

License Guide:

Getting started with Power Platform

- could be cheaper than you think

The background features a dark blue gradient with various digital and technological motifs. On the right, a laptop is shown with a screen displaying data visualizations like bar charts and line graphs. To the left, there are glowing circular patterns and vertical streams of light, suggesting data flow or network activity. The overall aesthetic is high-tech and modern.


Did you know that you can get started working with the Power platform with your existing Dynamics 365 or Office 365 licenses?

The Power Platform is a hot topic, and with its low code development platform it is easy for citizen developers to start making apps that fits the business' needs.

To get started, you only need to spend some time getting to know the platform – and make sure you have the right license. This can either be a Power App user plan that gives you unlimited access to Power Apps or the cheaper Power App per app license that gives you access to a maximum of two Power Apps.



It's easy to start making apps. You only need to know the platform.



This Licensing Guide gives an overview of whether your existing licenses on Microsoft Dynamics 365 or Office 365 already gives you access to get started with the Power Platform.

But many people do not know that they have the possibility to start working on the Power Platform with their current Office or Dynamics 365 licenses

Yes, some capabilities are limited with the licenses, but with an Office E3 license you can build Power Apps, flows, or automation between e.g. your Outlook, SharePoint, and Teams. This way, you will be able to automate processes between systems and update manual tasks by using the power of Power Automate.

We have created this Licensing Guide for you, so you can get an overview of whether your existing licenses on Microsoft Dynamics 365 or Office 365 already gives you access to get started with the Power Platform.

However, we always recommend that you get in touch with us before making decisions around your Microsoft licenses.

We have the experts to review your licenses, estimate your needs, that you are compliant and have the right mix of Microsoft subscriptions to support your business.



Power Apps use rights included with Dynamics 365 licenses

Limited Power Apps use rights are included within the same environment(s) as the licensed Dynamics 365 application(s) to allow users to customize & extend Dynamics 365 applications. Use of Power Apps capabilities included with Dynamics 365 licenses must be only within the context of the licensed Dynamics 365 application. Further, the specific use rights vary by Dynamics 365 license type.

Power Apps use rights with Dynaics 365 applications

Capabilities		Dynamics 365 Applications ¹	Dynamics 365 Enterprise Applications ²
Run custom apps ³	Run standalone apps (canvas/model driven)		Within same environment(s) as licensed Dynamics 365 application(s) ⁴
Connect to your data	Standard connectors	•	•
	Premium and custom connectors	•	•
	On premise data gateway	•	•
Store and manage data	Utilize Dataverse (formerly Common Data Service)	•	•
	Create and access custom entities	15 per application	•
	Dynamics 365 restricted entities use rights	Create read, update and delete	Create, read, update and read
Execute flows	Automated, instant and scheduled flows	Within app context	Within app context
	Business process flows		
Infuse AI	AI Builder capacity add-on	\$	\$
Power Apps Portal use rights	Standalone Power Apps Portals use rights		Within same environment(s) as licensed Dynamics 365 application(s)

1 Dynamics 365 Sales Professional, Dynamics 365 Customer Service Professional, Dynamics 365 Team Members, Dynamics 365 Operations - Activity, Dynamics 365 Human Resources Self Service, Dynamics 365 Business Central Team Members.
2 Dynamics 365 Sales Enterprise, Dynamics 365 Customer Service Enterprise, Dynamics 365 Field Service, Dynamics 365 Project Service Automation, Dynamics 365 Finance, Dynamics 365 Supply Chain Management, Dynamics 365 Commerce, Dynamics 365 Human Resources, Dynamics 365 Business Central.
3 Power Apps and Power Automate usage will count against the API request limits provided by the Dynamics 365 license. Service limits are published at <http://aka.ms/platformlimits> - Power Apps and Power Automate capacity add-on can be purchased to increase daily service limits.
4 For Finance, Supply Chain Management, and Commerce, the Dynamics 365 environment is defined as the environment that the dual write feature is configured against. For Business Central the Dynamics 365 environment is defined as an environment that includes one or more Power Apps that integrate with Business Central.



Power Apps use rights included with Office 365 licenses

Limited Power Apps use rights are included with select Office 365 licenses to allow users to customize and extend Office 365 for productivity scenarios, and to deliver a comprehensive low-code extensibility platform for Microsoft Teams. For a complete list of Office 365 licenses that include Power Apps and Dataverse for Teams use rights, please refer to [Appendix B](#).

