taxes to generate revenue and discourage the consumption of certain goods that public health or the environment. The new excise taxes feature automates the calculation of excise taxes. It uses specific rules and rates for different products and regions.</p> <p>The initial release doesn't include any specific model or compliance reports. It provides a framework for excise tax calculation. The framework supports different calculation models for final taxes. You can adapt it to various requirements.</p>
Create multiple fixed asset cards	Update	Out/2025	<p>This feature automatically creates multiple fixed asset cards when you post purchase invoices. For example, if your company purchases 200 computers from the same vendor, Business Central automatically generates fixed asset cards for each computer. You don't need to create the cards manually.</p> <p>This feature optimizes asset management processes. It helps you handle bulk asset purchases accurately and efficiently.</p>

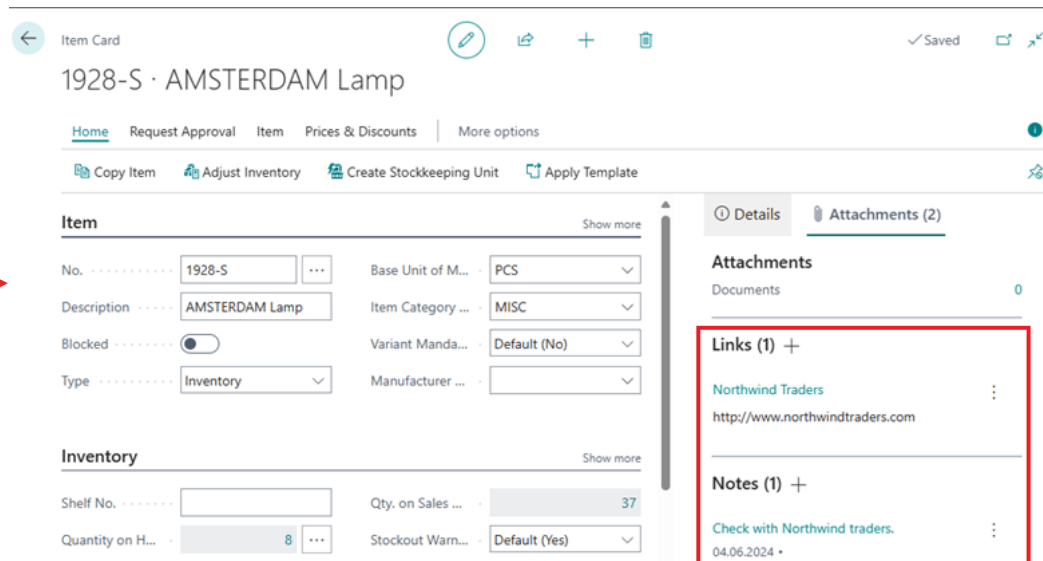
D365 Business Central - Financial Management



Item	N/U	Deadline	Benefícios / Observações
Print the Audit Trail report	Update	Out/2025	The Audit Trail report feature helps you improve compliance by giving you a detailed and transparent record of all transactions. It shows information from the G/L Register and G/L Entry tables, so you can be sure that every transaction is accurately recorded and easy to trace.
Use the Account Payable Role Center	Update	Out/2025	The Account Payable Role Center centralizes all accounts payable-related tasks, documents, and entities. With this role center, you can manage purchase documents, inbound electronic documents (both e-invoices and PDFs), and payment processes from a single interface.

D365 Business Central - Governance and administration

Item	N/U	Deadline	Benefícios / Observações
Update sandbox environments to preview versions	Update	set/2025	<p>For each major Dynamics 365 Business Central update, Microsoft organizes a public preview starting a month before the release of the update. With the public preview, customers and partners can test and prepare for new functionality and other product changes by using a sandbox environment. Until now, you couldn't update a sandbox environment to a preview version. This limitation made it difficult to test the next major version with your own data and extensions.</p> <p>With this feature, you can update a sandbox environment to the preview version. Customers and partners can now:</p> <p>Find and fix potential issues that environment data or installed extensions cause before updating their production environments.</p>
Migrate record links and notes with cloud migration tooling	New	Out/2025	<p>Previously, the cloud migration process didn't automatically migrate record links and notes to the online tenant. To move this data, you needed to use manual methods. Now, the cloud migration setup and replication tooling automatically migrate links and notes on records with minimal effort.</p>



The screenshot shows the 'Item Card' for '1928-S · AMSTERDAM Lamp'. The interface includes a navigation bar with 'Home', 'Request Approval', 'Item', 'Prices & Discounts', and 'More options'. Below the navigation bar are action buttons: 'Copy Item', 'Adjust Inventory', 'Create Stockkeeping Unit', and 'Apply Template'. The main content area is divided into sections: 'Item' (with fields for No., Description, Blocked, Type, Base Unit of M., Item Category, Variant Manda., and Manufacturer), 'Inventory' (with fields for Shelf No., Qty. on Sales, Quantity on H..., and Stockout Warn.), 'Details', and 'Attachments (2)'. The 'Links (1)' and 'Notes (1)' sections are highlighted with a red box. The 'Links (1)' section shows a link to 'Northwind Traders' with the URL 'http://www.northwindtraders.com'. The 'Notes (1)' section shows a note titled 'Check with Northwind traders.' dated '04.06.2024'.

D365 Business Central - Governance and administration

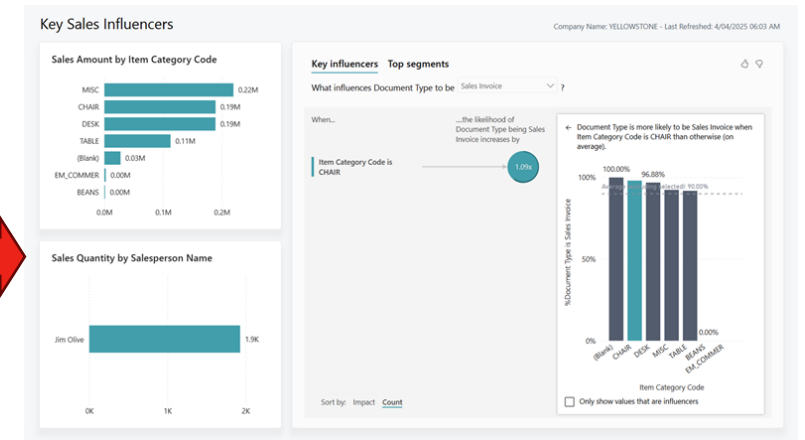
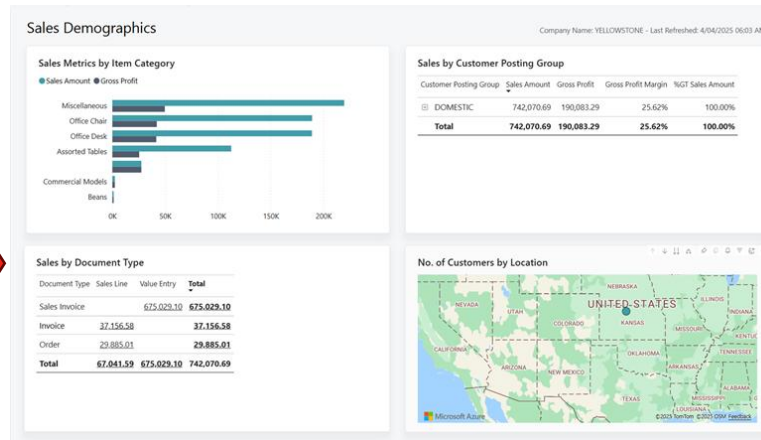
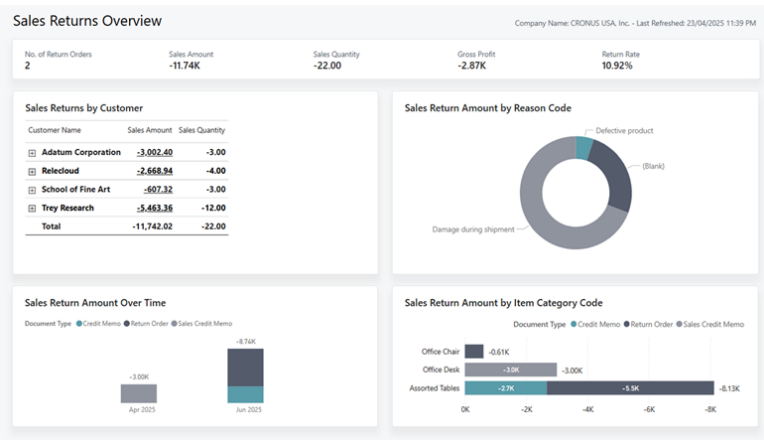


Item	N/U	Deadline	Benefícios / Observações
Automate environment management with Power Platform connector	Update	Nov/2025	<p>The Power Platform connector for the Business Central admin center API enables you to automate environment management tasks with Power Platform products, including Microsoft Copilot Studio. You can automate tasks such as:</p> <ul style="list-style-type: none">Creating environmentsCopying environmentsScheduling environment updatesIntegrating environments with other systems

D365 Business Central - Governance and administration



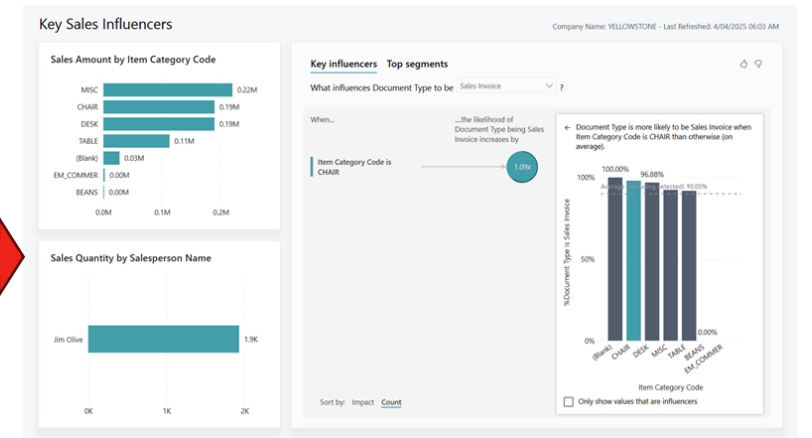
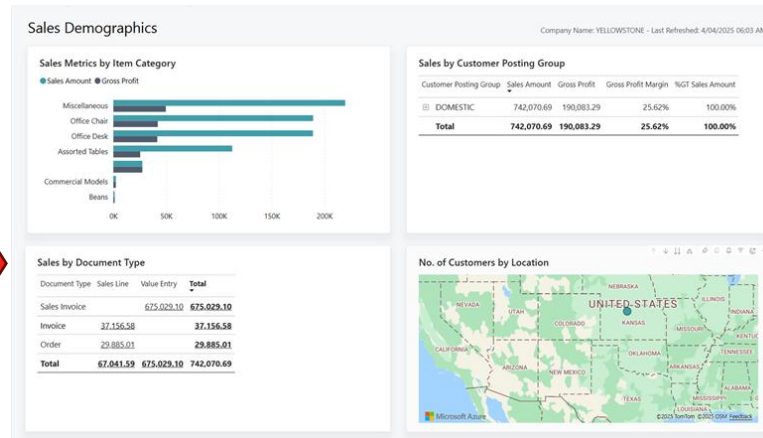
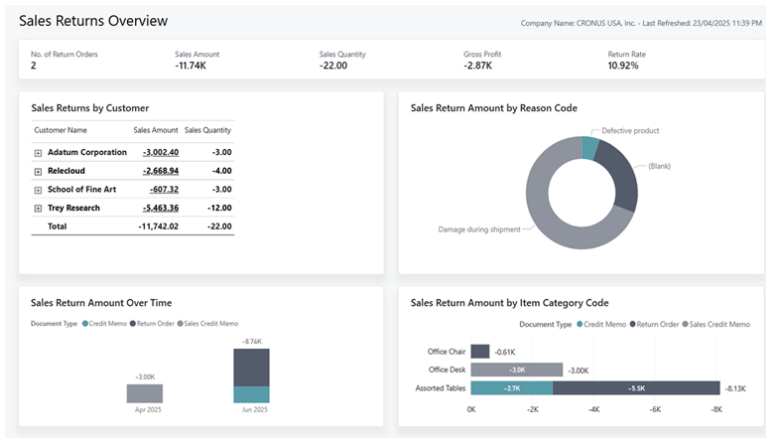
Item	N/U	Deadline	Benefícios / Observações
Use enhanced Financial Reporting	Update	Oct/2025	<p>We enhanced the Financial Reporting feature with new capabilities for report viewers and report authors.</p> <p>For financial report viewers, we added the following capabilities:</p> <p>Run a financial report on a schedule and get the report output in an email or in the report inbox.</p>
Use enhanced purchasing analytics	Update	Oct/2025	<p>Feature Details</p> <p>With the updates to the Power BI Purchasing app, you get better reporting and analytics for the purchasing area. The app now offers the following capabilities:</p> <p>A refactored semantic model that's ready for open source.</p> <p>Map visuals that display purchasing data by location.</p> <p>Purchasing forecasts that you can analyze.</p>



D365 Business Central - Governance and administration



Item	N/U	Deadline	Benefícios / Observações
Use the enhanced Power BI Sales app and modernized reports in sales analytics	Update	Oct/2025	<p>The sales area now has significantly improved reporting and analytics. For Power BI, the Power BI Sales app now offers the following capabilities:</p> <p>Use data from projects and the general ledger in your analyses.</p> <p>Analyze sales forecasts.</p>



D365 Business Central - Supply chain management



Item	N/U	Deadline	Benefícios / Observações
Add more fields and columns by personalizing pages	Update	Oct/2025	The following fields and columns are now available for personalization of different pages.
Evaluate quality of incoming goods and materials	Update	Oct/2025	Define quality check scope and parameters Show less Processes Purchase Receipts: Quality checks happen after you post purchase receipts, with or without warehousing handling. Production Output: Quality checks happen on production output, either manually or automatically (flushing), to verify that the manufactured products meet quality specifications. Assembly Output: Quality checks happen on assembly output, either manual or automatic (assembly-to-order), to ensure that the assembled items meet quality standards. Manual and Scheduled Checks: Quality checks trigger manually or at regular intervals on a schedule.
Use subcontracting capabilities in production processes	Update	Oct/2025	The standard Dynamics 365 Business Central solution already meets many global needs. We expand that solution to meet local needs by adding capabilities that include: Logistic flows that manage subcontractor transfers for raw materials and components, along with warehouse handling and item tracking. Flexible pricing that considers the work center, item, dates, and quantity.

D365 Business Central - Sustainability Management

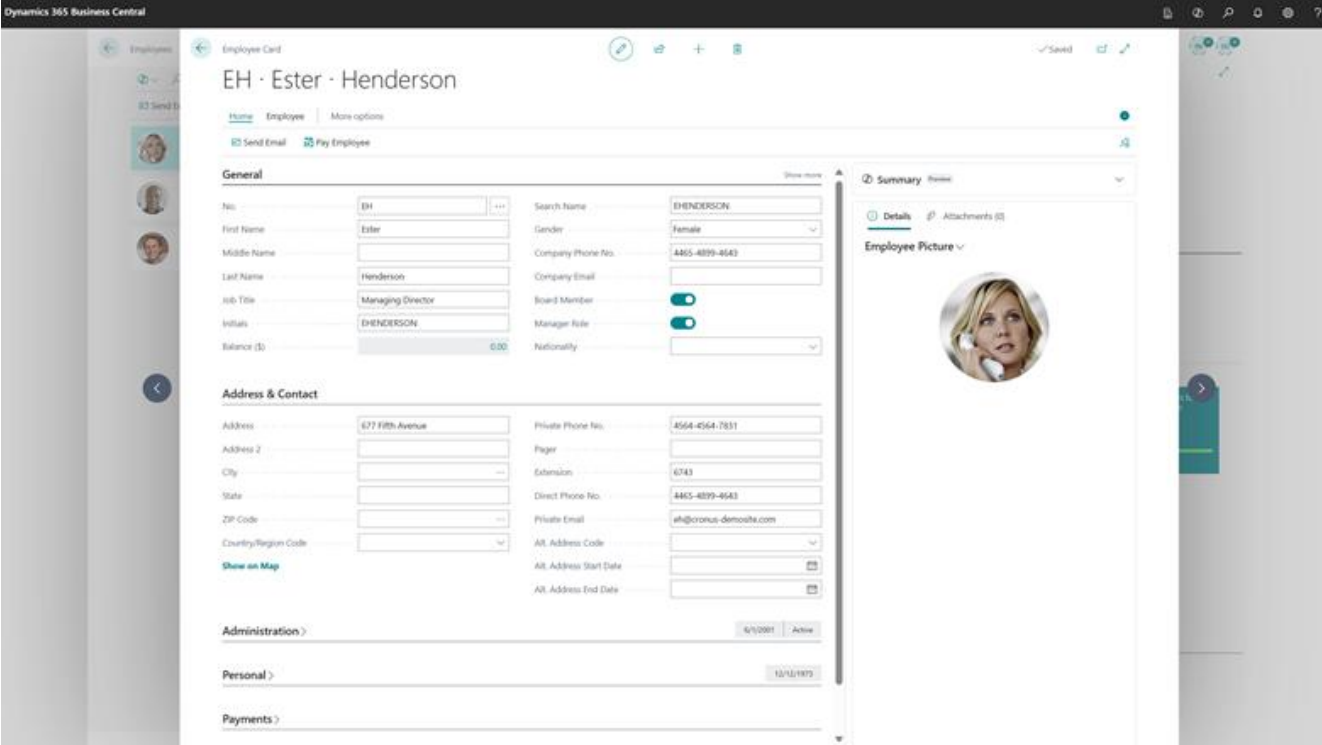


Item	N/U	Deadline	Benefícios / Observações
Enable taxonomy elements for ESRS and other standards	Update	Set/2025	Set up taxonomies in Business Central by using various transactional data sources. The initial setup uses demo data, but you can adjust it to meet your needs. After you configure the taxonomies, you can aggregate existing data.
Generate a CSRD preparation report	Update	Set/2025	In Business Central, you can configure taxonomies that use various transactional data sources. The initial setup uses demo data, but you can change it to meet your needs. After you configure the taxonomies, you can aggregate existing data. If you don't integrate with a reporting tool, you can create a report layout to use as a preparation document for CSRD reporting.
Enable projects with value chain automation in Scope 3	Update	Out/2025	Scope 3 emissions are important for accurate tracking because they make up most emissions. These emissions affect business decisions and align with many regulations. Scope 3 emissions are also the most complex to measure because they need data from many sources. For example, you need data from vendors and internal operations such as transfers and manufacturing.
Measure all gases as CO2 equivalents in Sustainability	Update	Out/2025	Use this feature when you don't have accurate information for all gases you want to track but have carbon equivalent values for those gases. With this feature, you can record emissions as CO2 equivalents (CO2e). When you select the Use all gases as CO2e field, the captions for gases change from their names to their CO2e equivalents. For example, the CH4 field becomes the CO2e for CH4 field. The field values correspond to carbon equivalent values, not the original gas values. The system sets the Carbon Equivalent Factor on the emission fees to 1 for all three gases.
Require approvals for sustainability journals	Update	Out/2025	<p>Use an approval workflow for both standard and recurring sustainability journals. The workflow uses the same approval process that you might already use for general journals. When you align the process for sustainability journals, you ensure consistency and compliance across all types of journals.</p> <p>Use actions on the journals to send and cancel approval requests directly from the journals. This enhancement simplifies the approval process and makes it more intuitive and efficient to manage journal entries. By integrating these actions, businesses can maintain a streamlined workflow, reduce the risk of errors, and ensure that all journal entries are properly reviewed and approved before posting.</p>

D365 Business Central - Sustainability Management



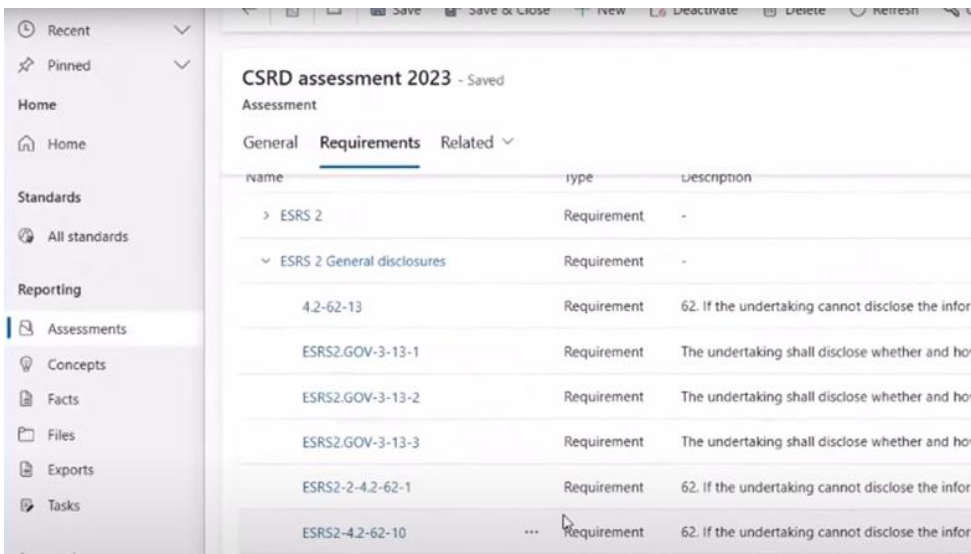
Item	N/U	Deadline	Benefícios / Observações
Report on social and governance information for employees in Sustainability	Update	Out/2025	<p>The Sustainability features were initially developed to cover environmental tracking. However, for full ESG reporting, you also need to include social and governance details. To ensure full compliance with ESG reporting requirements, you can enter additional information about employees on the Employee Card page, such as:</p> <ul style="list-style-type: none"> Engagement Type Board Member Manager Role Working Hours



D365 Business Central - Sustainability Management



Item	N/U	Deadline	Benefícios / Observações
Use ESG Reporting integrated with Business Central	Update	Set/2025	<p>Use the Sustainability features to measure environmental impacts, such as greenhouse gas emissions, water usage, and waste intensity. These features also help you maintain data required for compliance reporting. To track and measure social and governance effects, use features such as statistical accounts.</p> <p>This feature enables you to collect sustainability data and align it with regulatory taxonomies for reporting under various standards, such as the Corporate Sustainability Reporting Directive (CSRD) or Business Responsibility and Sustainability Reporting (BRSR). After you collect and aggregate data in Business Central, you can transfer it to the Project ESG Reporting (preview) app. In the app, you can add more text or contextual information. The reporting process ends by generating files that comply with regulatory requirements for submission. This process streamlines the entire sustainability reporting workflow.</p> <p>This integration helps small and medium-sized businesses (SMBs) handle complex ESG reporting requirements. With this integration, you can access and map sustainability metrics directly from Business Central into Project ESG Reporting (preview). (https://docs.microsoft.com/dynamics365/release-plan/2025wave1/smb/dynamics365-business-central)</p>



D365 Business Central - Sustainability Management



Item	N/U	Deadline	Benefícios / Observações
Track energy consumption in Sustainability	Update	Out/2025	With this feature, you can track consumed energy for specific energy sources in Sustainability Journals and Purchase Invoices. You can collect energy sources and consumption data in sustainability ledger entries, so you can report comprehensively and comply with CSRD and other ESG standards. You can specify the type of energy consumed, such as solar, wind, and fossil fuels, in the relevant entries.
Track item charges across value chain automation in Scope 3	Update	Out/2025	Scope 3 is important for accurate tracking because it covers most emissions, affects business decisions, and matches many regulations. Scope 3 is also the most complex category to measure because it needs data from many sources. For example, you need data from vendors and internal operations like transfers and manufacturing.
Track items of concern related to gas emissions	Update	Out/2025	<p>You can track items of concern by using the Item of Concern field on the Sustainability FastTab of the Item Card page. This field tracks items by their emissions level and specifically targets big pollutants. When you select this field, you must enter a value in at least one of the following fields:</p> <ul style="list-style-type: none"> Default CO2 Emission Default CH4 Emission Default N2O Emission

Dynamics 365 Business Central

Item of Concern

Thursday, July 17, 2025
Page 1 / 1
ALSTOW

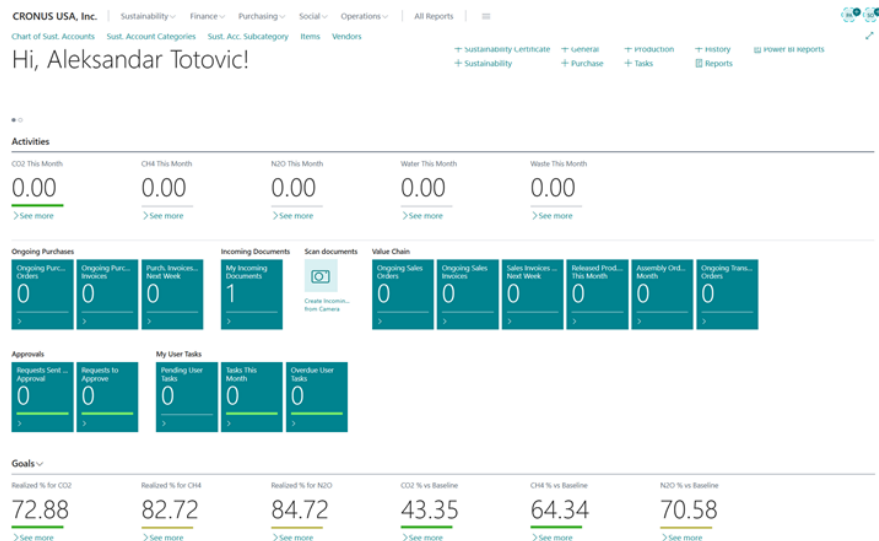
CRONUS USA, Inc.

