



Case Study

DeCar Automotive

AUTOMOVILES
DE CAR

Office 365 y Microsoft Intune

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Business Needs

As a regional company of the automotive industry that started its operation in 2005 in Temuco, Ninth Region of Chile, Decar Automotive is currently representative of the Derco group for its eight automobile brands in the region. With a market share in the automotive market above the national average, the company is a market leader and was named Dealership of the Year its second year of the operation.

The automotive center has two modern branches in the region for the sale of new and used cars, trucks, technical service, accessories and spare parts, a whole package of products focused on excellence in service, quality and backing of the brand, and a comfortable and suitable workplace for its employees, who are the fundamental pillar in the company's growth.

DeCar Automotive sought to solve virus and SPAM problems on their computers, which entered mainly through email. In addition, it needed to have an effective tool to minimize the volume of SPAM and viruses. It also required a platform with centralized management for its computers. DeCar did not have its own Active Directory for both fixed and field users and their computers required constant monitoring by a centralized system hosted on the Internet through a third party and under unified administration policies, and according to the role of each. It sought a solution that would provide security, productivity and collaboration for

a market that is constantly changing, and with effective detection, containment and elimination of viruses that could contaminate the equipment by mail, pen drive or other means.

As part of its technological platform modernization plan, DeCar was looking for a World Class solution in the market that would allow its users in offices and on the ground to maintain constant communication and collaboration, both with its collaborators, customers and suppliers, in addition to decreasing the constant and increasing rate of virus and SPAM. This platform should protect the organization and the various devices from the different threats in the network and allow remote administration according to security and privacy policies for all the company's equipment, regardless of where they are, along with configurations and filters required for proper, centralized, secure and up-to-date management.

With two physical facilities, both including sales processes and services, it was important for DeCar Automotive to establish proper communication and collaboration within their company. Therefore, productivity solutions were needed that generated value, a competitive edge and improved communicative capacity in instant messaging, documentary and social management, all solutions that allowed it to adapt to a social and mobile era and the constant changes of the market. This allowed the company to focus on activities that generate value in each activity and the organization.

The company did not have its own Active Directory, so the implementation of these solutions should allow the management and administration of applications and Firewall in the different devices without having a previous structure for the administration of their devices, allowing for decreased threats and protection against intrusions.

Solution

AlfaPeople deploys the Microsoft Office 365 Suite in DeCar Automotive, a bundle of cloud-based productivity solutions that enable employees to be more productive and connect from virtually anywhere they find themselves with their work and / or personal devices. In addition, it will give you the latest updates, email security for spam, storage, synchronization and the possibility of sharing files online, always with updated documents, as well as instant messaging, social network (Yammer) and Skype connectivity, thus contributing to its technological modernization plan for constant communication and collaboration among its employees, customers and suppliers.

In addition, Microsoft Intune has been implemented for the centralized management and administration of mobile devices and applications, with its own security policy, allowing for monitoring, protection against malware threats and execution of pre-stabilization and action plans for each computer. Alfa People provides training on all of the features of Office 365 and Microsoft Intune, such as cloud storage, backups and the opportunity to share files easily, which can be accessed from almost any Device, synchronized offline and without Internet connection.

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Benefits



“Office 365 will allow you to reduce the cost of ownership of your infrastructure by being hosted in the cloud, eliminating the administrative burden and system maintenance.”

Administration and protection of mobile devices and applications

DeCar will have the ability to enroll devices in Intune to be able to provision, configure and monitor the devices of each of its employees. In addition to publishing, inserting, configuring, protecting, monitoring and updating mobile applications, it will do so with the protection of e-mail and collaboration infrastructure so that devices and applications can access it over the internet, reducing threats of malware and protecting company data..

Maximizing productivity

Microsoft Intune enables DeCar Automotive to manage Office mobile applications by maximizing productivity and enabling its workforce to access corporate resources with familiar, easy-to-use applications while enforcing policies that can help prevent data leakage of the company.