Power Apps use rights with Office 365 licenses

Capabilities		Office 365
Run custom apps/portals	Run custom apps (canvas apps)	Unlimited
	Run custom apps (model driven apps)	
	Access custom portals	
Connect to your data	Standard connectors	•
	Premium and custom connectors	
	On premise data gateway	
Store and manage data	Utilize Dataverse for Teams (use for apps in Teams only) ^{1,2,3}	Select O365 licenses
	Utilize Dataverse (formerly Common Data Service)	
	Create and access custom entities (includes complex entities)	
Execute flows	Power Automate use rights (See Power Automate with Office 365 section)	•
Per license capacity (shared capacity across all Power Apps and Power Automate usage)	Dataverse Database Capacity ⁴	2,000
	Dataverse File Capacity ⁴	
	Daily API Request limit ⁵	

1 Dataverse for Teams is a built-in flexible datastore that provides data storage and a one-click solution for app deployment in Teams. For a complete list of Office 365 licenses that include Dataverse for Teams use rights, please refer to [Appendix B](#).

2 Each Dataverse for Teams environment uniquely maps (1:1) to a Teams team and can store up to 1,000,000 records based on typical usage. Please refer to the public link [here](#) for the details on Dataverse for Teams capacity and service limits.

3 Dataverse for Teams does not grant additional entitlements with standalone Power Platform licenses but supports premium functionality that comes with corresponding license. Example: In a given Dataverse for Teams environment, accessing premium connectors in the context of an app requires all users accessing the app to be licensed either by the Power Apps per app or per user plans depending on the customer scenario/needs.

4 Dataverse database and file capacity entitlements are pooled at the tenant level.

5 Reference <http://aka.ms/platformlimitsfor> for more details on usage limits; "Power Apps and Power Automate capacity add-on" can be purchased to increase daily service limits.



Power Automate use rights included with Dynamics 365 licenses

Dynamics 365 licenses include Power Automate use rights for the purpose of customizing and extending Dynamics 365 application(s).

Power Automate within Dynamics 365 is limited to the context of the embedding Dynamics 365 application. For both triggers and actions, flows included within the Dynamics 365 application can connect to:

- Any data source within the use rights of the Dynamics 365 application
- Directly with the Dynamics 365 application (via built in trigger/action)

If the embedded flow is not within the context of the Dynamics 365 application, then standalone Power Automate licenses will need to be purchased.

Summary of Power Automate use rights with Dynamics 365 licenses

Plans and capabilities		Dynamics 365 Applications ³	Dynamics 365 Enterprise Applications ⁴
Execute flows ^{1,2}	Automated, instant, and scheduled flows	Within app context	Within app context
	Business process flows		
Connect to your data	Standard connectors	•	•
	Premium and custom connectors	•	•
	On premise data gateway	•	•
Store and manage data	Dataverse (formerly Common Data Service) use rights	•	•
	Create and access custom entities	15 per application	•
	Dynamics 365 restricted entities use rights	Create read, update and delete	Create, read, update and read

¹ Power Automate use needs to map to the context of the embedding Dynamics 365 applications.

² Power Automate usage counts against the service limits associated with the embedding Dynamics 365 license, Reference <http://aka.ms/platformlimits> for more details on usage limits; "Power Apps and Power Automate capacity add-on" can be purchased to increase daily service limits.

³ Dynamics 365 Sales Professional, Dynamics 365 Customer Service Professional, Dynamics 365 Team Members, Dynamics 365 Operations – Activity, Dynamics 365 Human Resources Self Service, Dynamics 365 Business Central Team Members.

⁴ Dynamics 365 Sales Enterprise, Dynamics 365 Customer Service Enterprise, Dynamics 365 Field Service, Dynamics 365 Project Service Automation, Dynamics 365 Finance, Dynamics 365 Supply Chain Management, Dynamics 365 Commerce, Dynamics 365 Human Resources, Dynamics 365 Business Central.



Power Automate use rights included with Office 365 licenses

Limited Power Automate use rights are included with select Office 365 licenses to allow users to Customize and extend Office 365 for productivity scenarios, and to deliver a comprehensive low-code extensibility platform for Microsoft Teams. For a complete list of Office 365 licenses that include Power Automate and Dataverse for Teams use rights, please refer to [Appendix B](#).