Direction	Item No.	Posting Date	Transaction Type	Document No.	Source No.	Quantity	CO2e	CO2	CH4	N2O
Subtotal										
	1900-S-PARIS	7/16/2025	Purchase	100219	10000	38	24.00	24.00	0.00	0.00
	1900-S-PARIS						24.00	24.00	0.00	0.00
	1900-S-LONDON	7/16/2025	Purchase	100219	10000	49	96.00	96.00	0.00	0.00
	1900-S-LONDON						96.00	96.00	0.00	0.00
	1900-S-ANTWERP	7/16/2025	Purchase	100219	10000	6	84.00	84.00	0.00	0.00
	1900-S-ANTWERP						84.00	84.00	0.00	0.00
Subtotal										
							204.00	204.00	0.00	0.00

D365 Business Central - Sustainability Management



Item	N/U	Deadline	Benefícios / Observações
Use an updated Sustainability Manager Role Center	Update	Out/2025	<p>The updated Sustainability Manager Role Center gives you better control and smoother transitions across the sustainability features. This update includes social and governance features such as Employees, Qualifications, and Absences. It also includes value chain functionalities for all operations related to scope 3 emissions, such as:</p> <ul style="list-style-type: none"> Work Centers Machine Centers Production BOM Routings Released Production Orders Finished Production Orders Transfer Orders Assembly Orders Projects



D365 Business Central - Sustainability Management



Item	N/U	Deadline	Benefícios / Observações
Use CBAM and EPR calculations	Update	Out/2025	<p>With support for the European Union's (EU) Carbon Border Adjustment Mechanism (CBAM), Business Central helps you track and manage the carbon footprint of imported goods. The system automatically calculates carbon-related costs based on the origin of your products and EU carbon pricing rules by using the Carbon Pricing page and fields on the Item Card page, such as:</p> <ul style="list-style-type: none">Source of Emission DataEmission VerifiedCBAM Compliance

Deprecations/ Replacements

- Sales
- Customer Service
- Power Platform

Item	N / U	Deadline	Benefits / Observations
Emails that need follow-ups in Copilot in Dynamics 365 Sales		Sep/2025	Effective September 2025, the Show emails that need follow up prompt in Copilot in Dynamics 365 Sales is deprecated region-wise. After the deprecation, you can no longer view the emails that need follow-ups in Copilot in Dynamics 365 using this prompt. However, you can use in-flow summarization and natural language processing capabilities to achieve similar outcomes.
Copilot in Dynamics 365 Sales in full-screen view		Sep/2025	Effective September 2025, the full-screen view of Copilot in Dynamics 365 Sales is deprecated region-wise. After the deprecation, you can no longer select, view, or use Copilot option in app's site map. Alternatively, you may utilize the Copilot side pane for supported functions, allowing banner summaries to appear within context rather than in an immersive canvas. This approach minimizes context switching and aligns with the strategy of engaging sellers directly within grids and forms.

Customer Service



Item	N / U	Deadline	Benefits / Observations
Omnichannel agent and supervisor dashboard experiences to be deprecated on December 1, 2025		Dec/2025	The Omnichannel dashboard experiences in Copilot Service workspace will be deprecated on December 1, 2025. Support will end on December 1, 2026. This upcoming change affects customers who use the agent or supervisor dashboard experiences. We recommend that you transition to the inbox experience and Omnichannel real-time analytics report in the Copilot Service workspace app.
Case and knowledge suggestions in smart assist are deprecated		Jun/2025	Starting June 02, 2025, we no longer support <u>case and knowledge suggestions</u> via smart assist in Customer Service. We recommend that you <u>make Copilot available to your customer service representatives</u> .

Power Platform

Item	N / U	Deadline	Benefits / Observations
Deprecation of support for the contact tracking feature in Dynamics 365 App for Outlook		Oct/2025	Starting October 1, 2025, the <u>contact tracking</u> feature in Dynamics 365 App for Outlook will reach end of support. This feature allowed users to track Outlook contacts directly in Dynamics 365 Sales from the Outlook (classic) desktop application.
Deprecation of Cards for Power Apps		Aug/2025	Effective August 29, 2025, <u>Cards for Power Apps</u> will be deprecated and no longer supported. As a result, any Cards for Power Apps that have been built and shared in Microsoft Teams won't function. Users won't be able to create new cards or execute existing ones. We recommend migrating any functionality you rely on from Cards for Power Apps before the deprecation date. Consider transitioning to either <u>Adaptive Cards in Copilot Studio</u> or <u>adaptive cards for Microsoft Teams</u> for similar functionality.



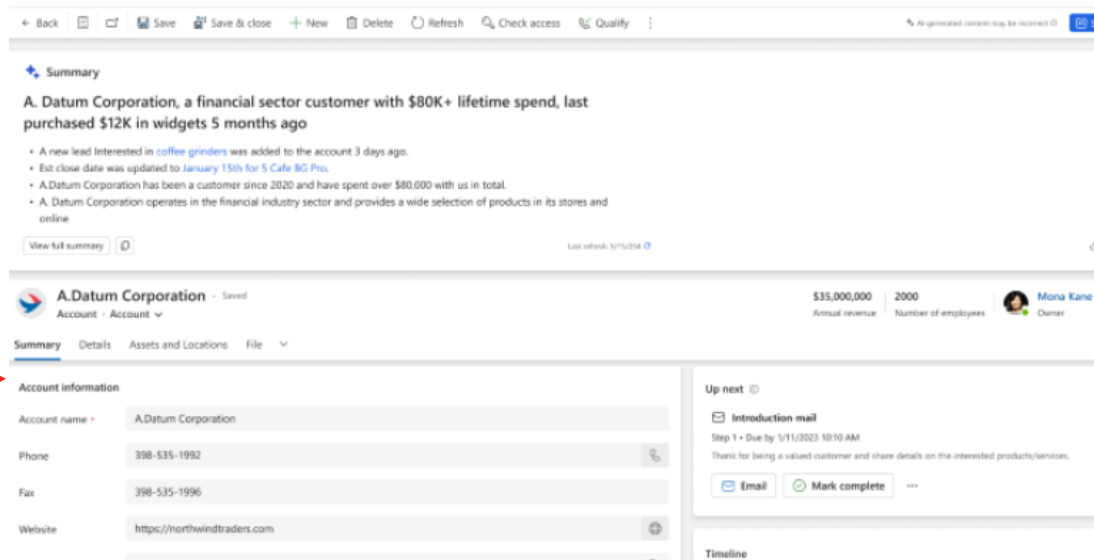
What's new in Dynamics 365 CE



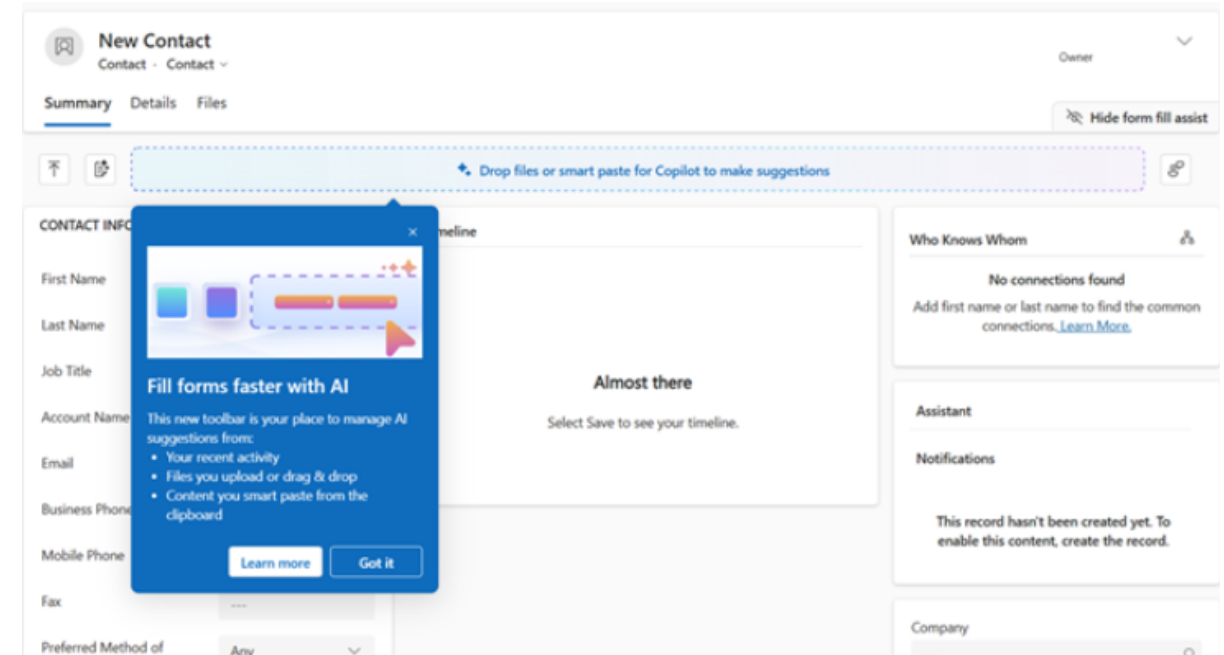
Sales

Sales - Copilot and AI innovation

Item	N / U	Deadline	Benefits / Observations
Accelerate data entry using form fill assist toolbar	Updated	Oct/2025	As part of Copilot's form fill assistance initiatives, the form fill assist toolbar supports uploading of files, emails, and images, helping eliminate this manual data entry work. It uses AI to extract key details such as names, phone numbers, addresses, and company info from uploaded content, and intelligently maps them to the right fields in the sales form. Use Files to upload supported file types (.txt, .docx, .csv, .pdf, .png, .jpg, .jpeg, .bmp) and get inline suggestions to fill out fields based on the file's content.
Get embedded experience for Copilot summaries	New	Oct/2025	The Copilot summary for Opportunity, Lead, and Account gives sellers instant, AI-generated insights so they can quickly get up to speed, understand deal context faster, and spend less time searching through data.



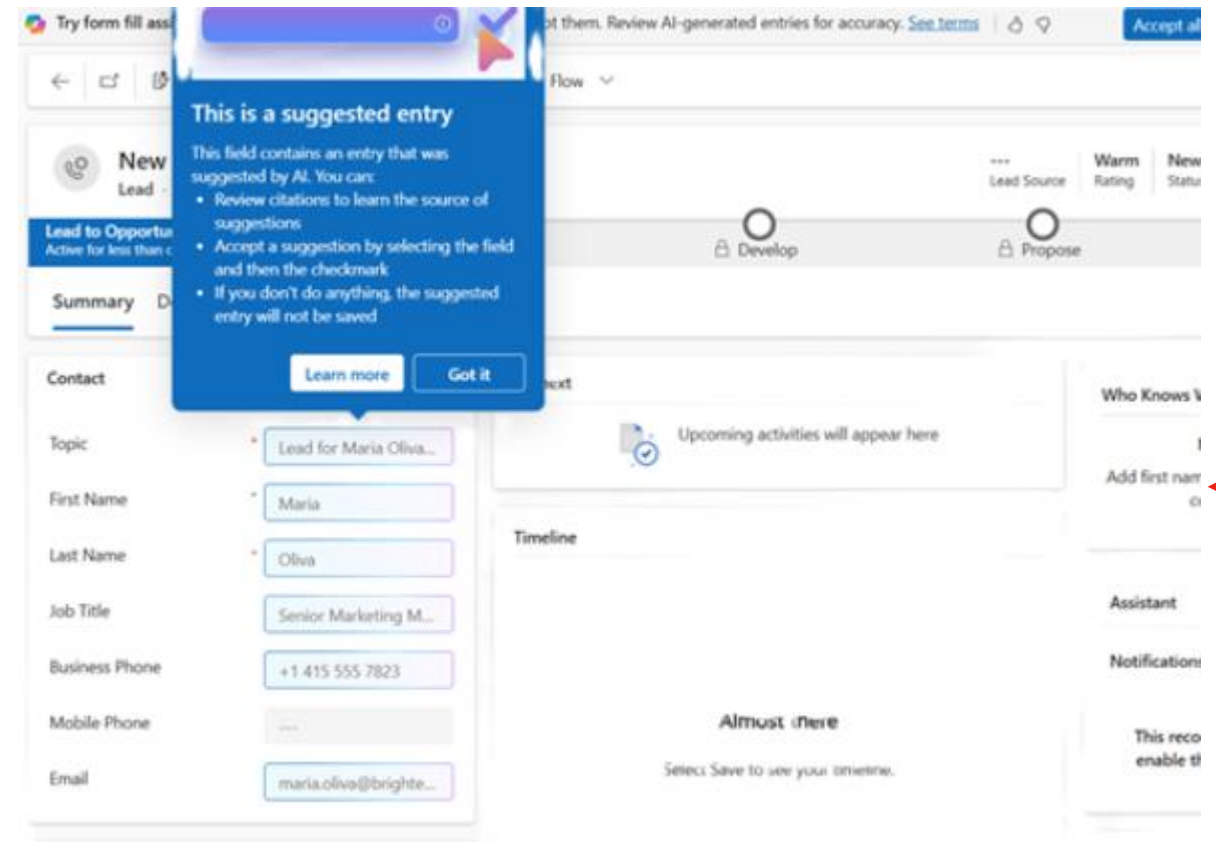
The screenshot shows a CRM interface for an account named 'A. Datum Corporation'. The 'Summary' tab is active, displaying a brief overview: 'A. Datum Corporation, a financial sector customer with \$80K+ lifetime spend, last purchased \$12K in widgets 5 months ago'. Below this, there are several bullet points providing context, such as a new lead being added and the company's history. The account details section shows 'Annual revenue' of \$35,000,000 and 'Number of employees' as 2000. The 'Account information' section lists contact details like phone, fax, and website. A 'Timeline' section is partially visible at the bottom, showing an 'Introduction mail' due on 1/11/2023.



The screenshot displays a 'New Contact' form in a CRM system. A blue overlay window titled 'Fill forms faster with AI' is positioned over the form fields. The overlay contains the text: 'This new toolbar is your place to manage AI suggestions from: Your recent activity, Files you upload or drag & drop, Content you smart paste from the clipboard'. It includes 'Learn more' and 'Got it' buttons. The background form shows fields for 'First Name', 'Last Name', 'Job Title', 'Account Name', 'Email', 'Business Phone', 'Mobile Phone', 'Fax', and 'Preferred Method of'. A 'Drop files or smart paste for Copilot to make suggestions' toolbar is visible at the top of the form area. The right sidebar shows sections for 'Who Knows Whom', 'Assistant', 'Notifications', and 'Company'.

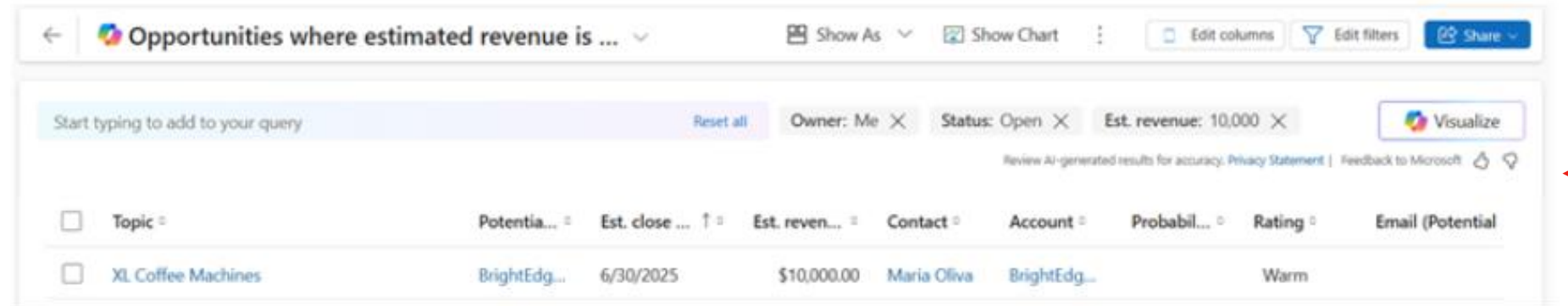
Sales - Copilot and AI innovation

Item	N / U	Deadline	Benefits / Observations
Streamline data entry with smart paste	updated	Ago/2025	Smart paste helps you eliminate that busywork. It uses AI to analyze what you copy to your clipboard, identify key details, and automatically fill them into the right fields.
Connect AI agents to sales workflows using Model Context Protocol server	updated	Oct/2025	Whether you're a developer building an AI agent to automate part of the sales workflow or a seller using AI assistants such as ChatGPT and Claude to get work done, you can now connect Dynamics 365 Sales to your agents and assistants with the new Model Context Protocol (MCP) server.



Sales - Copilot and AI innovation

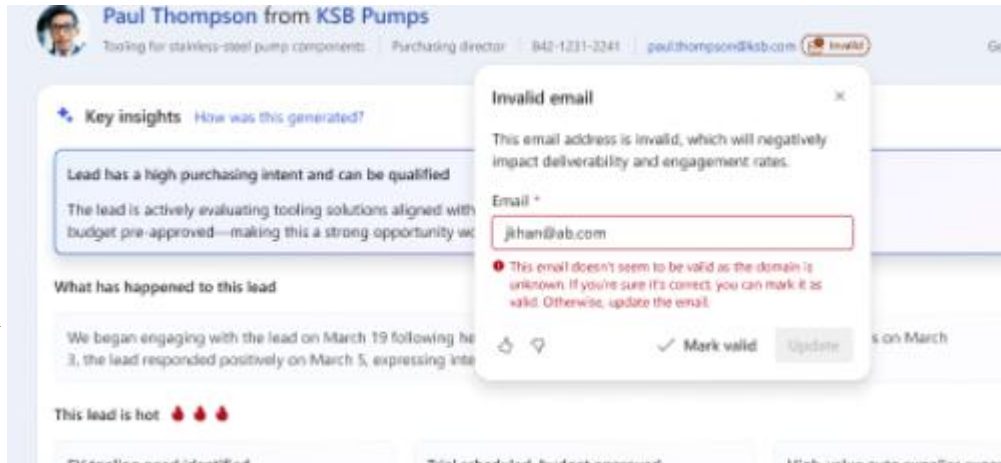
Item	N / U	Deadline	Benefits / Observations
Find, filter, and sort using natural language with smart grid	updated	Oct/2025	Smart grids, part of Copilot's workflow efficiency toolkit, simplify this process by letting you filter, find, and sort data using natural language. Just type a query in natural language in Copilot Search, and Copilot instantly applies the right filters and updates the grid.



The screenshot shows a search interface for 'Opportunities where estimated revenue is ...'. The search bar contains the text 'Start typing to add to your query'. Below the search bar, there are filters: 'Owner: Me', 'Status: Open', and 'Est. revenue: 10,000'. A 'Visualize' button is visible on the right. Below the filters, there is a table of results with columns: Topic, Potential, Est. close date, Est. revenue, Contact, Account, Probability, Rating, and Email (Potential). The first row shows 'XL Coffee Machines' with a potential of 'BrightEdg...', an estimated close date of '6/30/2025', an estimated revenue of '\$10,000.00', contact 'Maria Oliva', account 'BrightEdg...', and a rating of 'Warm'.

Sales – Lead Management

Item	N / U	Deadline	Benefits / Observations
Boost pipeline by autonomously researching leads with Sales Qualification Agent	Updated	Oct/2025	The Sales Qualification Agent in Dynamics 365 Sales eliminates this human toil by autonomously researching information about every lead using data from CRM and public web sources. The agent then recommends whether you should engage with the lead.
Improve sales efficiency with Sales Qualification Agent's e-mail validation	Updated	Oct/2025	Now, the Sales Qualification Agent in Dynamics 365 Sales verifies each email address and identifies if it's a work or personal email. Sales teams can save precious time by ignoring unreachable leads, increase the effectiveness of their sales outreach, and stay compliant by reaching out to only valid work emails.



Paul Thompson from KSB Pumps
 Tooling for stainless-steel pump components | Purchasing director | (842) 1231-2341 | paul.thompson@ksb.com Invalid

Key insights How was this generated?