Expanding collaboration of information and communication

Office 365 will allow you to improve and expand the collaboration of information and communication among your employees, suppliers and customers with security and reliability, as well as reduce the cost of ownership of your infrastructure by being hosted in the cloud, eliminating the administrative burden and system maintenance.

Global Offices

AlfaPeople - Headquarters

Teglholm Allé 13
2450 København SV.

Denmark

Phone: +45 70 20 27 40
Email: info@alfapeople.com

AlfaPeople Germany

Elsbach Haus, Goebenstraße 3-7
32052 Herford

Phone: +49 5221 28440-0
Fax +49 5221 28440-44
Email: info.de@alfapeople.com

AlfaPeople Chile

Avda. Nueva de Lyon 072
Oficina 801, Piso 8

Providencia, Santiago
Phone: +56 (2) 2 751 90 00
Mobile: +56 9 75296062
Email: info.cl@alfapeople.com

AlfaPeople Costa Rica

Calle 36. Av 4 y 6.
Edificio Don Bosco. Tercer Piso

San Jose
Phone: +506 2233 7000
Fax +506 2233 3238
Email: info.cr@alfapeople.com

AlfaPeople China

Four Seasons Square, Building 2
No. 503 NingGuo Road,

Shanghai
200090
Phone: +966 2 6929450
Email: kle@alfapeople.com

AlfaPeople Saudi Arabia

King Road Tower (1106)
King Abdulaziz Road - Jeddah

PO Box 11787, Jeddah 21463
Phone: +966 2 6929450
Fax: +966 2 6068744
Email: info.me@alfapeople.com

AlfaPeople United Kingdom

Westbourne Studios,
242 Acklam Road, Portobello,

London, W10 5JJ.
Phone: +44 20 3289 7700
Email: info.uk@alfapeople.com

AlfaPeople Switzerland

Hohenbühlstrasse 2
8152 Glattbrugg

Phone: +41 43 355 30 60
Fax: +41 43 355 30 61
Email: info.ch@alfapeople.com

AlfaPeople Brazil - Barueri

Al Araguaia, 2044
Alphaville Industrial

06455-000 Barueri-SP
Phone: +55 (11) 4082 3232
Email: info.br@alfapeople.com

AlfaPeople Guatemala

5ta Avenida 4-55 Zona 14
Edificio Europlaza Torre 1, 2do Niv-
el, Oficina 208/209

Phone: +502 2386 9981
Fax: +502 2386 8800
Email: info.gt@alfapeople.com

AlfaPeople India - Gurgaon

Landmark Tower, 4th Floor,
Plot No. 2, Ashok Marg,
C - Block, South City - I

Gurgaon - 122001
Phone: +919811089731
Email: info.in@alfapeople.com

AlfaPeople United Arab Emirates

Sidra Tower (1801)
Sheikh Zayed Road

PO Box 9588, Dubai
Phone: +971 4 5585066
Fax: +97144405988
Email: info.me@alfapeople.com

AlfaPeople US

Chrysler Building
405 Lexington Avenue,

26th Floor, NY 10174
Phone: +1 (917) 368-8088
Email: info.us@alfapeople.com

AlfaPeople Colombia

Ave Cra 9 # 123-86
Edificio Uraki - Ofi 401, Bogotá

Phone: +571 6054222
Fax: + 571 2082198
Email: info.co@alfapeople.com

AlfaPeople Brazil - Porto Alegre

Av. Maria Coelho Aguiar, 215
Jd. São Luiz - São Paulo/SP

CEP: 05805-000
Phone: +55 (11) 3741-5181
Email: info.br@alfapeople.com

AlfaPeople Mexico

Baja California # 245 Piso 8
Colonia Hipódromo.

Condesa C.P. 06170
México, D.F.
Phone: +55 5265 6030 Ext.878
Email: info.mx@alfapeople.com

AlfaPeople India - Bangalore

#26/1, 1st floor,
Regus gem business centre,

Ibis hotel, Bommanahalli,
Hosur road, Bangalore - 560068
Phone: +918040980841
Email: info.in@alfapeople.com