Power Automate use within Office 365 is limited to the context of the embedding Office 365 application. For both triggers and actions, flows included within the Office 365 application can connect to:

- Any data source within the use rights of the Office 365 application
- Directly with the Office 365 application (via build in trigger/action)

If the embedded flow is not within the context of the Office 365 application or if the embedded flow needs to connect to a premium on-premises or custom data source standalone Power Automate licenses will need to be purchased.

Summary of Power Automate use rights with Office 365 licenses

Plans and capabilities		Power Automate use rights within Office 365 licenses
Execute flows	Automated, instant, and scheduled flows	•
	Business process flows	
Connect to your data	Standard connectors	•
	Premium and custom connectors	
	On-premises data gateway	
Store and manage data	Utilize Dataverse for Teams (use for flows in Teams only) ^{1,2,3}	Select Office 365 licenses
	Dataverse (formerly Common Data Service) use rights	
Per license capacity	Daily API Requests ⁴	2,000

¹ Dataverse for Teams is a built-in flexible datastore that provides data storage and a one-click solution for app deployment in Teams. For a complete list of Office 365 licenses that include Dataverse for Teams use rights, please refer to [Appendix B](#).

² Each Dataverse for Teams environment uniquely maps (1:1) to a Teams team and can store up to 1,000,000 records based on typical usage. Please refer to the public link [here](#) for the details on Dataverse for Teams capacity and service limits.

³ Dataverse for Teams does not grant additional entitlements with standalone Power Platform licenses but supports premium functionality that comes with corresponding license. Example: In a given Dataverse for Teams environment, accessing premium connectors in the context of a flow requires all users accessing the app to be licensed either by the Power Automate per user or per flow plans depending on the customer scenario/needs.

⁴ Usage capacity is across both Power Apps and Power Automate; "Power Apps and Power Automate capacity add-on" can be purchased to increase daily service limits. More details at <http://aka.ms/platformlimits>

Dynamics 365

Plans and capabilities	Power Apps	
	Power Apps	Power Automate
Dynamics 365 Sales Enterprise	•	•
Dynamics 365 Sales Professional	•	•
Dynamics 365 Field Service	•	•
Dynamics 365 Team Members	•	•
Dynamics 365 Finance	•	•
Dynamics 365 Supply Chain Management	•	•
Dynamics 365 Commerce	•	•
Dynamics 365 Operations - Activity	•	•
Dynamics 365 Business Central	•	•
Dynamics 365 Business Central Team Members	•	•

Office 365*

Qualifying License	Limited Use Rights included with Qualifying License			
	Power Apps	Power Automate	Power Virtual Agents for Teams	Dataverse for Teams
Office 365 E1	•	•	•	•
Office 365 E2	•	•	•	•
Office 365 E3	•	•	•	•
Office 365 E3 Developer	•	•	•	•
Office 365 E3 without Microsoft 365	•	•	•	•
Office 365 E5	•	•	•	•
Office 365 F36	•	•	•	•
Microsoft 365 Business Basic	•	•	•	•
Microsoft 365 Business Premium	•	•	•	•
Office 365 A1 for Faculty	•	•		
Office 365 A1 for Students	•	•		
Office 365 A1 Plus for Faculty	•	•		
Office 365 A1 Plus for Students	•	•		
Office 365 A3 for Faculty	•	•	•	•
Office 365 A3 for Students	•	•	•	•
Office 365 A3 for Student Use Benefit	•	•		
Office 365 A5 for Faculty	•	•	•	•
Office 365 A5 for Students	•	•	•	•
Office 365 A5 for Student Use Benefit	•	•		

* Microsoft 365 is governed by the License Terms of the individual products and services comprising Microsoft 365, as modified by the License Terms in the Microsoft 365 Product Entry. For more information on Microsoft 365 and Office 365 Suites licensing channels and segments availability, refer to the Product Terms and the Online Service Terms.

Eager to get started? Let our experts help you!

We know it can be a bit complex to fully understand the landscape of Microsoft Dynamics licenses. Therefore, we recommend you to reach out to our experts to review your existing licenses, estimate your needs, make sure you are compliant and have the right mix of Microsoft subscriptions meeting your needs.

Reach out to us for a
free licensing consultation:

E-mail:
northamerica.dynamics365team@alfapeople.com