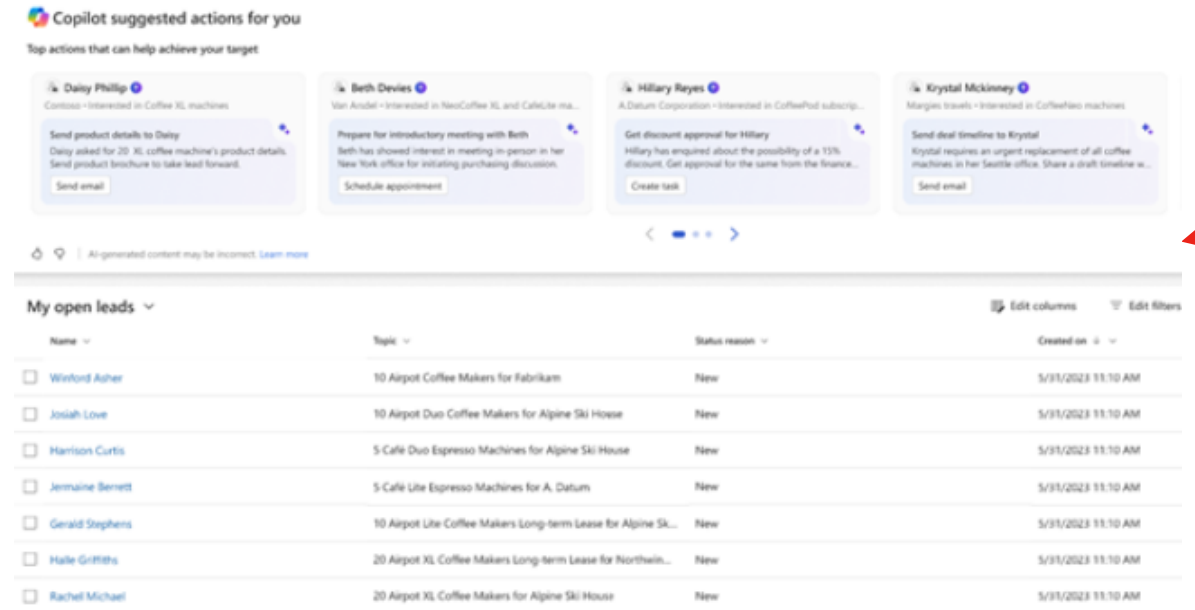
Lead has a high purchasing intent and can be qualified
 The lead is actively evaluating tooling solutions aligned with budget pre-approved—making this a strong opportunity w...

What has happened to this lead

We began engaging with the lead on March 19 following he...
 3, the lead responded positively on March 5, expressing inte...

This lead is hot 🔥🔥🔥

Invalid email
 This email address is invalid, which will negatively impact deliverability and engagement rates.
 Email *
 jhan@ab.com
 This email doesn't seem to be valid as the domain is unknown. If you're sure it's correct, you can mark it as valid. Otherwise, update the email.
 Mark valid Update



Copilot suggested actions for you
 Top actions that can help achieve your target

- Daisy Phillip** (Contact) - Interested in Coffee XL machines
 Send product details to Daisy
 Daisy asked for 20 XL coffee machine's product details. Send product brochure to take lead forward.
 Send email
- Beth Davies** (Vendor) - Interested in NeoCoffee XL and CalcLife ma...
 Prepare for introductory meeting with Beth
 Beth has showed interest in meeting in-person in her New York office for initiating purchasing discussion.
 Schedule appointment
- Hilary Reyes** (A Datum Corporation) - Interested in CoffeePod subscrip...
 Get discount approval for Hilary
 Hilary has enquired about the possibility of a 10% discount. Get approval for the same from the finance...
 Create task
- Krystal McKinney** (Marges travels) - Interested in Coffeeless machines
 Send deal timeline to Krystal
 Krystal requires an urgent replacement of all coffee machines in her Seattle office. Share a draft timeline a...
 Send email

All generated content may be incorrect. Learn more

My open leads

Name	Topic	Status reason	Created on
<input type="checkbox"/> Winford Asher	10 Airport Coffee Makers for Fabrikam	New	5/31/2023 11:10 AM
<input type="checkbox"/> Josiah Love	10 Airport Duo Coffee Makers for Alpine Ski House	New	5/31/2023 11:10 AM
<input type="checkbox"/> Harrison Curtis	5-Cafe Duo Espresso Machines for Alpine Ski House	New	5/31/2023 11:10 AM
<input type="checkbox"/> Jermaine Bennett	5-Cafe Lite Espresso Machines for A. Datum	New	5/31/2023 11:10 AM
<input type="checkbox"/> Gerald Stephens	10 Airport Lite Coffee Makers Long-term Lease for Alpine Sk...	New	5/31/2023 11:10 AM
<input type="checkbox"/> Halle Griffiths	20 Airport XL Coffee Makers Long-term Lease for Northwin...	New	5/31/2023 11:10 AM
<input type="checkbox"/> Rachel Michael	20 Airport XL Coffee Makers for Alpine Ski House	New	5/31/2023 11:10 AM

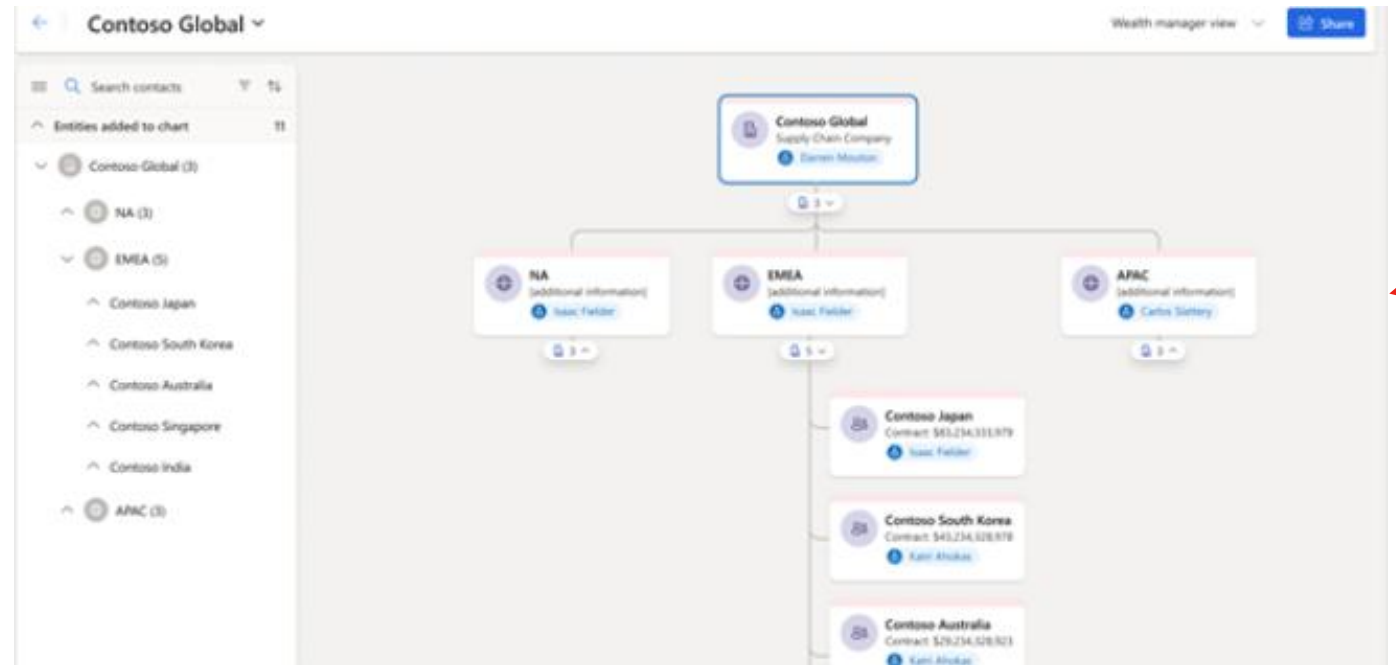
Sales – Sales Management and Operations



Item	N / U	Deadline	Benefits / Observations
Improve research relevance by adding custom web sources for the agent	Updated	Oct/2025	With this enhancement, the agent delivers more relevant, customized insights by incorporating data from public web sources that matter most to your business. You gain real-time access to industry-aligned insights and can engage leads with deeper context, using up-to-date information to ensure outreach is timely and impactful.

Sales – Seller Experiences

Item	N / U	Deadline	Benefits / Observations
Visualize and work with hierarchical data from multiple tables	Updated	Oct/2025	The new Hierarchy control in Dynamics 365 Sales provides your organization with an intuitive visualization of your data. With this view, sellers can see important connections, such as common decision makers, and quickly take action with less effort.

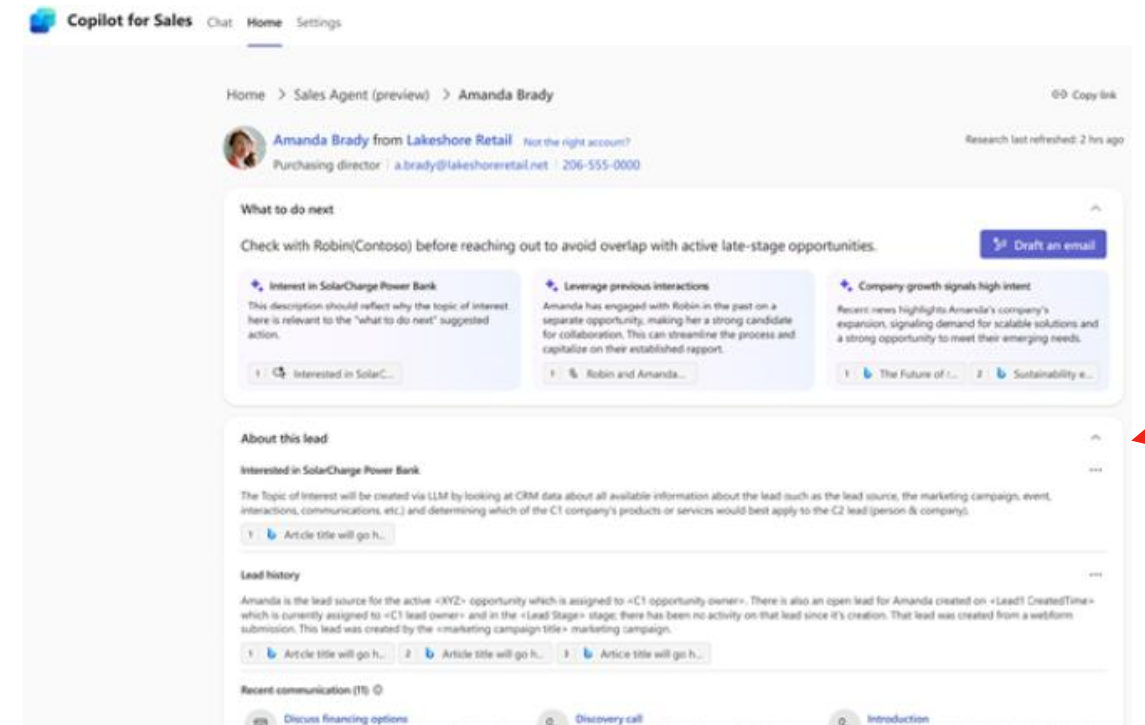




Copilot for Sales

Copilot for Sales – Copilot Agents

Item	N / U	Deadline	Benefits / Observations
Autonomously grow your pipeline with Sales Agent	Updated	Nov/2025	The sales agent engages your prospects in a two-way conversation. It leads them to a meeting or purchase. The sales agent sends outreach emails to a list of prospects from CRM or a CSV file and nurtures them until they're ready to meet.
Engage prospects faster with Sales Agent-enriched leads	Updated	Oct/2025	Sales Agent reviews every lead in your queue and gathers information. It synthesizes insights that are specific to your business. At a glance, you can see if a lead is worth reaching out to and what they're interested in. Use this information to personalize your engagement with the prospect. With Sales Agent, you spend less time and get higher response rates, leading to a larger, more qualified pipeline.



Copilot for Sales Chat Home Settings

Home > Sales Agent (preview) > Amanda Brady Copy link

Amanda Brady from Lakeshore Retail Not the right account?
Purchasing director | a.brady@lakeshoreretail.net | 206-555-0000 Research last refreshed: 2 hrs ago

What to do next

Check with Robin(Contoso) before reaching out to avoid overlap with active late-stage opportunities. Draft an email

- Interest in SolarCharge Power Bank.**
This description should reflect why the topic of interest here is relevant to the "what to do next" suggested action.
[Interested in SolarC...](#)
- Leverage previous interactions**
Amanda has engaged with Robin in the past on a separate opportunity, making her a strong candidate for collaboration. This can streamline the process and capitalize on their established rapport.
[Robin and Amanda...](#)
- Company growth signals high intent**
Recent news highlights Amanda's company's expansion, signaling demand for scalable solutions and a strong opportunity to meet their emerging needs.
[The Future of ...](#) [Sustainability e...](#)

About this lead

Interested in SolarCharge Power Bank

The Topic of Interest will be created via LLM by looking at CRM data about all available information about the lead (such as the lead source, the marketing campaign, event, interactions, communications, etc.) and determining which of the C1 company's products or services would best apply to the C2 lead (person & company).
[Article title will go h...](#)

Lead history

Amanda is the lead source for the active <XYZ> opportunity which is assigned to <C1 opportunity owner>. There is also an open lead for Amanda created on <Lead! CreatedTime> which is currently assigned to <C1 lead owner> and in the <Lead Stage> stage, there has been no activity on that lead since its creation. That lead was created from a webform submission. This lead was created by the <marketing campaign title> marketing campaign.
[Article title will go h...](#) [Article title will go h...](#) [Article title will go h...](#)

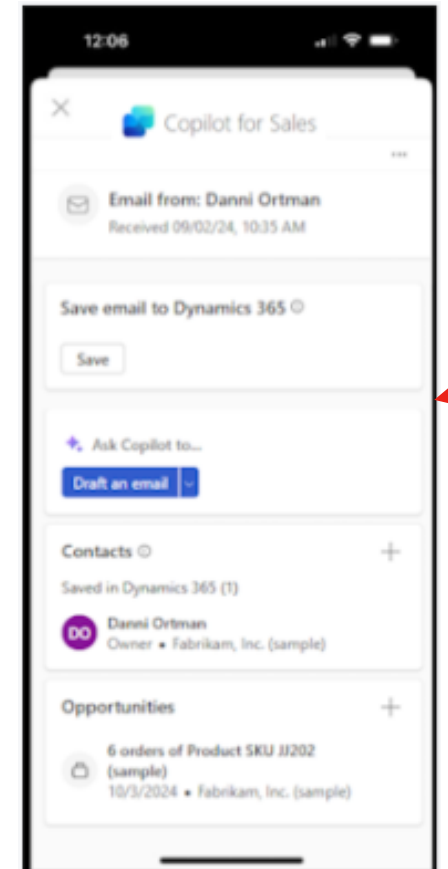
Recent communication (15)

- [Discuss financing options](#)
- [Discovery call](#)
- [Introduction](#)

Copilot for Sales – Microsoft Outlook Experiences

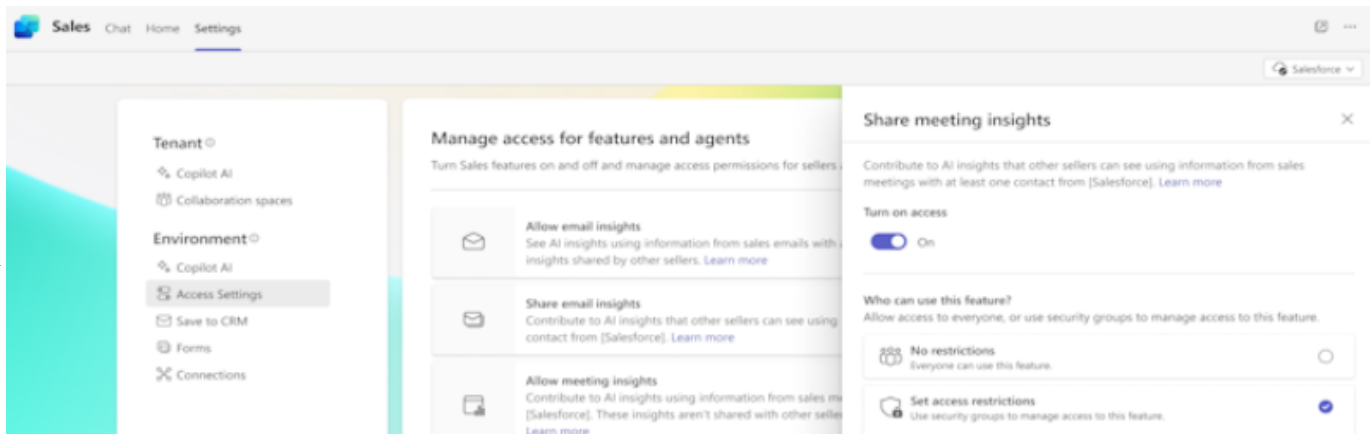


Item	N / U	Deadline	Benefits / Observations
Access Copilot for Sales from Outlook mobile	New	Ago/2025	Sellers can easily track emails to CRM, keep the CRM updated, and use AI power to summarize and generate email replies, all from within the mobile version of Outlook on iPhone or Android devices.



Copilot for Sales – Microsoft Teams Experience

Item	N / U	Deadline	Benefits / Observations
Save AI meeting note into CRM from post-meeting card	Updated	Oct/2025	Copilot for Sales streamlines post-meeting workflows by letting you save AI-generated meeting summaries directly into your CRM without switching context.
Control if meeting insights can be shared with other sellers	Updated	Sep/2025	Admins can manage how users share AI-generated meeting insights stored in Copilot for Sales. With this setting, organizations control the flow of information.



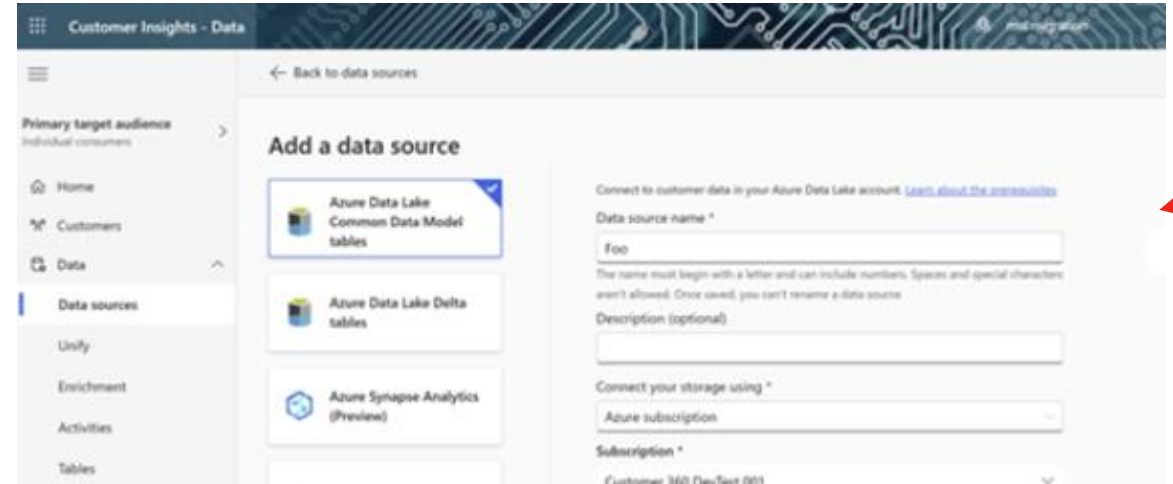
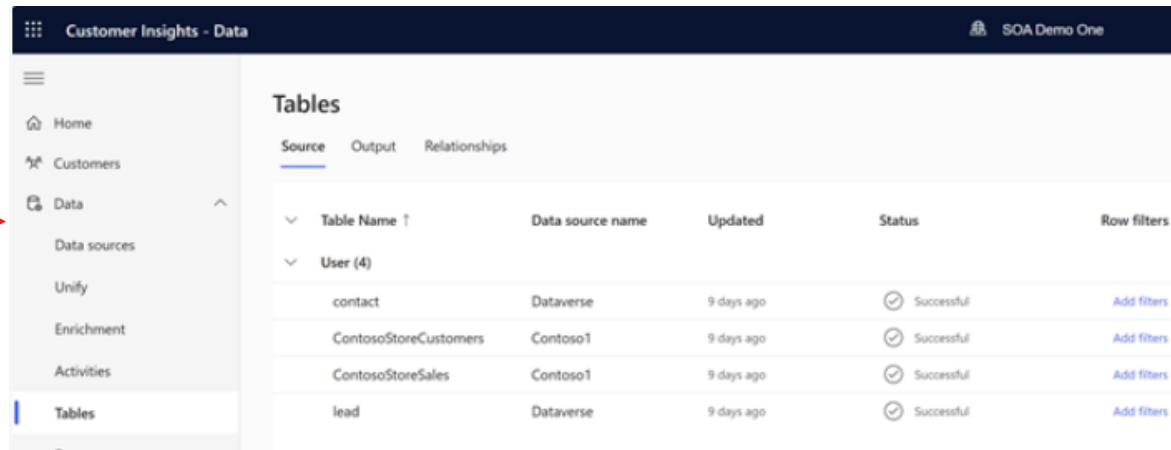


Customer Insights Data

Customer Insights – Faster Time to Insights



Item	N / U	Deadline	Benefits / Observations
Connect to Azure store behind a firewall using Virtual Network support	Updated	Sep/2025	Customer Insights - Data uses the Virtual Network support in Power Platform to securely configure Private Link connections to your Azure storage behind a firewall. Customer Insights - Data uses private links for three scenarios: Data input, Data output, exports.
Filter rows from source data for better processing	Updated	Oct/2025	With Customer Insights - Data, you can apply row filters directly to any source table you ingest. This filter feature reduces the data scope to just what you need.



Customer Insights – Personalized Customer Experience



Item	N / U	Deadline	Benefits / Observations
Export segment audiences and insights to ad marketing tech platforms	Updated	Oct/2025	The Customer Insights - Data export functionality gives your organization significant business value. With this functionality, you can easily send your customer data to external platforms like Google Ads, Facebook Ads, Snapchat, LinkedIn Ads, or use SFTP (Secure File Transfer Protocol) to share data with downstream activation platforms.
Export your data to Azure Data Lake Storage	Updated	Sep/2025	When you export data to Azure Data Lake storage, you can easily share insights generated in Customer Insights with your organization. Your BI team, analytic workloads, and other stakeholders can use and get value from the generated insights.



Customer Insights Journeys

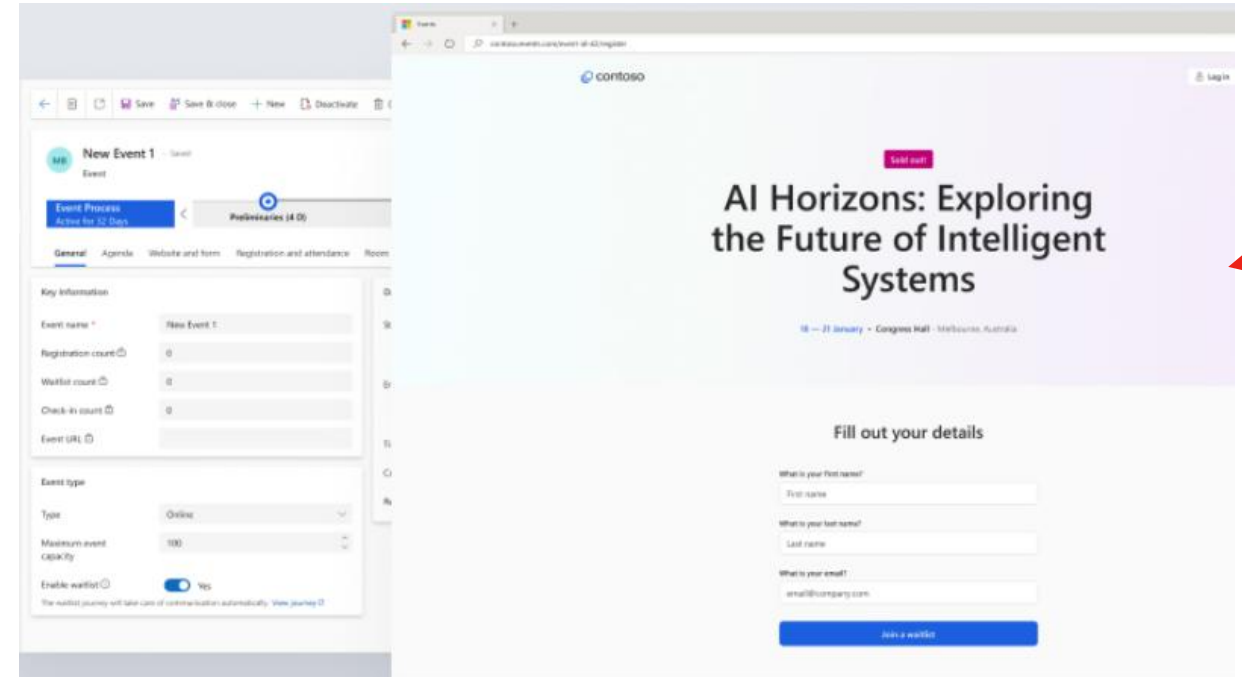
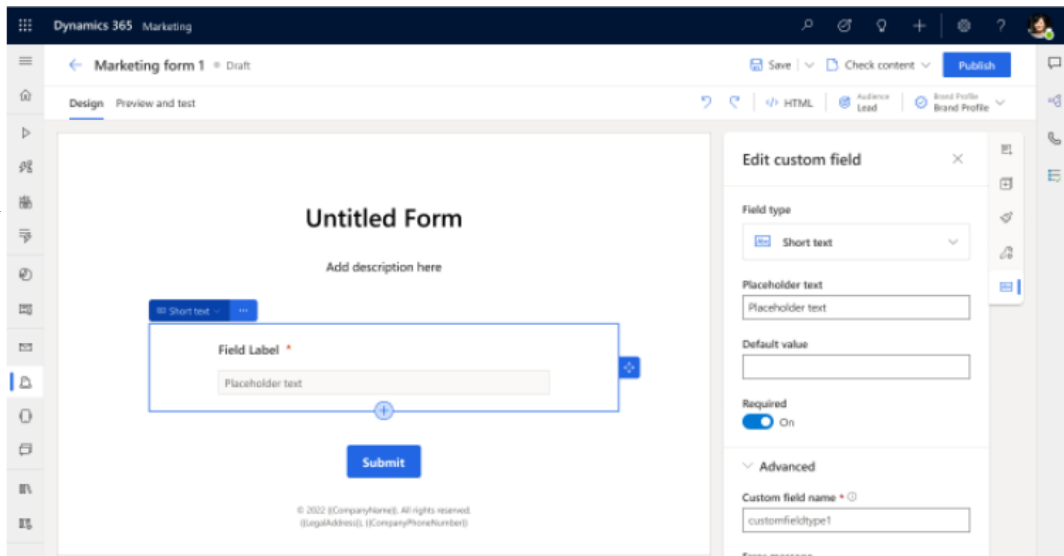
Customer Insights - Journeys - Moments that matter



Item	N / U	Deadline	Benefits / Observations
Export copies of sent e-mails for record keeping	Updated	Dec/2025	With the new email export API, you can now automatically export exact copies of every email you send to your customers, ensuring you have a reliable and verifiable record. This capability not only saves time but also enhances your ability to manage customer interactions and resolve disputes efficiently.

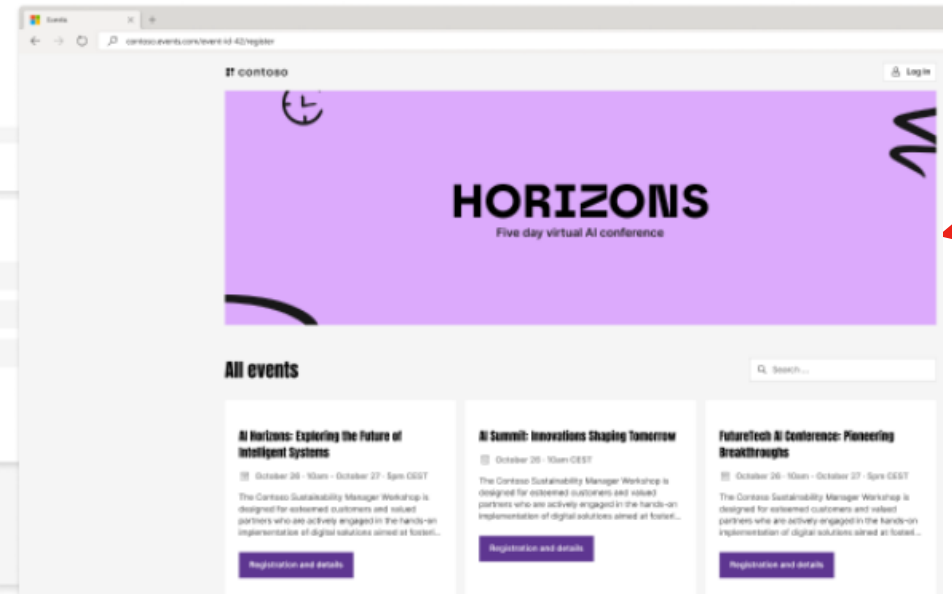
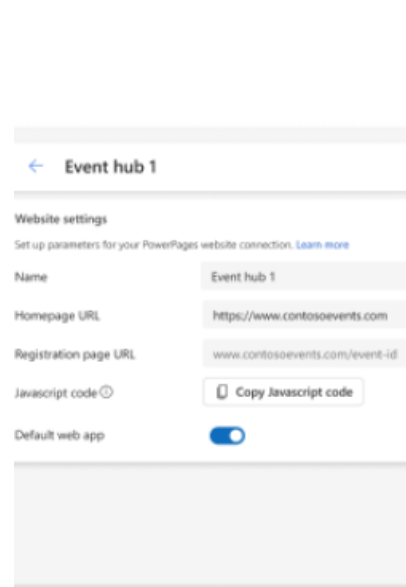
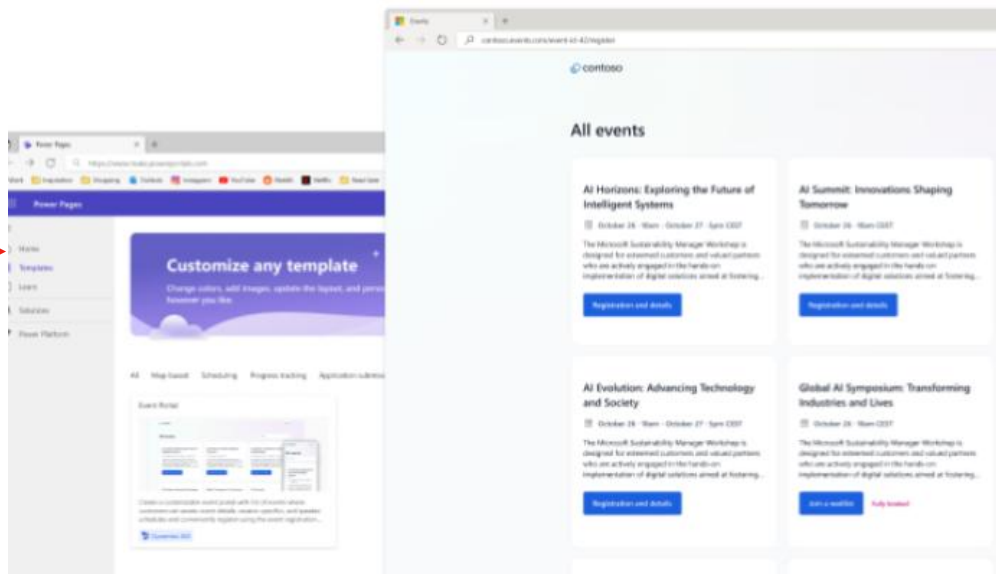
Customer Insights - Journeys – Unify Sales and Marketing

Item	N / U	Deadline	Benefits / Observations
Maximize event capacity with waitlist registrations	Updated	Jul/2025	By setting the capacity for events and sessions, prospective attendees are placed on a waitlist when events and sessions are full. Should a slot open, the system either automatically registers the individual next on the waitlist or lets you manually select the replacement from the pool of waitlist registrations.
Collect extra customer info without updating your data model	Updated	Sep/2025	You can easily gather extra information about your customers by creating any kind of question directly in the marketing form editor without needing to create new custom attributes for your lead or contact entity.



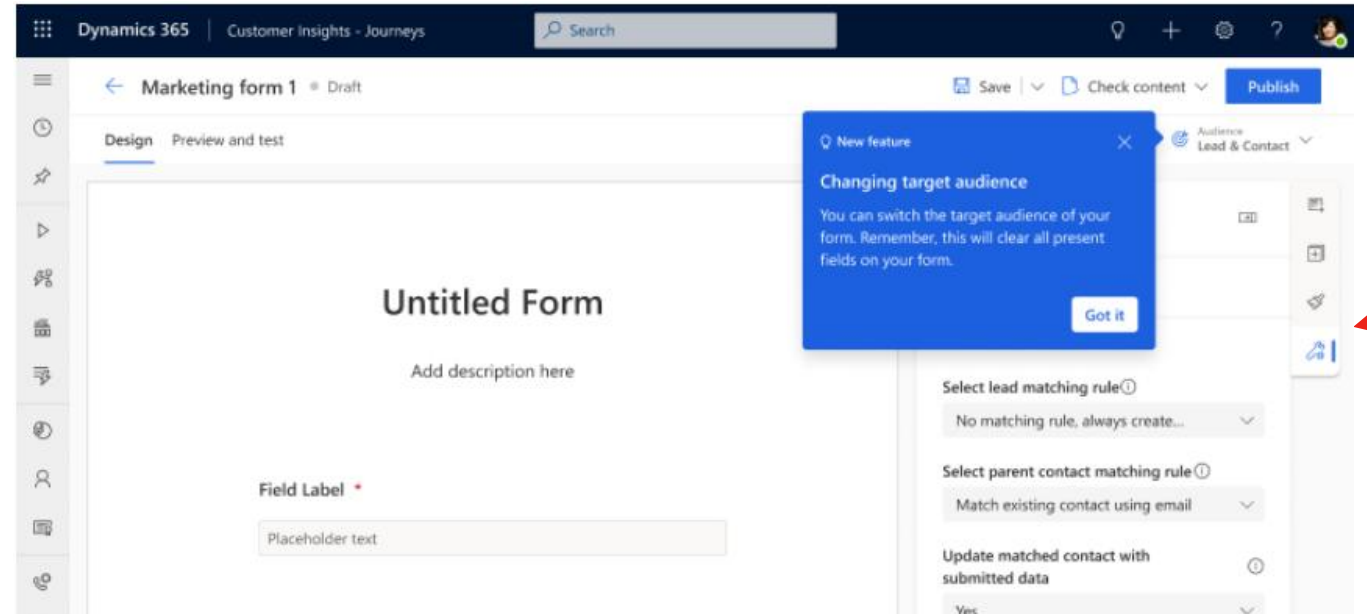
Customer Insights - Journeys – Unify Sales and Marketing

Item	N / U	Deadline	Benefits / Observations
Create an event portal on your own website	Updated	Sep/2025	The new event portal enables you to quickly create a comprehensive hub where customers can access event details, session specifics, and speaker schedules. You can seamlessly integrate the portal into your existing CMS with a JavaScript code snippet or the new event API.
Create event portals with event and registration details using Power Pages	New	Oct/2025	Create a comprehensive event portal where prospective attendees can access a list of events, an event details page, and a registration page. Use Customer Insights and a Power Pages template to speed up the creation process.



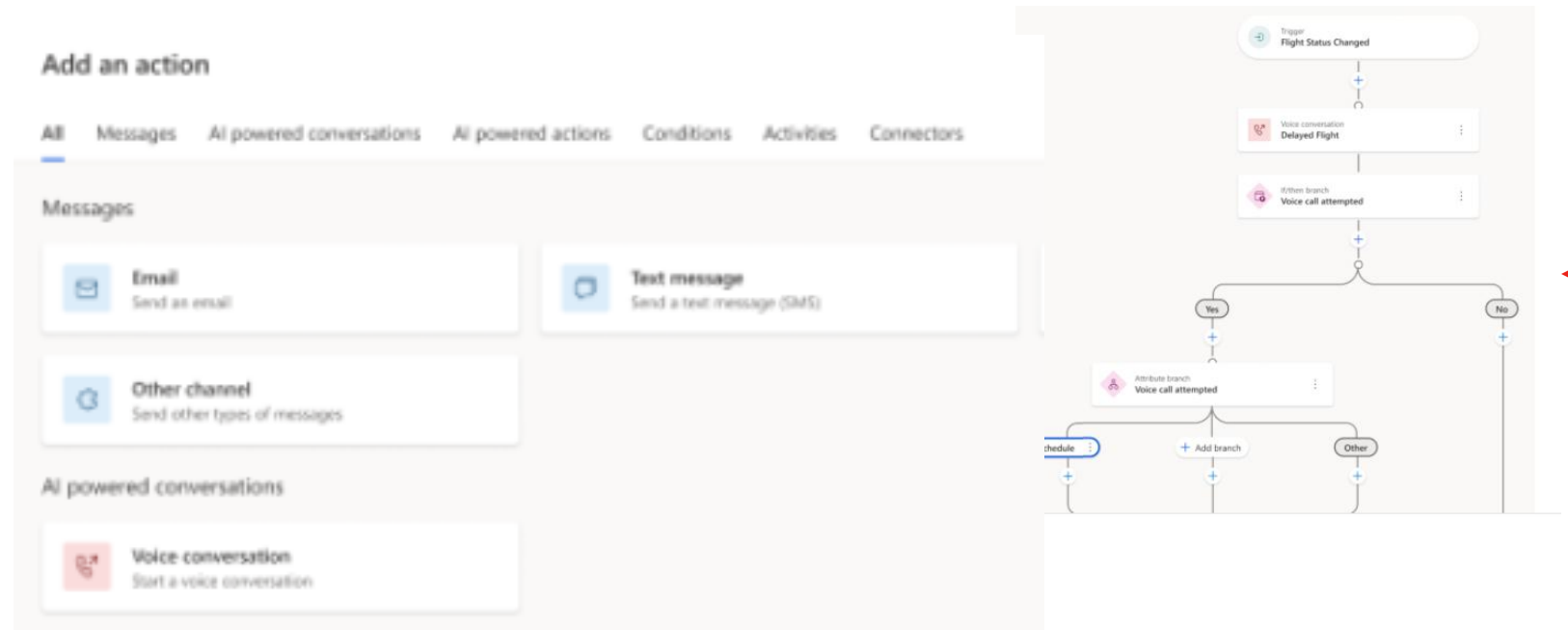
Customer Insights - Journeys – Unify Sales and Marketing

Item	N / U	Deadline	Benefits / Observations
Generate leads that link to an existing contact	Updated	Sep/2025	With this new set of capabilities to connect lead and contact data, you can choose how to update existing contact or lead details and define advanced matching rules to prevent duplicate records.



Customer Insights - Journeys – Copilot and agents

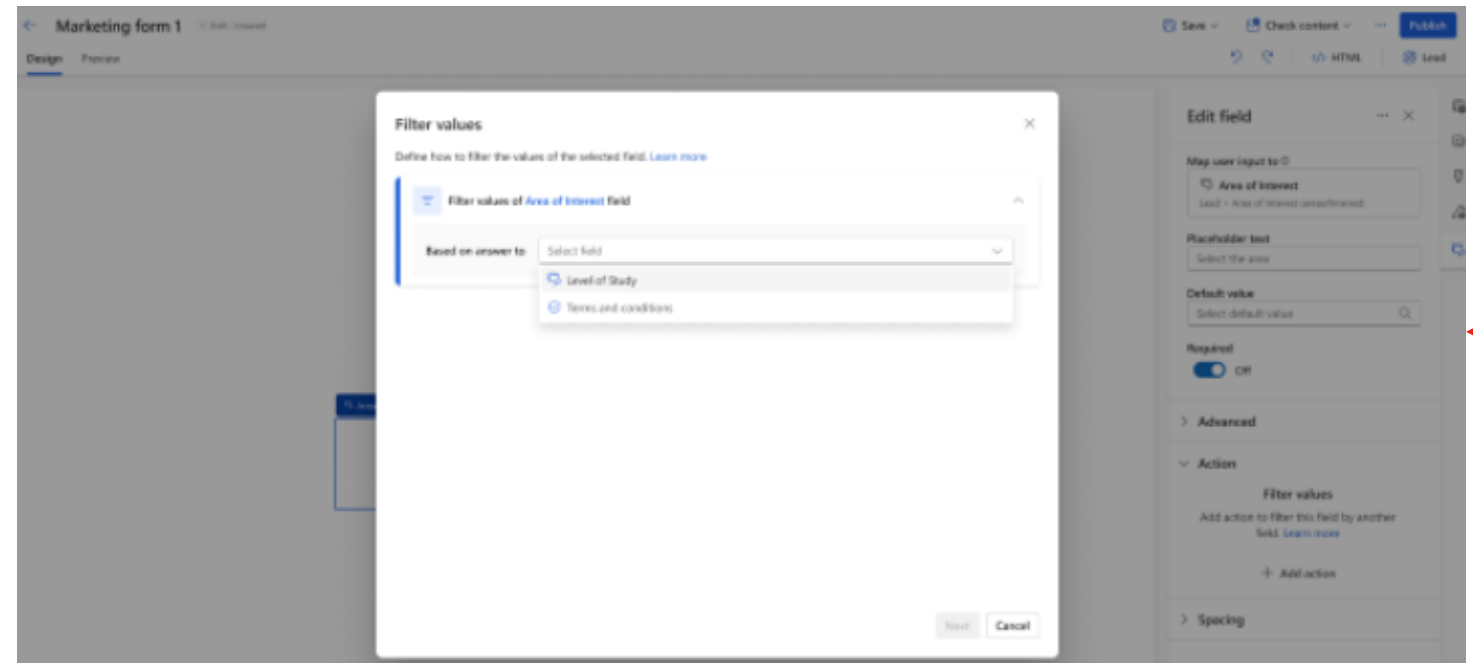
Item	N / U	Deadline	Benefits / Observations
Transform your outreach with Copilot – powered voice conversations	Updated	Nov/2025	By integrating Customer Insights - Journeys with Contact Center, you can go beyond traditional marketing tactics by leveraging Copilot Studio agents to deliver meaningful, hyper-personalized experiences that boost customer satisfaction and engagement.



Customer Insights - Journeys – Turbocharge your pipeline



Item	N / U	Deadline	Benefits / Observations
Simplify forms by filtering choices based on previous answers	New	Sep/2025	New form field filtering dynamically adjusts options for one field based on the selection you make in another field, so users see only relevant choices. This feature makes forms simpler to understand and quicker to complete.





Customer Service

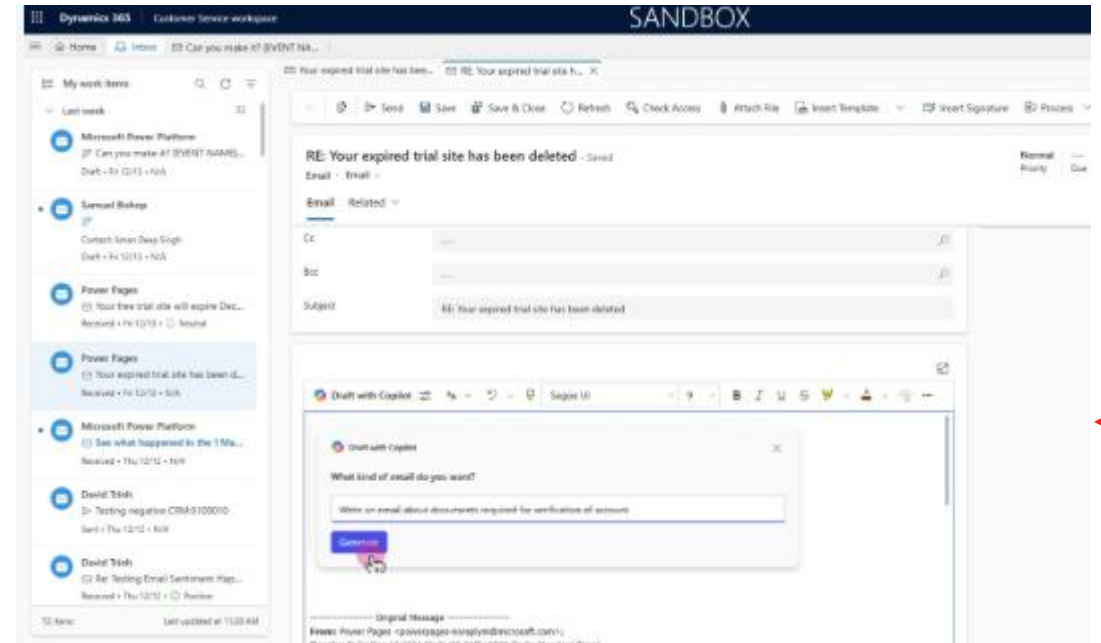
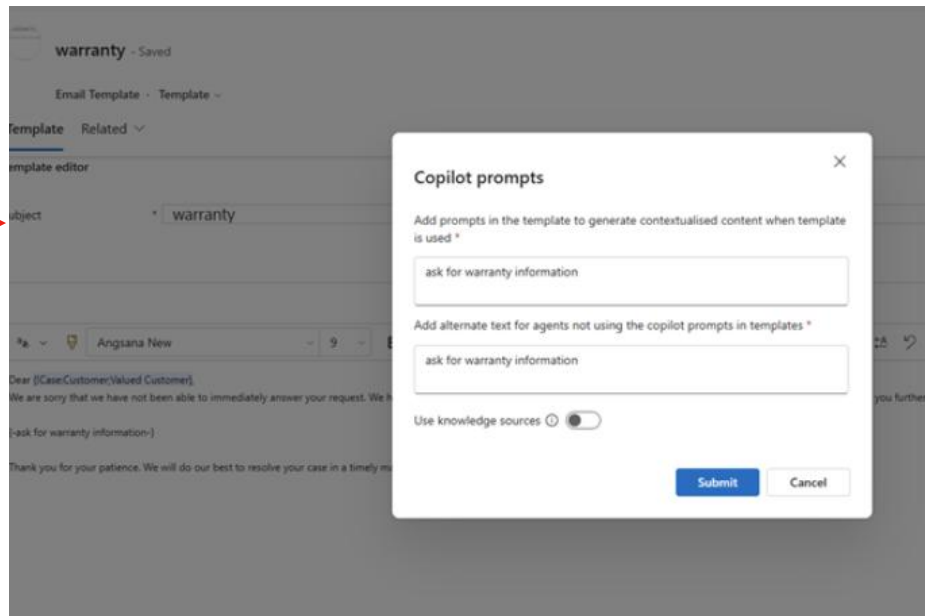
Customer Service – Service representative experiences



Item	N / U	Deadline	Benefits / Observations
Configure timeout rules override in SLA – basec automatic actions	Updated	Dec/2025	The service representative can turn off automatic actions for each conversation instance. Administrators can add settings for actions, such as Active to Waiting, and trigger events, like Agent Non-response time, to configure timeout rules.
Enhance service representative efficiency with custom productivity tools	New	Oct/2025	Custom productivity tools in Copilot Service workspace empower service representatives by embedding tailored, interactive components directly into their workflow.
Perform bulk actions on filtered conversations	Updated	Sep/2025	This feature helps contact center supervisors manage large volumes of conversations efficiently. By enabling search and bulk actions based on filters like intent, queue status, and time frame, supervisors can balance workloads, send messages, and close or transfer conversations in a few clicks.
Enable customers to create multisession apps	Updated	Oct/2025	When you use the create multisession apps enhancement, administrators can turn on multisession capabilities for custom model-driven applications. With this feature, customer service representatives can manage multiple customer interactions at the same time within a single application. Representatives can handle several cases, conversations, and other activities without switching between apps. This capability greatly improves productivity.
Automatically restore sessions after a browser refresh	Updated	Oct/2025	When service representatives refresh their browser windows while in the Customer Service workspace, they expect all previously opened sessions and tabs to appear. Current functionality requires that users reopen their sessions and tabs one by one. This usability improvement saves time and helps service representatives be more productive.

Customer Service - Copilot and AI innovation

Item	N / U	Deadline	Benefits / Observations
Connect AI agents using Model Context Protocol server	Updated	Oct/2025	Whether you're a developer building an AI agent to automate part of the service workflow or a customer service representative using AI agents such as ChatGPT and Claude to get work done, you can now connect Customer Service to your agents with the MCP server.
Insert Copilot prompts in email templates	Updated	Oct/2025	With this feature, administrators can set up email prompts in email templates. When a customer service representative uses an email template, Copilot automatically fills in content from the prompts. This feature boosts agent productivity and cuts down on manual work.
Use Copilot-powered email template recommendations	Updated	Oct/2025	Copilot Email Assist now suggests relevant email templates, so customer service representatives don't need to search for templates manually.



Customer Service - Copilot and AI innovation

Item	N / U	Deadline	Benefits / Observations
Automate case lifecycle tasks with Case Management Agent	Updated	Oct/2025	When a customer service representative accepts a live chat, the Case Management Agent automatically creates a case and fills in the required information. As the conversation continues, representatives can use the agent to update case fields in real time. When the conversation ends, the agent automatically updates the case fields.
Update Knowledge base using Customer Knowledge Management Agent	Updated	Oct/2025	Customer Knowledge Management Agent automatically turns untapped case and case-related conversation data into knowledge that supports your contact center. Customer Knowledge Management Agent harvests knowledge from cases in real time as service representatives close cases, helping your contact center respond to emerging issues in minutes.



Customer Service – Supervisor experiences



Item	N / U	Deadline	Benefits / Observations
Tag e-mail templates with line of business	Updated	Nov/2025	This feature streamlines email template management by enabling administrators to add line-of-business (LOB) tags, customize views, and perform bulk actions on templates. These advanced organization capabilities help customer service representatives quickly find relevant content within large template libraries, reduce time spent on repetitive tasks, and efficiently filter templates based on business needs.

Customer Service – Unified routing



Item	N / U	Deadline	Benefits / Observations
Use assign option for cases to update capacity, presence	New	Oct/2025	The enhanced Assign option for cases enables supervisors to reassign case ownership for greater visibility and accountability—without disrupting unified routing. This unlocks full support for tracking representatives' capacity and presence in unified routing.



Copilot for Service

Copilot for Service - Copilots embedded in CRM systems



Item	N / U	Deadline	Benefits / Observations
Embed case summary customizations in your CRM system		Sep/2025 (Public Preview)	This feature lets admins customize case summaries so that they include only the relevant fields from their third-party CRM systems. This flexibility improves case summary accuracy, customer service representative efficiency, and alignment with organizational workflows.
Enhance Copilot responses with additional sources in 3rd-party CRM systems		Sep/2025 (Public Preview)	The ability to integrate the Knowledge Hub in Copilot for third-party CRM systems such as Salesforce and ServiceNow helps enhance service representative response quality. By using multiple knowledge sources, service representatives can provide faster and more accurate resolutions without the need to ingest content into a single system. This feature reduces manual effort and helps increase service representative productivity.



Contact Center

Contact Center - Copilot and AI innovation



Item	N / U	Deadline	Benefits / Observations
Use enhanced real-time translation	Updated	Oct/2025	With this feature, users get an out-of-the-box solution for translation services, so they don't need to bring their own web resources. Service representatives get updated feature usage with more configurations. They can tailor their conversations more accurately based on their existing skills and preferences.
Promote intents for self-service in semi or fully automated manner	Updated	Oct/2025	The enhanced approach introduces automation to reduce operational overhead and accelerate intent use in self-serve modes by allowing admins to define when intents can promote. This feature saves time and resources by increasing automation or assisting admins in making faster decisions, which increases the efficiency of intent promotion. With this approach, businesses can operate more smoothly and focus on higher-value tasks.
Resolve complex issues autonomously with Customer Intent Agent	Updated	Oct/2025	By automating complex support interactions across voice, chat, and email, this feature cuts support staffing costs by increasing the number of interactions that resolve autonomously. It boosts customer satisfaction scores and reduces average handling time through faster, personalized resolutions without human interaction.
Use feedback agent in chat and digital channels	Updated	Oct/2025	Customer feedback survey agent using Copilot Studio is a robust solution that simplifies and enhances the collection and analysis of customer feedback across voice, chat, email, and digital channels. This feature uses generative AI to tailor questions and interpret responses contextually.

Contact Center - Extensibility

Item	N / U	Deadline	Benefits / Observations
Use messaging APIs to manage customer chat conversations	Updated	Sep/2025	Dynamics 365 Contact Center messaging APIs support service-to-service integrations, so you have full control over your customer experience. The APIs are especially useful for business scenarios that traditional integration methods can't solve. When you use messaging APIs, you don't need client-side libraries, SDKs, or connections from client-side devices. This approach works well when you want to bring your own managed communication channel.

Contact Center – IVR capabilities



Item	N / U	Deadline	Benefits / Observations
Enable SIP x header support for context transfer	New	Nov/2025	SIP X header support extends in-call context transfer beyond the existing 128-character User-to-User (UUI) limit. Organizations can now pass up to five custom SIP X headers per call, and each header supports up to 256 characters. This feature enables more detailed context, such as call ID, language preference, or handling instructions, to flow between external systems and voice agents (IVR). The result is faster resolutions, reduced repetition, and improved customer experiences.
Enable selective hold with music and exit prompts	Updated	Sep/2025	Voice agents use selective hold periods when callers need time to retrieve information, just like human agents. By playing music or promotional prompts during these pauses, the system prevents awkward silences that might suggest disconnection or audio problems caused by background noise. This approach gracefully pauses the conversation while playing music or promotional prompts.
Mask sensitive data and prevent unauthorized access	Updated	Sep/2025	Safeguarding sensitive data isn't just a necessity but a mandate for contact centers. As the custodians of customer trust, contact centers lead the way in using innovative methods to protect customer data at every stage—acquisition, transmission, and storage.
Use constrained grammars for speech recognition	Updated	Sep/2025	High containment within self-service channels is essential for organizations, with recognition accuracy being paramount for voice agents. You can achieve higher accuracy by constraining speech recognition through defined rules and parameters, especially when handling alphanumeric input, lists, and predefined option sets. Historically, voice agents have relied heavily on constrained speech. By providing this capability in Copilot Studio, you can preserve your investment in the authoring, tuning, and use of speech grammars while maintaining the high level of accuracy gained through their implementation.

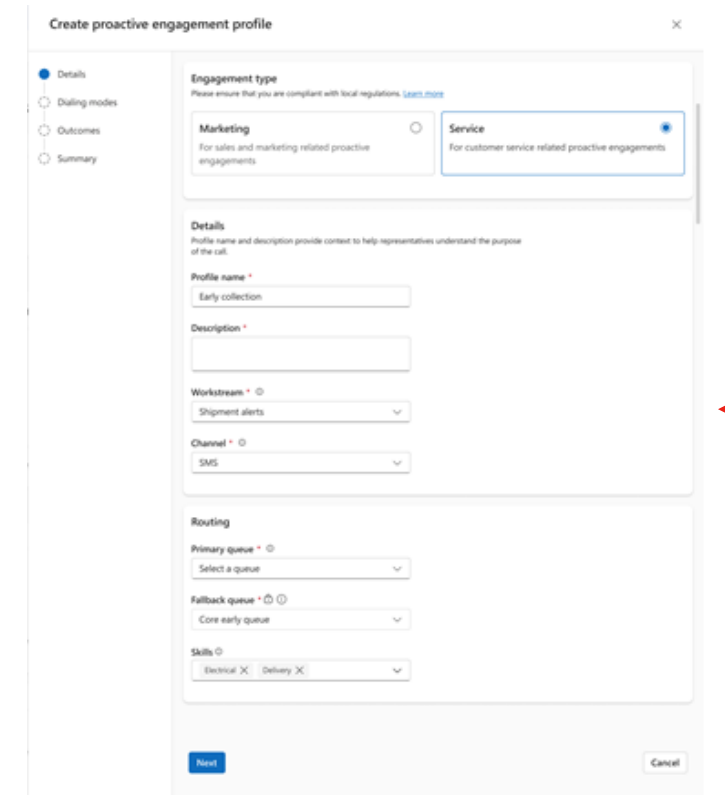
Contact Center – Omnichannel customer experiences



Item	N / U	Deadline	Benefits / Observations
Tailor proactive engagements with configuration options	Updated	Oct/2025	The feature enables seamless integration with enterprise telephony infrastructure while ensuring regulatory compliance. Journey authors can define dynamic caller ID rules based on customer attributes, allowing each call to present a trusted and contextually relevant identity, which improves answer rates and customer trust. To further enhance the experience, journeys can optionally reserve customer service representatives before call initiation, ensuring they're prepared and available, reducing wait times and increasing first-call resolution.
Understand outcomes of proactive engagements	Updated	Oct/2025	Organizations can set up predefined actions for scenarios where the calling party is unreachable or busy during proactive engagement campaigns. For example, a journey author can create a rule to automatically retry calling a customer two hours later if the call goes to voicemail or schedule another call for the next day if the customer isn't reachable.
Use data masking to protect customer data	Updated	Oct/2025	When enabled, service representatives can select individual messages from the customer and redact them, so the customer's PII isn't stored in your repository. This feature complements the existing automatic data masking rules with both automatic and manual masking.
View previously closed persistent conversations	Updated	Oct/2025	By enabling your site's visitors to review their previously closed conversations, you can improve the customer experience.
Use Azure Communication Services – based SMS mobile numbers	New	Aug/2025	With the support for mobile numbers in SMS in Dynamics 365 Contact Center, businesses can now engage with their customers in the regions or countries of Australia, Belgium, Denmark, Finland, Ireland, Latvia, Netherlands, Poland, Sweden, and United Kingdom . The provisioning and management of the mobile numbers is simplified for organizations because it can be handled within the Azure ecosystem.
Monitor work item, representative lifecycle in Application Insights	Updated	Oct/2025	Organizations can now access diagnostic telemetry for the full lifecycle of a conversation through Application Insights, so they can troubleshoot runtime issues more effectively. This end-to-end data empowers teams to quickly identify problems, apply mitigations, and maintain seamless contact center operations.

Contact Center – Omnichannel customer experiences

Item	N / U	Deadline	Benefits / Observations
Use representatives for commercial proactive engagement	Updated	Oct/2025	Journey authors can specify if a proactive engagement is part of a commercial journey, like cross-selling or upselling. This setting ensures a customer service representative is available to talk with a connected customer in under two seconds after the customer accepts the call. Call data is available in Dynamics 365 Contact Center to use in your compliance reports.



The screenshot displays the 'Create proactive engagement profile' dialog box. It features a sidebar with navigation options: Details (selected), Dialing modes, Outcomes, and Summary. The main content area is divided into several sections:

- Engagement type:** A note states 'Please ensure that you are compliant with local regulations. [Learn more](#)'. Two radio buttons are present: 'Marketing' (For sales and marketing related proactive engagements) and 'Service' (For customer service related proactive engagements). The 'Service' option is currently selected.
- Details:** A note states 'Profile name and description provide context to help representatives understand the purpose of the call.' This section includes:
 - Profile name:** A text input field with the value 'Early collection'.
 - Description:** An empty text input field.
 - Workstream:** A dropdown menu with 'Shipment alerts' selected.
 - Channel:** A dropdown menu with 'SMS' selected.
- Routing:** This section includes:
 - Primary queue:** A dropdown menu with 'Select a queue' selected.
 - Fallback queue:** A dropdown menu with 'Core early queue' selected.
 - Skills:** A dropdown menu with 'Electrical X' and 'Delivery X' selected.

At the bottom of the dialog, there are 'Next' and 'Cancel' buttons.

Contact Center – Service representative experiences




Item	N / U	Deadline	Benefits / Observations
Boost service representative productivity with inbox enhancements	Updated	Oct/2025	Help your customer service representatives increase productivity by configuring the user experience to best meet your business needs. These enhancements let administrators configure the channel open experience and conversation card fields. Customer service representatives can filter and sort based on user groups.
Consult with workgroup queue using intent	Updated	Oct/2025	Administrators turn on Customer Intent Agent and configure intent-based routing in Copilot Service admin center to make this feature available. Customer service representatives use Copilot-powered intent suggestions to consult with the correct workgroup or queue. By using the intent's knowledge base, Copilot effectively uses consult for conversations in the line of business that's most appropriate.
Enable deep noise suppression	Updated	Oct/2025	The AI-powered deep noise suppression feature enables customer service representatives to deliver clear audio communication during customer interactions. It automatically filters background noise and audio interference, ensuring both incoming and outgoing audio streams maintain professional quality.


[← Back to inbox settings](#)

Edit record type: Conversation


Inbox preview of work item ⓘ

Reset to default ↺ ↻

 Customer +

 Last message +

Queue +

Status  Sentiment Last sent / received

Sort by fields

Agents will be able to sort their inbox by the selected preview fields for this record type.

[Customer](#) [Last Sent/Received](#) [Queue](#) [Sentiment](#) [Status Reason](#)

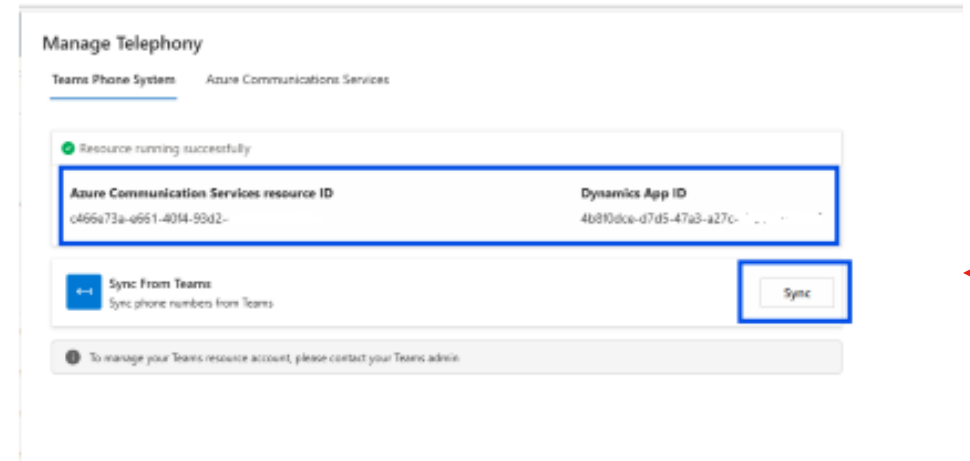
Contact Center – Service representative experiences



Item	N / U	Deadline	Benefits / Observations
Use intent to consult with a user	Updated	Oct/2025	When an administrator enables this feature, customer service representatives use Copilot-powered intent suggestions to consult with another representative. Users can now select from both queues and user groups when they start the consultation process. Using intent's knowledge base, Copilot helps the service representative choose the right user to consult with.
Use intent to select representatives to transfer conversations	Updated	Oct/2025	Customer service representatives use Copilot-powered intent suggestions to transfer conversations to the most appropriate representative. Service representatives can select from both queues and user groups when they start the transfer process. Using intent's knowledge base, Copilot effectively routes conversations to the right user.
Use pre-connection audio checks	Updated	Oct/2025	This feature reduces call connection delays and ensures representatives are immediately ready for customer interactions. It improves overall call quality and customer satisfaction while maintaining privacy compliance through clear audio status notifications.
Place a consulting representative on hold in a call	Updated	Oct/2025	During an ongoing call, customer service representatives can now place other representatives who are consulting on the call on hold so they can talk to the customer while the consult session is ongoing. Before this enhancement, customer service representatives could only place the customer on hold.
Transfer conversation to workgroup, queue using intent	Updated	Sep/2025	Customer service representatives can now use Copilot-powered intent suggestions to transfer conversations to the right workgroup or queue. By using the intent's knowledge base, Copilot routes conversations to the correct line of business. If the suggested intent or user group is incorrect, representatives can override the selection and manually transfer the conversation to a workgroup or queue they choose.
Use enhanced disposition code capabilities	Updated	Aug/2025	The enhancements to disposition codes help service representatives save time and resources when they indicate how the call ended. Service representatives don't need to take their own notes to indicate the outcome of the call but can choose from a predetermined list. Supervisors can view these codes in the closed conversation summary form to aggregate data on how calls are going for their representatives.

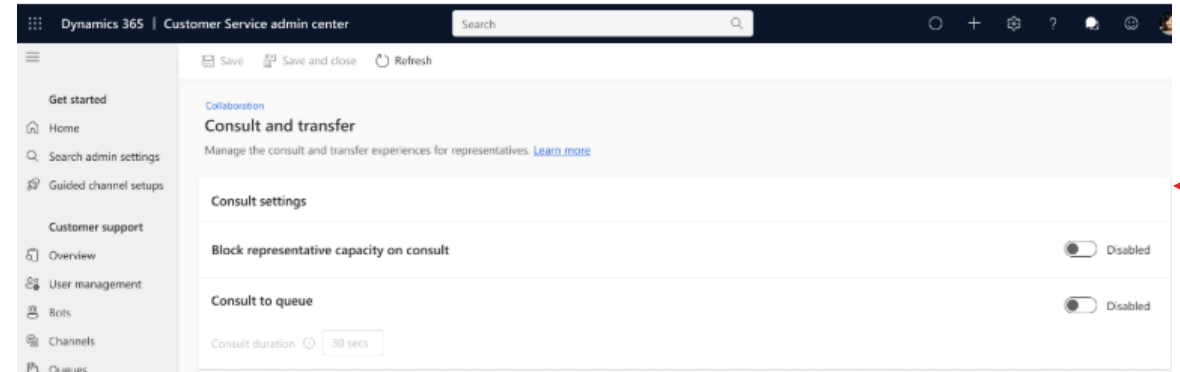
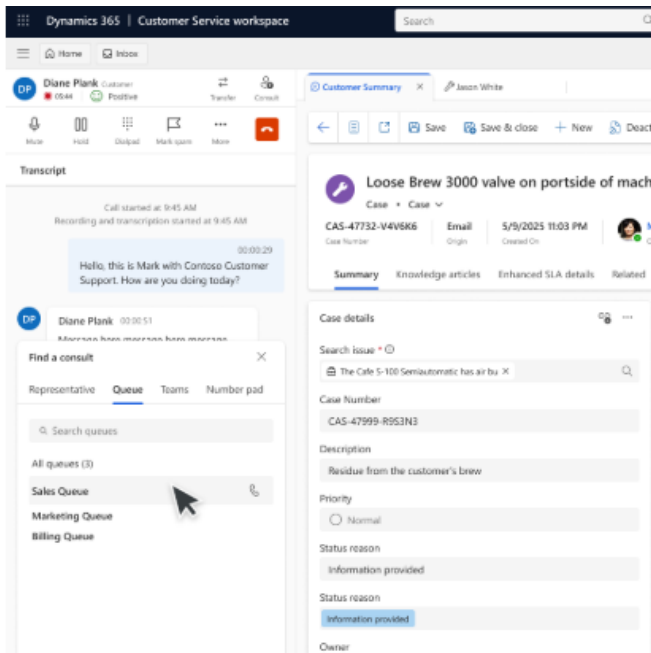
Contact Center – Teams Integration

Item	N / U	Deadline	Benefits / Observations
Use Microsoft Teams phone in Dynamics 365 Contact Center	Updated	Aug/2025	By connecting the Teams Phone numbers with Dynamics 365 Contact Center, businesses integrate their existing Teams Phone system without the need to configure a separate telephone setup. Customers can use the broad geographic reach of Teams calling capabilities through calling plans available in 36 countries, Operator Connect in 96 countries, and Direct Routing globally. Also, it eliminates the need for customers to bring their own Azure Communication Services resource.



Contact Center – Unified Routing

Item	N / U	Deadline	Benefits / Observations
Block capacity for consulted conversations	Updated	Oct/2025	By blocking capacity for consulted conversations, businesses can improve resource management and avoid overburdening their service representatives. This enhances overall efficiency and customer satisfaction.
Select a representative automatically in consult to queue	Updated	Oct/2025	When service representatives select a queue during the consult process, this feature automatically connects them to the best representative for consultation. This feature is helpful when service representatives aren't sure how to find the appropriate representative to consult. The system finds the right subject matter expert (SME) based on the conversation context.
Set timer to wrap up conversations in seconds	Updated	Aug/2025	You can now set the wrap-up timer in seconds, so contact centers have precise control over post-conversation workflows. Previously, you could only set this timer in minutes.



Contact Center – Workforce engagement management



Item	N / U	Deadline	Benefits / Observations
Allow supervisors to override model-generated forecasts	Updated	Oct/2025	Enhance the forecasting and capacity planning capabilities of the Dynamics 365 Contact Center app for supervisors in your organization by allowing them to override the forecasted output. By incorporating these manual adjustments, you can help them accommodate last-minute changes in your business needs or any special business requirements that aren't captured by forecasts. This feature helps supervisors optimize resource allocation while maintaining high service levels.

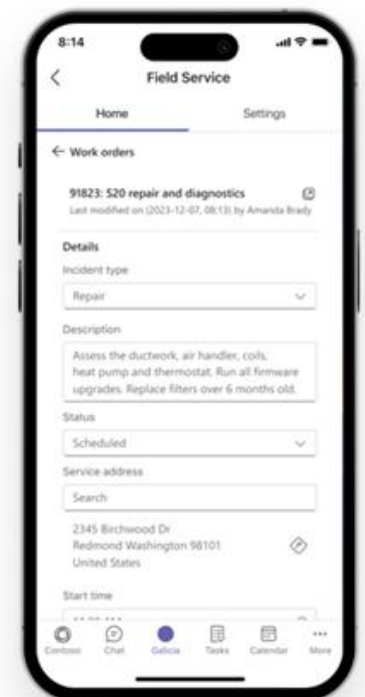
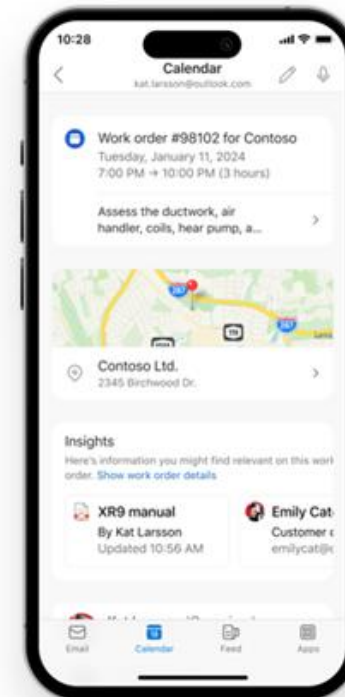
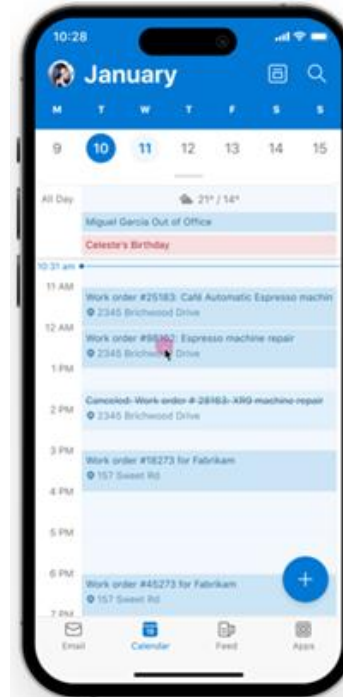
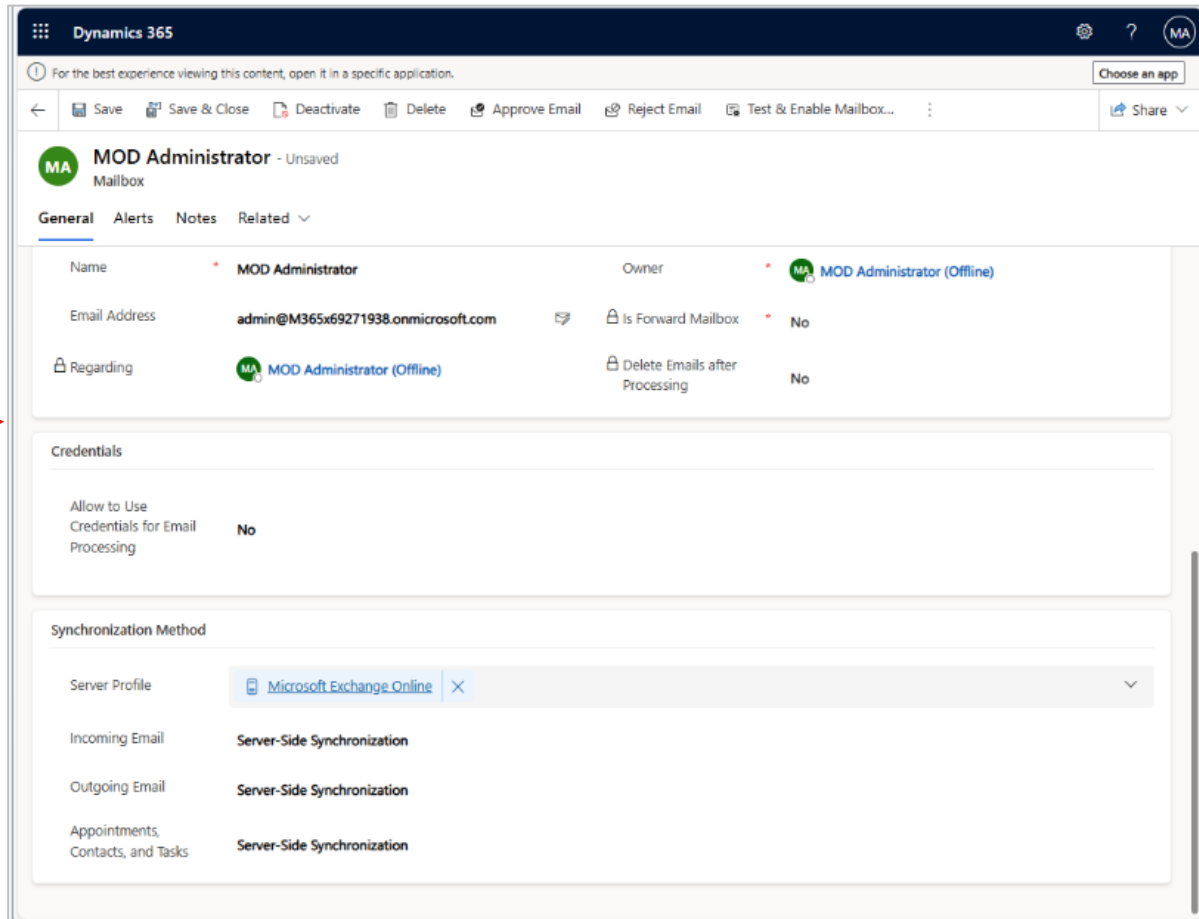


Field Service

Field Service - Boost technician productivity



Item	N / U	Deadline	Benefits / Observations
Integrate bookings with Outlook and Teams	Updated	Out/2025	<p>Frontline workers can access their assigned bookings directly within Outlook and Teams, the platforms they already use daily. This integration eliminates the need for switching between multiple tools, allowing employees to manage their work and personal schedules all in one place. Field Service bookings for work orders create an appointment in the frontline workers' calendars and provide extra details, including a deep link to the Field Service application. This feature offers several valuable improvements</p>



Field Service - Streamline work order management

Item	N / U	Deadline	Benefits / Observations
Connect Field Service to finance and operations	Updated	Oct/2025	Your Field Service team can now connect directly to finance and operations through Microsoft's dual-write integration. Labor and material usage from work orders flow into finance and operations as costs and financial actuals, ensuring your enterprise resource planning system reflects accurate, field-driven data. This connection reduces manual effort, improves financial tracking, and speeds up billing, all without changing how technicians work in the field.
Link work orders to projects for unified financials	Updated	Oct/2025	When you connect Field Service work order transactions to Dynamics 365 Project Operations, you bring your service and project teams into a single financial flow. Estimates, labor, and material usage captured in the field automatically appear in Project Operations. You don't need to chase down costs or manually reconcile data. With this connection, you get accurate billing, real-time margin visibility, and better forecasting. It reduces silos between service, finance, and supply chain. It saves time, cuts down on errors, and gives you the insights you need to run smarter operations.

Screenshot showing the project linked to the work order on the work order experience

The screenshot shows a work order form for '00002 - Unsaved'. The 'Related' tab is active, showing a 'Project' field with the value 'Retail Store Build-Out'. Other fields include Status (Scheduled), Priority (High), Service account (Contoso Entertainment System - West Coast Division), Work order type (Installation & Commissioning), Incident type (Installing HVAC), and Agreement (Routine Install).

Screenshot showing project association in the work order list view

The screenshot shows a list view of 'Active Work Orders (Legacy)'. The columns are Work Order Number, Project, Incident type, Service account, System status, Created on, and Functional Location. The 'Project' column is highlighted, showing values like 'Arizona Hotel Project', 'Contoso Properties Project', 'Ventura Project', and 'Contoso Hotel Project'.

Work Order Number	Project	Incident type	Service account	System status	Created on	Functional Location
11084	Arizona Hotel Project	HVAC full system diagn	Contoso Ltd.	Scheduled	6/3/2025 5:28 PM	
24332	Arizona Hotel Project	HVAC annual service	Relecloud	Scheduled	6/3/2025 2:28 PM	
24332	Contoso Properties Project	heat pump diagnosis	Relecloud	Scheduled	6/2/2025 5:25 PM	
32019	Ventura Project	Ductwork repair	First Up Consultants	In progress	6/10/2025 4:32 PM	
33401	Contoso Hotel Project	Full system diagnosis a	Woodland Bank	Scheduled	6/5/2025 2:22 PM	



Power Platform



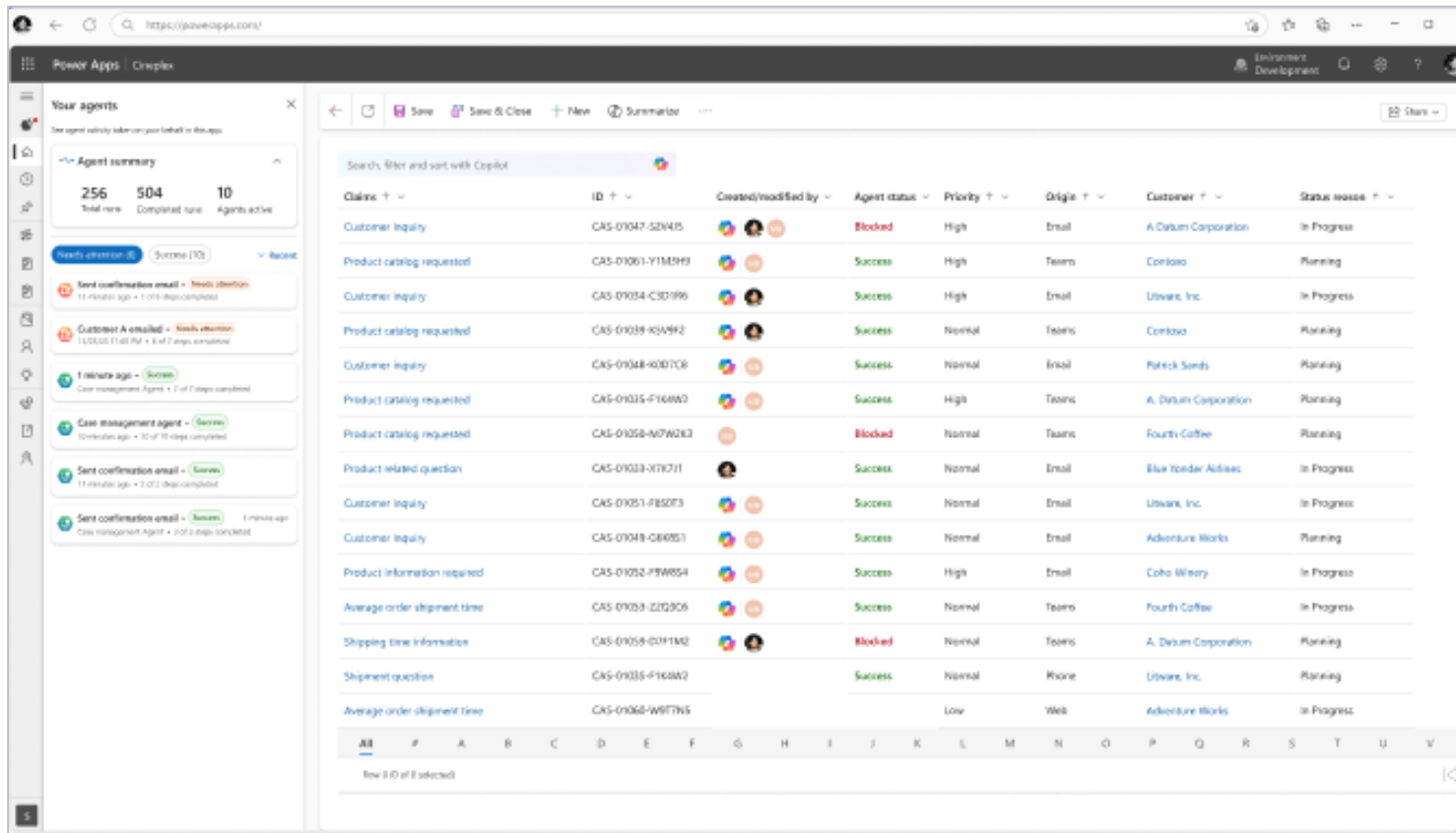
What's new in Power Platform



Power Apps

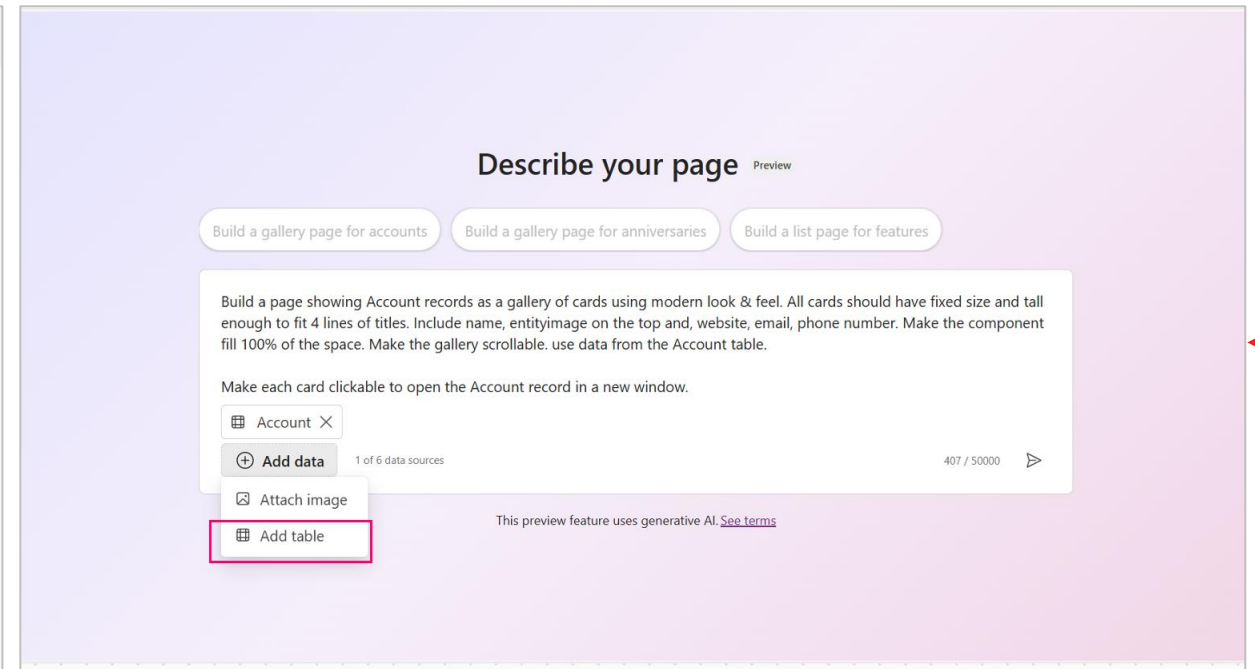
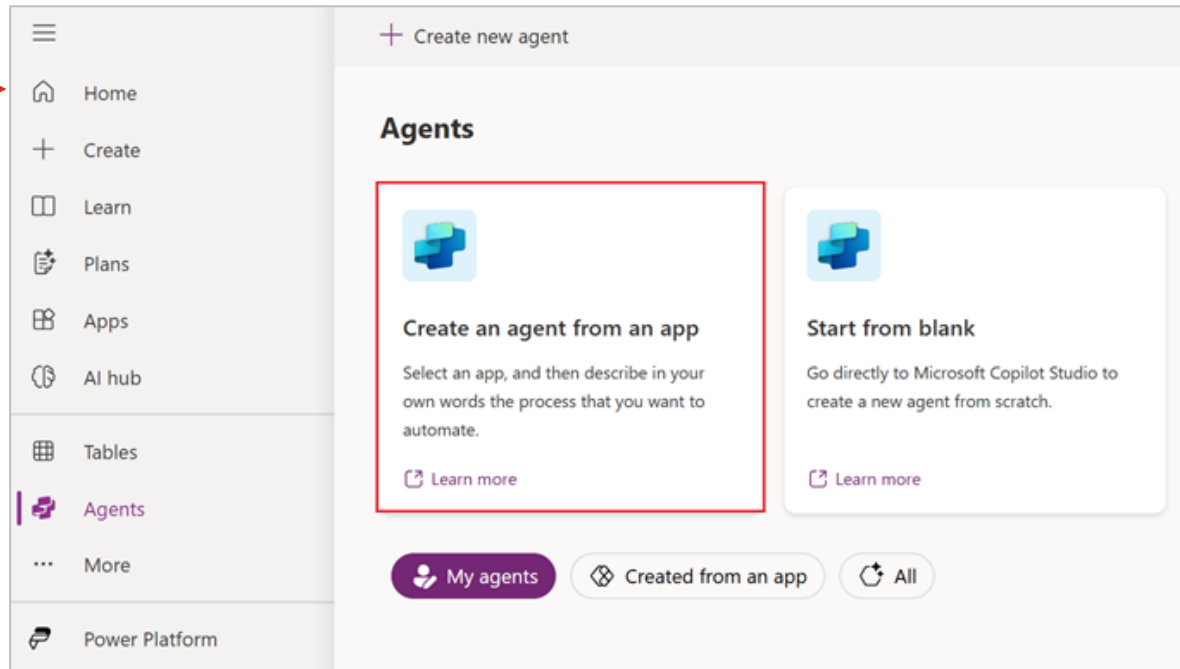
Power Apps - Copilot for Power Apps makers and users

Item	N / U	Deadline	Benefits / Observations
Manage and oversee AI agents in apps	Updated	Sep/2025	<p>When business users oversee and manage AI agents, the agents handle escalations and exceptions. As business users access the actions AI agents perform, customers use AI agents more. The agents save time by automating repetitive tasks.</p> <p>Makers can associate Microsoft Copilot Studio agents with model-driven apps in the modern app designer. Business users can oversee and manage those agents within the apps.</p>



Power Apps - Copilot for Power Apps makers and users

Item	N / U	Deadline	Benefits / Observations
GA Agent builder in Power Apps	Updated	Aug/2025	Agent builder in Power Apps gives you a fast and convenient way to bring your apps into the agentic era by building agents directly within Power Apps Studio with a streamlined Copilot Studio experience. Quickly create custom AI agents by using existing knowledge, logic, and actions in Power Apps. These agents handle tasks on their own, so you don't need to worry about repetitive tasks. They boost individual productivity and improve business efficiency.
Generate model-driven app pages using natural language	New	Jul/2025	This feature empowers makers to quickly generate pages for their model-driven applications by describing their needs in natural language. With the app agent, makers can efficiently build Office-like consumer-grade experiences tailored for enterprise needs. This accelerates development, enhances usability, and provides a seamless, intuitive user interface.



Power Apps - Enable enterprise scale



Item	N / U	Deadline	Benefits / Observations
Use environment variables with Entra auth for SQL Server schemas and tables	Updated	Jul/2025	When you use custom schema names in the same database to partition your database for dev, test, and prod environments, use environment variables to save time when deploying your application from dev to test and prod. Instead of manually dropping and re-adding data sources between dev, test, and prod environments, use environment variables to speed up the transfer between these environments.
Manage your source code for canvas apps	Updated	Jul/2025	With this feature, you can view the underlying code to understand app functionality and manage source control. It's perfect for developers who need to align with healthy and robust Application Lifecycle Management (ALM) practices. When you use this feature, you streamline your development process, improve code quality, and support your app's growth.

Power Apps - Building modern apps



Item	N / U	Deadline	Benefits / Observations
Toggle to sync offline database with the server only on Wi-Fi for Canvas apps	Updated	Nov/2025	Canvas app users on mobile devices get more control over their offline and sync experience. Power Apps canvas mobile app users get a new setting on the Device Status page. With this setting, users choose whether their data syncs on cellular networks and Wi-Fi connections or only when connected to a Wi-Fi network.
Create offline profiles in the maker studio for Canvas apps	Updated	Sep/2025	When you create offline profiles for canvas mobile apps, you don't need to switch between Power Apps Studio and the Power Platform admin center. All app types get the latest updates that sync controls and improve the user experience.
Re-edit data sources with stored procedures	Updated	Jul/2025	Makers clean up their list of data sources and consolidate all stored procedures into one data source. With the new Manage feature for stored procedure data sources, authors add or remove stored procedures while keeping the same data source name. The feature consolidates all stored procedures under one data source name.



Power Automate

Power Automate - Process mining

Item	N / U	Deadline	Benefits / Observations
Turn insights into actions with process mining connector for flows	Updated	Aug/2025	<p>With Power Automate Process Mining, you can automate actions when you define KPIs and business rules in flows trigger and actions.</p> <p>The Power Automate Process Mining connector brings process mining insights to Power Automate flows. You can trigger a flow from events that business rule evaluation in Power Automate Process Mining generates. The connector evaluates the business rule each time new process data imports. When you define a business rule in Power Automate Process Mining, users in the flow can select a new flow trigger that the evaluation of the selected business rule starts.</p>

Power Automate - Desktop flows



Item	N / U	Deadline	Benefits / Observations
Capture a VM image on a hosted machine to use as a template	Updated	Dec/2025	With the virtual machine (VM) image capture capability, you can capture a VM image that you customize on a hosted machine. Use this VM image as a template for other hosted machines or hosted machine groups. With this capability, you can create your own reusable custom VM image in Power Automate.
Assign custom names to actions in desktop flows	Updated	Out/2025	Custom action naming makes flows easier to read. When you use custom names, makers and teams can better understand, debug, and maintain automations. Custom names reduce cognitive load, speed up onboarding, and encourage collaboration in complex or shared flows. Clear names also make traceability in logs better, so users can quickly find issues.
Debug desktop flows using step over and step out	Updated	Sep/2025	You get more control and speed when debugging desktop flows with step over and step out. Quickly isolate issues in complex subflows without stepping through every action. Spend less time troubleshooting and more time building automations. Whether you're refining your logic or reviewing a teammate's work, you stay focused and reduce errors.
Improve automation efficiency with scoped variables	Updated	Sep/2025	With scoped variables, you get more flexible and maintainable automations in Power Automate for desktop. Scoped variables keep your subflows independent, so you avoid unexpected changes and make updates easier. This approach helps you build modular workflows that are easier to manage.

Power Automate - Desktop flows



Item	N / U	Deadline	Benefits / Observations
Standardize desktop flow creation with reusable templates	Updated	Sep/2025	Templates in Power Automate for desktop help you build automations faster, reduce errors, and ensure consistency. With these templates, organizations can standardize processes, foster collaboration, and scale best practices.
Automate browsers using direct control without extensions	Updated	Aug/2025	You can now automate browsers without extensions, so you can set up automation faster and easier. Direct browser control improves reliability across environments and supports scenarios where extensions are restricted. Built-in failover ensures flows run smoothly even if the primary method fails.
Create desktop flows using natural language	Updated	Aug/2025	This feature gives you an enhanced Copilot experience in Power Automate for desktop. It's a natural language feature that simplifies automation creation and supports Power Fx syntax. With this feature, you boost productivity and efficiency with Copilot. By using natural language and Power Fx syntax, you can easily create desktop flows without complex coding. This capability frees up valuable time and resources for other important tasks.
Enable endpoint filtering for secure UI automation	Updated	Jul/2025	Endpoint filtering in Power Automate for desktop is for businesses and individuals who need secure and efficient task automation. By specifying which applications and websites your automation scripts can access, you ensure precision and enhance security. Avoid accidental interactions with unauthorized endpoints, giving you peace of mind and reliable automation results. Streamline your desktop flows while protecting your data and systems with endpoint filtering.

Power Automate - Copilot for Power Automate



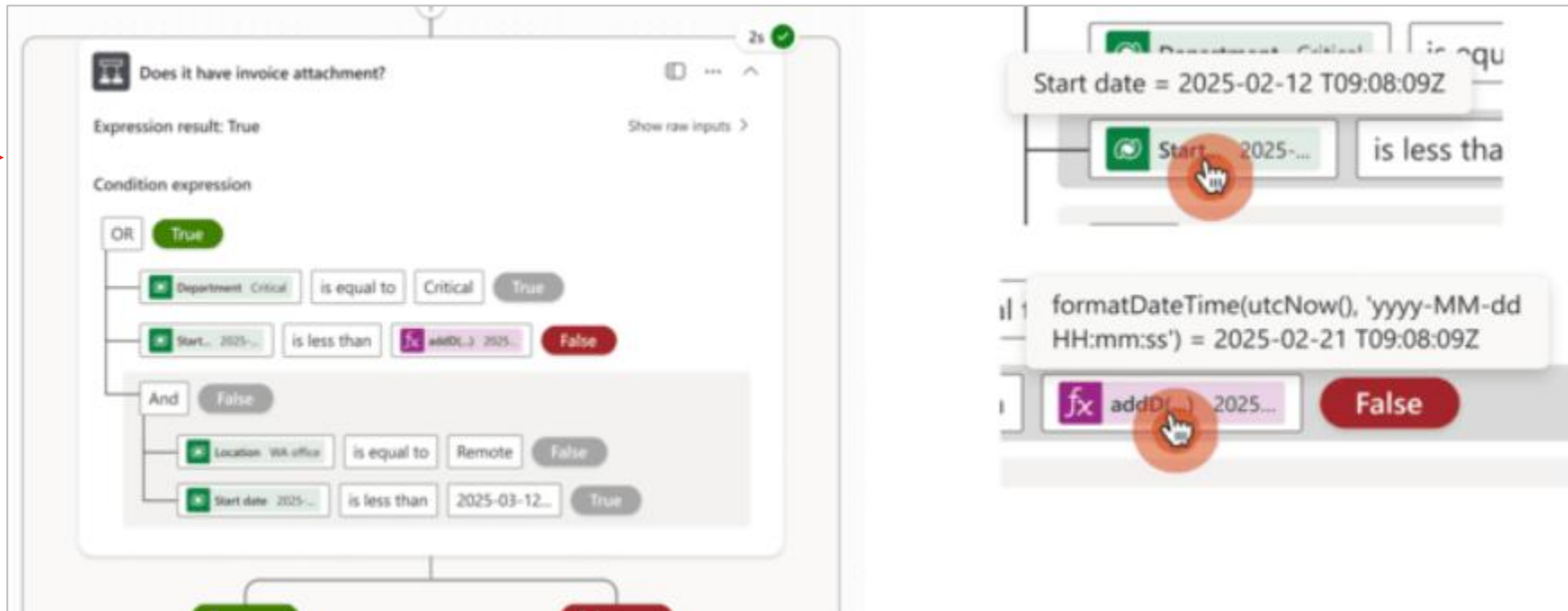
Item	N / U	Deadline	Benefits / Observations
Insert automation flow steps with Copilot at the exact places	Updated	Sep/2025	Save time when you create flows by asking inline contextual Copilot to add multiple steps at the exact places. Makers with access to Copilot automatically get this feature turned on.
Review flow summary from Copilot and download as a PDF	Updated	Sep/2025	This feature helps you save time when you create documentation to share with other teammates. This feature is automatically available for makers who have access to Copilot. You don't need technical knowledge to use this feature. You see the autogenerated summary at the top of the page. You can expand the summary to read more details or select the Download button to save it as a PDF file.
Troubleshoot Copilot in cloud flows designer	Updated	Aug/2025	Copilot can now help you troubleshoot flow errors by giving you guidance and fixing the errors for you. You can accept the changes or go back to the original version and modify the flow as needed.

28-day run history ⓘ [Edit columns](#) [All runs](#)

Start	Duration	hasAttachments	isHtml	Status
Aug 22, 11:56 AM (5 d ago)	00:00:04	false	true	Succeeded
Aug 17, 12:00 PM (1 wk ago)	00:00:03	false	true	Succeeded
Aug 17, 11:00 AM (1 wk ago)	00:00:04	false	true	Succeeded
Aug 16, 06:36 PM (1 wk ago)	00:00:05	true	true	Succeeded
Aug 16, 06:01 AM (1 wk ago)	00:00:08	false	true	Succeeded
Aug 10, 04:13 PM (2 wk ago)	00:00:04	false	true	Succeeded
Aug 9, 10:02 AM (2 wk ago)	00:00:06	false	true	Succeeded
Aug 1, 05:15 PM (3 wk ago)	00:00:03	false	true	Succeeded
Jul 28, 02:59 PM (1 mo ago)	00:00:07	false	true	Succeeded

Power Automate - Cloud flows

Item	N / U	Deadline	Benefits / Observations
Debug easily into condition actions at runtime	Updated	Dec/2025	You can save time debugging your complex condition action by displaying the values passed to dynamic content and the output of the expressions used in the condition action.
Use a simplified OData editor in actions like Get items and Get files	Updated	Aug/2025	You can avoid writing complex OData queries with a simplified, condition-action editor for filtering items. Before this feature enhancement, you needed to write an OData query if you wanted to filter out data in the Get items, Get files, or List rows SharePoint and Excel actions by a certain rule, such as a column name.
View property value expanded inline in the new cloud flow designer	Updated	Jul/2025	You can be more efficient when authoring or debugging flows by using the inline view to examine property values from multiple steps at once without needing to select each step separately.



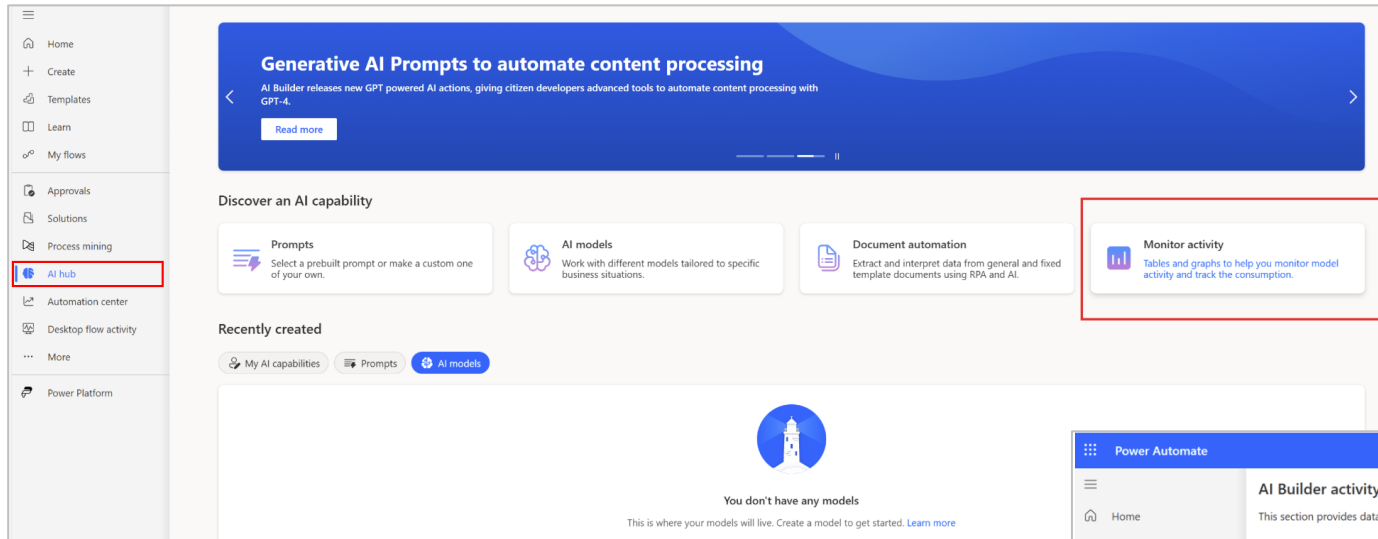
The image displays two screenshots from the Power Automate interface. The left screenshot shows a condition action titled "Does it have invoice attachment?". The condition expression is an OR statement with three branches: 1) "Department: Critical" is equal to "Critical" (True), 2) "Start date: 2025-..." is less than "addD(...): 2025-..." (False), and 3) an AND statement where "Location: WA office" is equal to "Remote" (False) AND "Start date: 2025-..." is less than "2025-03-12..." (True). The overall expression result is True. The right screenshot shows a zoomed-in view of the condition's expanded view, displaying the dynamic content and expressions for the "Start date" and "addD(...)" steps. The "Start date" is "2025-02-12 T09:08:09Z" and the "addD(...)" expression is "formatDateTime(utcNow(), 'yyyy-MM-dd HH:mm:ss') = 2025-02-21 T09:08:09Z".



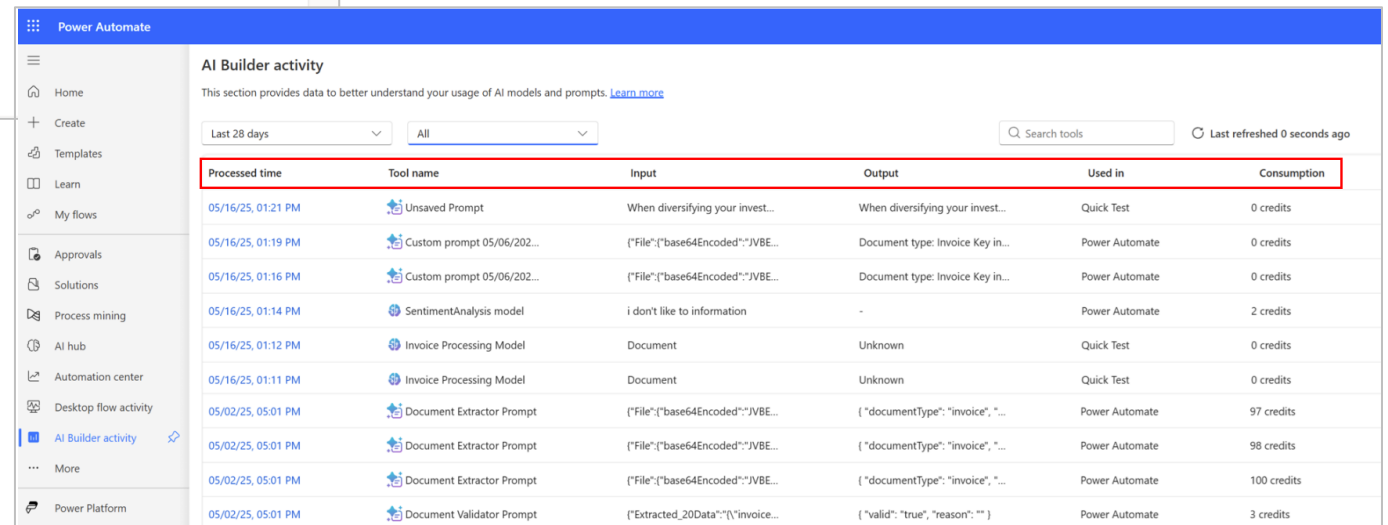
AI Builder

AI Builder - AI governance and administration

Item	N / U	Deadline	Benefits / Observations
Monitor usage of AI Builder models including GPT outputs	Updated	Jul/2025	Companies can monitor usage and performance of models and prompts with preconfigured monitoring reports. This capability makes it easier to adopt AI Builder in production scenarios.



The screenshot shows the AI Builder dashboard interface. On the left is a navigation sidebar with options like Home, Create, Templates, Learn, My flows, Approvals, Solutions, Process mining, AI hub (highlighted with a red box), Automation center, Desktop flow activity, More, and Power Platform. The main content area features a blue banner for 'Generative AI Prompts to automate content processing'. Below this is a 'Discover an AI capability' section with three cards: 'Prompts', 'AI models', and 'Document automation'. A fourth card, 'Monitor activity', is highlighted with a red box and contains the text: 'Tables and graphs to help you monitor model activity and track the consumption.' Below this is a 'Recently created' section with tabs for 'My AI capabilities', 'Prompts', and 'AI models'. At the bottom, there is a message: 'You don't have any models. This is where your models will live. Create a model to get started. Learn more.'



The screenshot shows the 'AI Builder activity' monitoring table in Power Automate. The table has columns for 'Processed time', 'Tool name', 'Input', 'Output', 'Used in', and 'Consumption'. The 'Processed time' and 'Consumption' columns are highlighted with a red box. The table contains 10 rows of activity data.

Processed time	Tool name	Input	Output	Used in	Consumption
05/16/25, 01:21 PM	Unsaved Prompt	When diversifying your invest...	When diversifying your invest...	Quick Test	0 credits
05/16/25, 01:19 PM	Custom prompt 05/06/202...	{ "File": {"base64Encoded": "JVBE...	Document type: Invoice Key in...	Power Automate	0 credits
05/16/25, 01:16 PM	Custom prompt 05/06/202...	{ "File": {"base64Encoded": "JVBE...	Document type: Invoice Key in...	Power Automate	0 credits
05/16/25, 01:14 PM	SentimentAnalysis model	i don't like to information	-	Power Automate	2 credits
05/16/25, 01:12 PM	Invoice Processing Model	Document	Unknown	Quick Test	0 credits
05/16/25, 01:11 PM	Invoice Processing Model	Document	Unknown	Quick Test	0 credits
05/02/25, 05:01 PM	Document Extractor Prompt	{ "File": {"base64Encoded": "JVBE...	{ "documentType": "invoice", "...	Power Automate	97 credits
05/02/25, 05:01 PM	Document Extractor Prompt	{ "File": {"base64Encoded": "JVBE...	{ "documentType": "invoice", "...	Power Automate	98 credits
05/02/25, 05:01 PM	Document Extractor Prompt	{ "File": {"base64Encoded": "JVBE...	{ "documentType": "invoice", "...	Power Automate	100 credits
05/02/25, 05:01 PM	Document Validator Prompt	{ "Extracted_20Data": {" "invoice...	{ "valid": "true", "reason": "" }	Power Automate	3 credits

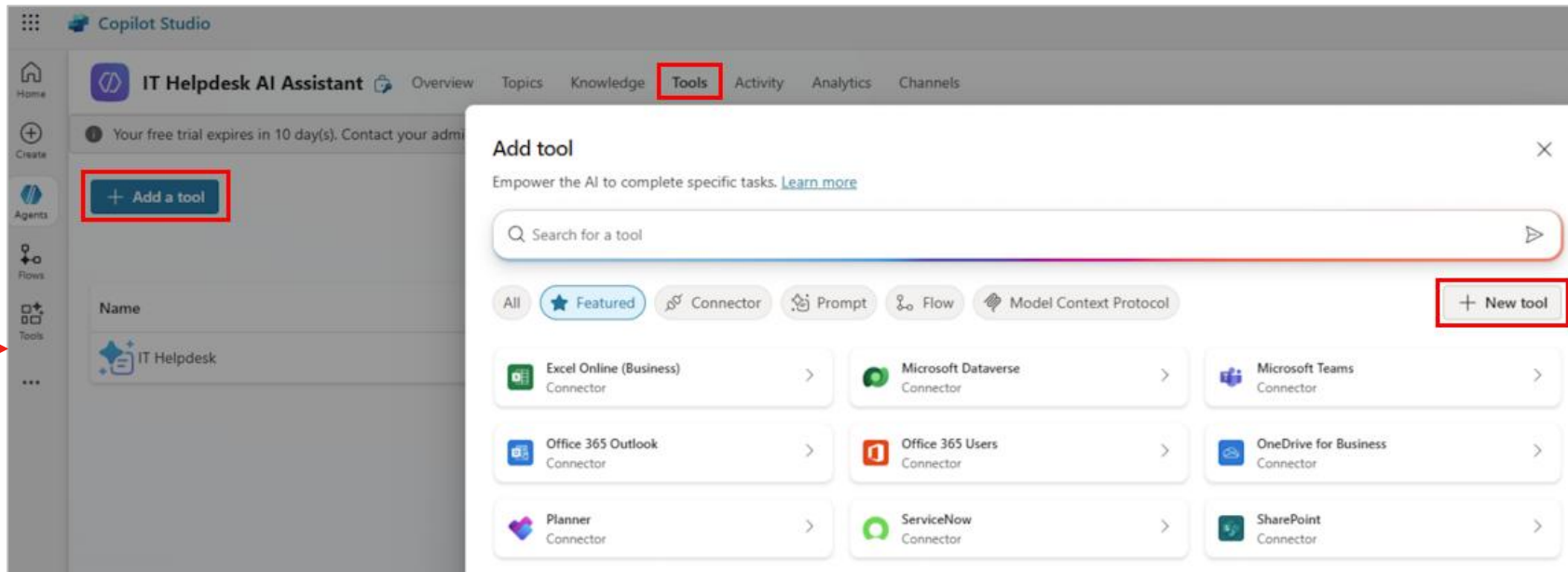
AI Builder - Build intelligent solutions with AI capabilities



Item	N / U	Deadline	Benefits / Observations
Review AI generated content with validation station	Updated	Set/2025	AI prompts can generate content based on what makers have defined, though it might not always match end users' expectations. They can send feedback, which is used by the maker to provide a more accurate response.

AI Builder - Extend copilot capabilities with AI

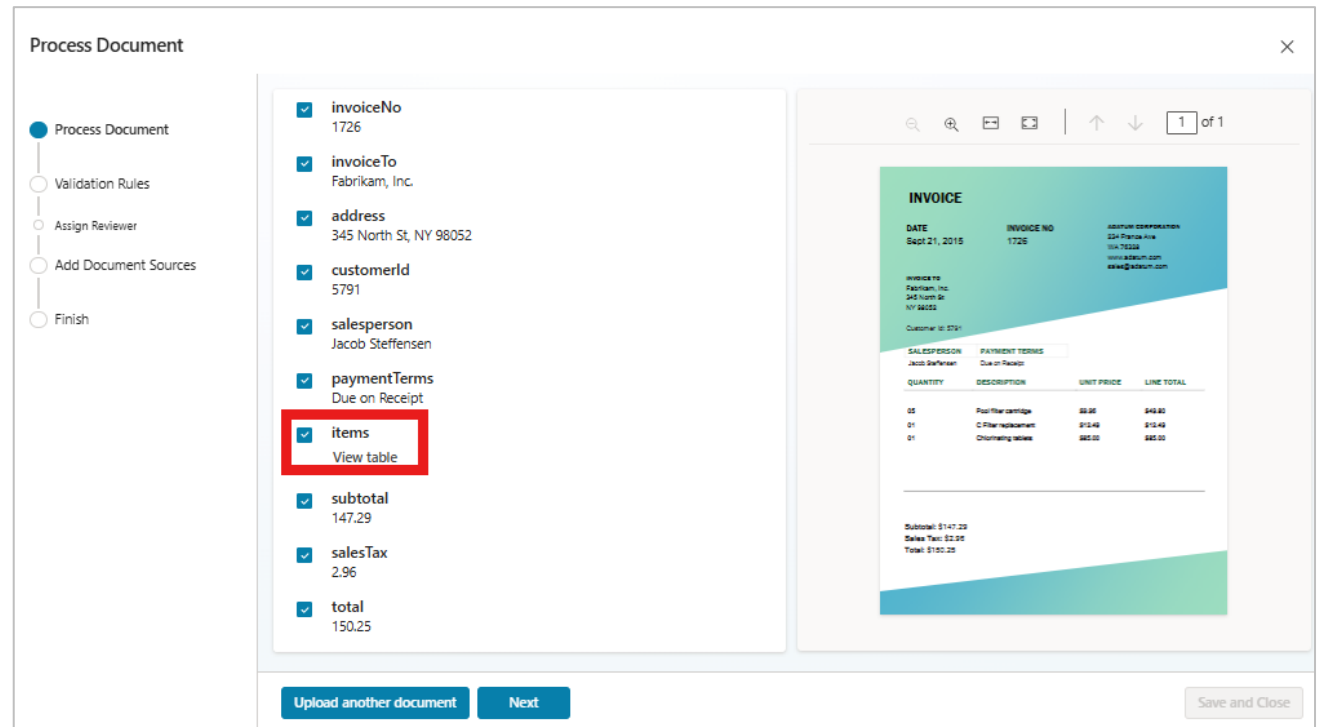
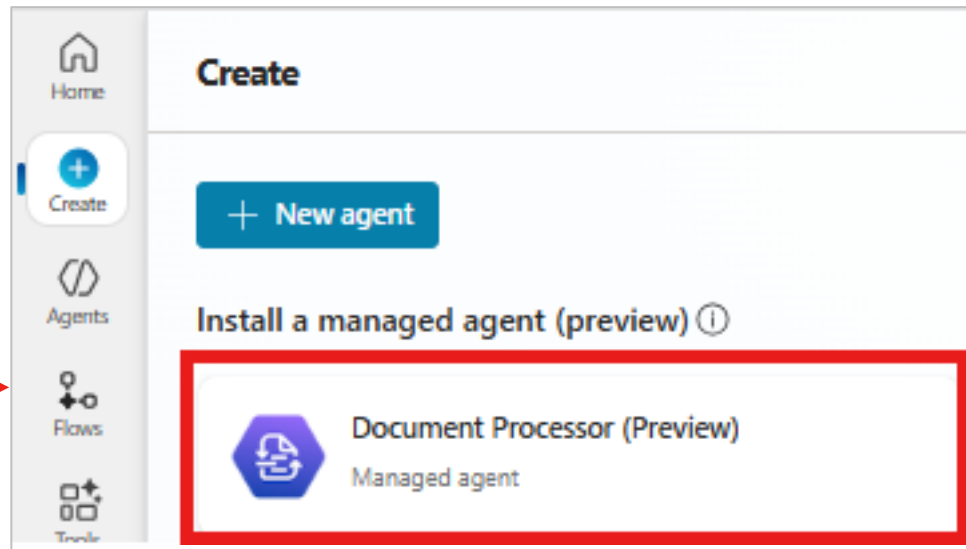
Item	N / U	Deadline	Benefits / Observations
Process documents with Copilot prompts	Updated	Sep/2025	Save time and resources when you use prompts that set logic inside Copilot agents. With these prompts, you don't need as much manual work, and you can reuse the prompts. When you use prompts in Copilot agents, you set specific logic to extract and augment information from documents.
Use your own generative AI model from Azure AI Foundry in prompt builder	Updated	Sep/2025	Optimize costs and use specialized models for individual tasks. In prompt builder, the model selection capability gives you a secure connection to a custom model deployed in Azure AI Foundry. With this integration, you can seamlessly add your own fine-tuned and optimized models tailored to specific business needs directly into your Power Automate flows or Copilot agents.



AI Builder - Intelligent document and email processing



Item	N / U	Deadline	Benefits / Observations
Enhance automated document processing with validation station	Updated	Sep/2025	By letting you confirm low-confidence fields or potential errors, the validation station reduces the risk of inaccuracies in critical documents, such as invoices and contracts. This feature minimizes costly mistakes. It empowers businesses with quality control by increasing trust in automated systems while maintaining high data integrity in document-driven processes.
Enhance document processing efficiency with an agent	Updated	Sep/2025	Integrating the document processing agent into Microsoft Copilot Studio empowers businesses to automate and streamline document workflows. This integration reduces manual data entry and minimizes errors. By quickly extracting, categorizing, and validating information from documents such as invoices and contracts, the agent enhances operational efficiency and ensures compliance with business rules.



AI Builder - Prompt builder



Item	N / U	Deadline	Benefits / Observations
Generate code-based actions with natural language in prompt builder and within an agent	Updated	Jul/2025	The business value is end-to-end business processes execution without manual sequential workflows to perform complex mathematical calculations. You can automate complex operations like write actions to Dataverse, send emails, and create CRM cases. This capability lowers costs by minimizing large language model (LLM) calls, making agent systems about 30% more affordable. The solution delivers higher-quality output with the ability to create graphs.
Add enterprise knowledge to prompt builder with connectors	Updated	Sep/2025	Incremental features drive more Microsoft Copilot Studio message consumption. AI prompts are one of the fastest-growing parts of AI Builder (+310% QoQ).
Augment prompts with Power Fx expressions	Updated	Sep/2025	Power Fx helps fill some GPT gaps, such as knowledge about the current date, mathematical operations, and counting. You fill these gaps by building expressions with the Power Fx language and adding this context to the prompt with the prompt builder.
Optimize AI-driven outcomes with prompt evaluations	Updated	Sep/2025	The prompt accuracy scoring feature in AI Builder's prompt builder gives you data on how effective a prompt is. It offers a high level of testability and, more importantly, evaluates the results of the prompt. With this feature, you can find areas to improve and optimize the accuracy of your prompt, so AI-driven results better align with your business goals.



Copilot Studio

Copilot Studio - Copilot and AI innovation



Item	N / U	Deadline	Benefits / Observations
Use your own model when generating responses	New	Nov/2025	When you replace the default language model with a custom or fine-tuned model for summarization in Copilot Studio, your organization delivers more accurate, compliant, and domain-specific agent responses. This capability drives higher customer satisfaction, operational efficiency, and competitive differentiation.
Configure triggers with end user credentials	Updated	Sep/2025	You can create an agent with a trigger and actions that you share with multiple users. Each user provides their own credentials to trigger the agent, so the process is secure, easy to manage, and simple to use.
Automate approvals decisions with Intelligent Approvals	Updated	Out/2025	Intelligent approvals transform how organizations manage routine approvals by reducing turnaround times from days or even weeks to just minutes. This acceleration helps businesses stay on schedule, reduce delays, capture early payment discounts, and avoid costly late fees. By automating repetitive decisions, teams reclaim valuable time to focus on strategic, high-impact work. The feature also enhances accuracy in approvals, minimizing costly errors and financial risk, while delivering clear, audit-ready rationales that streamline compliance and regulatory reviews.
Use the Lead Manager and Customer Brief templates	Updated	Aug/2025	The Lead Manager and Customer Brief agent templates help you speed up customer adoption of autonomous agents by providing ready-made agents that connect to your existing line-of-business apps.
Analyze quality of responses that use generative AI	Updated	Sep/2025	Get insights into the quality of your knowledge sources and how well the agent responds to different types of questions. With this information, you can better serve your agent users.
Analyze quality of responses that use generative AI	Updated	Sep/2025	When business executives use this report in Viva Insights, they see aggregated, cross-tenant visibility to the business impact and value from using conversational agents across their company. The report makes it easier for executives to identify the return on investment and align agent usage with their business goals.

Copilot Studio - Copilot configuration



Item	N / U	Deadline	Benefits / Observations
Block the use of maker-provided credentials for authentication	Updated	Sep/2025	By blocking the use of maker's credentials by AI agents, admins can increase the security and compliance of agents in their organizations
Publish agents to WhatsApp	Updated	Sep/2025	When you publish your agents on the WhatsApp channel, you open new markets for conversational and generative experiences. Integrating the WhatsApp channel into the available channels for publishing in Copilot Studio makes your agent makers more efficient and reduces the time it takes to get your agent in front of customers. Agent makers can focus on creating agents instead of creating and configuring a new app or pipeline for deployment.
Use up to 1000 files per agent for SharePoint and OneDrive uploads	Updated	Aug/2025	Many enterprises have more than 200 documents they wish to include as part of the agent knowledge experience. This change allows up to 1000 documents to be added using the SharePoint document upload feature. Users will select the document folders they wish to include and the first 1000 files from the selected folder and subfolders will be included to provide access to more business-critical data.
Discover and install agents from Dataverse	Updated	Jul/2025	Administrators can avoid governance and installation issues with a new entry point in Microsoft Copilot Studio to discover and install agents that Microsoft built. This feature brings the benefits of the Power Platform catalog to Microsoft Copilot Studio. With this feature, you can discover, install, and manage agents across Dataverse environments.
Enrich agents with third party data using extensions	Updated	Jul/2025	Admins and makers can connect to third-party data sources by using prebuilt extensions. Extensions combine connectors, topics, flows, and configuration files so agents can quickly access third-party data for domain-specific use cases. These use cases include prospect to cash, configure price quote, benefits and compensation, and IT helpdesk.

Copilot Studio – Core authoring



Item	N / U	Deadline	Benefits / Observations
Test and debug agent actions in Copilot Studio	Updated	Nov/2025	You can test and debug actions in your agents before you publish them. Testing helps you handle issues or unexpected behavior in how actions work. This feature improves how you test and improve your actions when you build agents.
Reassign an agent's owner with PowerShell	New	Oct/2025	Save time and money by ensuring business continuity and enhancing security. Reassigning an agent owner with PowerShell lets you manage agents when the original owner leaves or changes roles. When the original owner of an agent leaves the organization or changes roles, the agent becomes orphaned. Orphaned agents disrupt business processes and create security risks because no one manages the agent's settings and compliance requirements.
Request information from humans in the loop in agent flows	Updated	Oct/2025	By integrating human input seamlessly into automated processes via structured forms delivered through Outlook, organizations can accelerate resolution times, improve data quality, and maintain momentum in complex workflows that require human judgment.
Search and navigate within your agent	Updated	Jul/2025	The universal search feature in Copilot Studio makes makers more efficient and productive. With streamlined universal search, you can quickly find and go to different elements in your agent. You don't need to spend time on manual searches or extra mouse clicks.
Use PowerShell to quarantine and block potentially unsecured agents	Updated	Jul/2025	When you quarantine an agent, you save your organization time and money on security issues. This feature adds a critical layer of security by addressing quarantine as an important element of security enforcement and remediation.
Use SSO for connectors in agents	Updated	Jul/2025	With Single Sign-On (SSO) for connectors, agent users enjoy a frictionless connection to external sources without extra clicks. This streamlined process greatly boosts productivity. Employees can access critical data and services right away without any authentication interruptions. For businesses, this feature brings faster workflows, fewer support requests for sign-in issues, and a more secure and seamless experience for agent users.

Copilot Studio – Core authoring



Item	N / U	Deadline	Benefits / Observations
Build enhanced connectors with the Power Platform Connector SDK and PowerFx	Updated	Out/2025	Enhanced connectors unlock multiple capabilities for makers across the Power Platform ecosystem, driving more usage. In Copilot Studio, use these connectors to ground agents with knowledge. Power Platform connectors play a critical role in allowing makers to build low-code apps, workflow automation, and AI agents. They provide seamless connectivity to various data sources.
Build advanced approvals	Updated	Oct/2025	With advanced approvals, you can create approval workflows that match your organization's structure and business processes. You don't need to use complex manual workarounds to access new premium features – they're available automatically.
Analyze action usage for agents	Updated	Nov/2025	This feature speeds up optimization by making it easier to understand usage patterns, identify areas for improvement, and optimize performance for the actions you configure for your organization's agents. With enhanced visibility into how users utilize actions within an agent, you can use analytics to get actionable insights. This visibility helps you understand usage patterns, find areas for improvement, and optimize performance.

Copilot Studio – Service, runtime and governance



Item	N / U	Deadline	Benefits / Observations
See security-related views and statuses for agents within Copilot Studio	Updated	Jul/2025	<p>Build a sense of security and trust in Microsoft Copilot Studio as a top-tier, enterprise-grade product. The feature automatically turns on for every agent you create in Copilot Studio. This feature set includes the following capabilities:</p> <ul style="list-style-type: none">• Protection shield across views: Views for makers that show their agent's security status throughout Copilot Studio. Makers see that their agents are covered and secure.• Agent-specific insights: A detailed view of an agent's security status. Makers and coders can easily monitor and assess threats and configurations for that agent.• Actionable suggestions: Clear explanations of security information for makers, with straightforward calls to action. This feature provides guidance on actions makers can take, such as requiring authentication, and other actions that affect the agent, like an admin policy.• Session and activity drill-down: Detailed security events and actions that help makers investigate specific sessions, activities, or prompts in test mode. The drill-down includes the scope of prompt attacks prevented, content moderation issues, and governance enforcement.

Copilot Studio – Speech and IVR

Item	N / U	Deadline	Benefits / Observations
Use hold and resume functions to create smooth transitions for time-sensitive prompts	Updated	Sep/2025	Voice agents should use selective hold periods when callers need time to retrieve information, similar to human agents. The Voice Hold and Resume feature introduces a dynamic interaction model within IVR systems, enabling bots to resume from a hold state upon detecting a predefined resume word—for example, the phrase “Got it.” This enhancement is designed to improve user experience by allowing seamless transitions from passive to active states without requiring DTMF input or full utterances.



Dataverse

Dataverse - Extend your copilots with knowledge and actions



Item	N / U	Deadline	Benefits / Observations
Populate prompt columns with conditional logic	Updated	Oct/2025	Reduces manual updates, ensures complete data for AI insights, improves dashboard reliability, and saves time for makers and admins.
Standardize security role and system application docs	Updated	Sep/2025	Users, admins, and non-admins can easily find Microsoft Dataverse security roles and their respective privileges in the documentation or by asking Microsoft Copilot in Bing. The documentation also includes system application users and their security roles, which you can inquire about using Copilot in Bing.
Enable makers to create Dataverse AI prompt columns	Updated	Sep/2025	Makers can use generative AI prompts to improve data quality so users can efficiently process customer feedback and inquiries.

Dataverse - Data workspace



Item	N / U	Deadline	Benefits / Observations
Enable auto-cleanup for jobs and logs to manage storage	Updated	Sep/2025	Improves system performance and saves on storage by cleaning up system jobs and plug-in trace logs to comply with your company's retention policy.
Manage system views with security roles	New	Aug/2025	Using role-based views simplifies the usability of a business line app when multiple users with different needs are introduced. For example, team leads or supervisors working in the case table have different system view needs than a case service rep. Standard system views like My Cases and My Cases closed Today, just create clutter for the supervisors. So, multiple apps are being created for a cleaner experience.
Assisted mapping for standard dataflows	Updated	Aug/2025	Use the assisted mapping feature to ingest data into existing Microsoft Dataverse tables faster and with greater confidence. This feature in standard dataflows uses AI to recommend existing Dataverse tables for your new data. After you select a table, the feature suggests column mappings based on the semantic meaning of column names and column data types. It also helps improve data quality by alerting you to any column type mismatches before you publish the dataflow.

Dataverse - Activate Enterprise Data in Copilot



Item	N / U	Deadline	Benefits / Observations
Column management for Dataverse knowledge in Copilot Studio	Updated	Oct/2025	When setting up the Microsoft Dataverse knowledge, customers can optionally select only the columns they want the agent to use. This selection ensures quick access to relevant, accurate information while avoiding confusion from similar or irrelevant fields.
Expanded virtual table capability in sovereign clouds	New	Apr/2025	This feature allows customers using sovereign clouds like GCC, GCC-high, and DoD to benefit from the virtual table feature without having to copy large volumes of data from legacy storage systems.

Dataverse – Improve Copilot Studio ecosystem for enterprise scale



Item	N / U	Deadline	Benefits / Observations
Copilot support for finance and operations development	Updated	Sep/2025	X++ developers can get a big productivity boost when they use Copilot. Copilot wrote more than 40% of the published C# code, and we want to give the same kind of help to X++ developers. Copilot helps new developers get up to speed faster, which is always been a challenge for the business. We want to enable natural language to describe certain workflows.
Test Power Apps with the test engine	Updated	Sep/2025	With this capability, you can test Power Apps and eliminate regressions. You get more robust applications with fewer bugs. When you run the tests as part of the build pipelines, you make sure that problems never reach production.
Enable 3rd-party providers to build and publish agent-ready connectors	Updated	Nov/2025	As an independent software vendor (ISV) or enterprise customer, you can now offer bundled solutions that simplify and accelerate the maker journey with low code and generative AI. Certify and publish agent-ready connectors for Microsoft Copilot Studio in Partner Center. Develop a low-code AI ecosystem offering Power Platform connectors that you can extend with agent and flow templates for different business scenarios. AI solution bundles help makers choose the right products and empower them to efficiently extend and customize solutions to meet unique business needs.

Dataverse - Improved enterprise experiences in Power Platform



Item	N / U	Deadline	Benefits / Observations
Monitor and manage customer managed key environment health	Updated	Jul/2025	When Azure encryption key access is accidentally revoked, admins can manage their customer-managed key environments. Previously, Power Platform admins needed to submit a support ticket to re-enable locked environments.
Expanded virtual table capability in sovereign clouds	Updated	Jul/2025	With this feature, customers who use sovereign clouds such as GCC, GCC High, and DoD can use the virtual table feature without copying large volumes of data from legacy storage systems.
Reduce system downtime when applying customer managed key	Updated	Jul/2025	Enable system availability as soon as core Microsoft Dataverse storage services are available. Make the search and Copilot customer managed key processes continue to run while the system is up. This approach reduces system downtime and enhances the user experience.
Build Agents with Databricks as your knowledge source	Updated	Sep/2025	The Databricks connector delivers significant business value by enabling real-time data updates between Power Apps and Databricks. With this connector, your team always accesses the most current and accurate information, so you can make more informed decisions. The connector also enhances data interaction by enabling seamless CRUD (create, read, update, and delete) operations on Databricks data directly within Power Apps. This functionality improves overall usability and accelerates data-driven workflows.
Tenant to tenant environment move	Updated	Jul/2025	With this feature, you can move an environment from one tenant to another tenant. Use this feature to meet compliance requirements. The tenant-to-tenant environment move feature gives tenant administrators the ability to migrate their environments from a source tenant to a target tenant using PowerShell. This feature streamlines the migration process and gives admins more control and flexibility.
Build agents with Snowflake as your knowledge source	Updated	Aug/2025	With this feature, you get real-time data updates. The Snowflake connector facilitates real-time data updates between Power Apps and Snowflake. With this feature, you always have up-to-date information for analysis and decision-making. Another benefit is enhanced data interaction.
Restore deleted records within a specified timeframe	Updated	Out/2025	You can restore any deleted table records. With this feature, you don't need engineering support or to wait for the recovery of deleted record data.



Governance and Administration

Governance and Administration - Enterprise scale administration



Item	N / U	Deadline	Benefits / Observations
Delegate administrative operations	Updated	Nov/2025	<p>This feature brings important improvements to the Power Platform's administrative capabilities. It provides enhancements that include:</p> <ul style="list-style-type: none">• Controlled access: This feature helps keep security strong by making sure users have only the access they need to do their tasks.• Efficiency: This feature lets trusted users manage specific environments. It leads to faster response times for administrative tasks.• Scalability: It's more practical to delegate administration as the number of environments grows.• Specialization: Users with expertise in certain areas get administrative control over relevant environments. It leads to better management.
Search your inventory of custom agents from Copilot Studio	Updated	Nov/2025	<p>The new Copilot Studio page in the Power Platform admin center gives IT administrators a central, efficient, and secure way to discover and query their company's full inventory of custom agents created in Copilot Studio.</p>
Use the new connector management rule	Updated	Nov/2025	<p>Historically, data policies couldn't block a core set of connectors, such as SharePoint and Microsoft Dataverse. With the new connector management rule, you can block any connector. New connectors default to blocked, so IT administrators get more control.</p>

Governance and Administration - Security and compliance



Item	N / U	Deadline	Benefits / Observations
Manage agent security with enhanced admin controls	Updated	Oct/2025	By using the new governance controls, you can guide Copilot development in your tenants, enforce governance policies that match your organizational requirements, and unlock Copilot innovation opportunities.
View sensitivity labels in connectors	Updated	Sep/2025	Customers can use Power Platform connectors and Copilot connectors to transfer Microsoft Purview Information Protection sensitivity labels for items that users already labeled. This feature ensures adequate data governance for extensibility in agentic scenarios.
Take advantage of expanded Virtual Network support	Updated	Sep/2025	Expanded virtual network support for more connectors and Power Platform services greatly enhances your data security strategies. Power Platform now supports service endpoints and data export for Virtual Networks. With this enhancement, you can set up secure, private, outbound connectivity from Power Platform to resources in your Virtual Network.
Encrypt data at rest for Government Community Cloud - High	Updated	Aug/2025	With this feature, you can meet your data and privacy policies. Government Community Cloud - High (GCC High) customers can use their own encryption key from their Azure Key Vault to encrypt their Microsoft Power Platform environment database at rest.
Extend IP firewall to Microsoft Copilot Studio	Updated	Aug/2025	As an administrator, you enhance your organization's security by restricting unauthorized access to Microsoft Copilot Studio from IP ranges outside your configured business ecosystem. This restriction keeps your organization secure while allowing you to operate without interfering with users when your presence isn't required.

Governance and Administration - Security and compliance



Item	N / U	Deadline	Benefits / Observations
Manage table list views with security roles	Updated	Aug/2025	Role-based views simplify the usability of a business line app when multiple users with different needs use the app. For example, team leads or supervisors who work in the case table need different system views than a case service rep. Standard system views, like My Cases and My Cases Closed Today , clutter the experience for the supervisors. To provide a cleaner experience, makers had to create multiple apps.
Permit or deny guest access to an environment	Updated	Out/2025	When an admin configures this environment setting, guests can't connect to data sources in the environment. Guests can't perform any maker actions, and they can't use any apps or flows shared with them. Admins implement this security within the Power Platform admin center without using controls like conditional access or continuous access evaluation.
Mask sensitive data fields with column-level security	Updated	Sep/2025	All enterprise and financial customers must protect their customers' personal data and sensitive fields to prevent unauthorized data access. With this feature, you can mask sensitive fields and block bulk export of these fields.
Use managed identities for Dataverse plug-ins	Updated	Jul/2025	Power Platform managed identities give Dataverse plug-in publishers a secure way to connect to Azure resources without storing or exposing credentials. With managed identities, developers don't need to manage credentials.

Governance and Administration - Unified experience for Power Platform and finance and operations apps



Item	N / U	Deadline	Benefits / Observations
Convert sandbox to production for unified environments	Updated	Sep/2025	With a single command and API, you can transition your entire environment from sandbox to production. This transition includes Dataverse, customer engagement–based applications, and ERP-based applications. This streamlined process improves operational efficiency and reduces downtime during critical go-live activities.
Deploy and manage unified production environments	Updated	Sep/2025	Customers can now manage their production environments as part of a unified experience in Power Platform admin center for all Dynamics 365 apps.
Deploy and manage unified sandbox environments	Updated	Sep/2025	Customers can now manage their sandbox environments as part of a unified experience in Power Platform admin center for all Dynamics 365 apps. This experience gives admins a consistent and single set of lifecycle operations they can perform across all their artifacts.

Governance and Administration – Copilot governance



Item	N / U	Deadline	Benefits / Observations
View usage and value metrics for Copilot in Power Apps	Updated	Aug/2025	Admins can view usage and value metrics along with billing information for Copilot agents in the Power Platform admin center. This feature helps justify investments. It helps you understand where to invest more to increase efficiency and effectiveness in your organization.



Power Pages

Power Pages – Administration and governance



Item	N / U	Deadline	Benefits / Observations
Recommend license-capacity allocation in Power Platform Advisor	Updated	Aug/2025	This feature analyzes license consumption across your Power Pages environments. It flags environments that reach or exceed capacity and suggests corrective actions. You get clear recommendations to manage capacity.

Power Pages - Design studio

Item	N / U	Deadline	Benefits / Observations
Improve site security with security scan	Updated	Aug/2025	Schedule a security scan to protect your site from threats. The scan uses static and dynamic security scanning to find weaknesses and possible threats to your site's stability. When you run the scan, it evaluates the security level of the site, generates a report with the results of the checks, and provides suggestions for what to do next.

AI and Copilot Assessment Workshop

AI in practice – leverage AI for strategic growth in your organization!



This workshop provides an AI integration roadmap fostering innovation, efficiency, strategic growth, operational readiness, and ethical practices, transforming challenges into competitive opportunities.

1-day workshop, On-site or Online.

The workshop is designed for managers, IT decision-makers, process owners, and data analysts.

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- **Introduction to Microsoft technologies:**
Exploring Microsoft AI, Copilots, and Azure services to enhance efficiency and address business challenges.
- **Use Case Exploration:**
We will explore use cases and identify challenges and priorities for strategic impact in your organization.
- **Design Thinking:**
Design Thinking session focuses on AI solutions, quick wins, ROI, consensus, and prioritizing value creation.
- **Organizational Readiness:**
Discussing AI integration, emphasizing data quality, change management, training, governance, and ethical AI practices.
- **Roadmap and Next Steps:**
Outlining a roadmap for AI adoption to accelerate your organization's journey.

Questions



Thank you!



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