

CASE STUDY



Financial Services

Microsoft Dynamics AX





Case Study

Findeter

Financial services

Microsoft Dynamics AX

With Microsoft Dynamics AX, Findeter was able to achieve greater capacity in handling the myriad of processes that were previously completed manually and outside the various systems.

Project scope and business needs

The National Development Bank, Findeter, was created by the central Government in Columbia to finance and promote the development of sustainable infrastructure. It supports both public and private projects by providing rediscount loans, issuing guarantees, managing public funds and facilitating project structuring services. It also supports the regions with comprehensive and sustainable solutions for projects that are focused on the welfare of the local population.

To handle large volumes of funds and the related processes involved, Findeter was using multiple specialised systems provided by different suppliers operating on a mixture of systems architecture and platforms.

The organisation wanted to simplify and streamline its technical support structure in order to carry out more efficient processes, reduce administration costs as well as support improved technical integration and maintenance.

Findeter began to search for a flexible, cost-effective and practical solution to meet their needs and address a number of tactical issues, many of which stemmed from the process of unifying data from the various systems and which had even, on occasion, caused financial discrepancies. There was also a need for the business to generate improved, timely information to feed into and aid decision-making.

The new solution would encompass and integrate financial process in the areas of Accounting, Financial, Fixed Assets and Banks. This would also help

to produce real-time information, reducing risk and errors, improve controls and ensure that Findeter was fully compliant with Colombian public budget law.



"Thanks to AlfaPeople the transition plan for implementation was transparent. We moved from one system to another and during this process we felt very supported due to their understanding of our organisation. The integration process between the different areas was efficient and this also allowed us to receive timely information throughout. We have relied on the experience from AlfaPeople consultants to implement new features in the company and been supported continuously."

Hilda Cristina Álzate, Vice President of Operations at Findeter

Solution

Findeter has a complex and a highly critical responsibility of managing financial processes within the public sector, with a strong focus on robust budget control. The organisation selected AlfaPeople to implement Microsoft Dynamics AX into the business, due to its user-friendly structure and dashboards and would be familiar to those already using other Microsoft applications such as Microsoft Dynamics CRM and Microsoft SQL. It was also incorporated into the CORE BANKING function. Overall, Microsoft Dynamics AX met 85% of the corporation's requirements as outlined in their RFP, with AlfaPeople able to deliver a solution in its proposal that was within Findeter's budget.

Hilda Cristina Álzate, Vice President of Operations at Findeter said: "Thanks to AlfaPeople the transition plan for implementation was transparent.

We moved from one system to another and during this process we felt very supported due to their understanding of our organisation. The integration process between the different areas



was efficient and this also allowed us to receive timely information throughout. We have relied on the experience from AlfaPeople consultants to implement new features in the company and been supported continuously."



Daniel Alejandro Camargo,
Professional (Technology
Management) at Findeter ,

"I am convinced that thanks to the support and knowledge of AlfaPeople, now have an excellent solution with Microsoft Dynamics AX ERP. The excellent implementation has created advanced functionality and process quality. This project has resulted in the optimisation of our processes and a higher quality information that enables us to operate and make decisions in a better way."

Benefits

Robust decision-making

The senior management team at Findeter now has updated, timely and reliable information to make strategic decisions in a more assertive way. As Daniel Alejandro Camargo, Professional (Technology Management) at Findeter commented: "I am convinced that thanks to the support and knowledge of AlfaPeople, now have an excellent solution with Microsoft Dynamics AX ERP. The excellent implementation has created advanced functionality and process quality. This project has resulted in the optimisation of our processes and a higher quality information that enables us to operate and make decisions in a better way."

Increased profitability

Management costs were reduced thanks to Microsoft Dynamics AX being able to replace several applications from different suppliers. Specifically the support and software updates were highly advanced, so Findeter's IT processes became highly optimised, resulting in an effective cost reduction in that department.

Powerful processing

With Microsoft Dynamics AX, Findeter was able to achieve greater capacity in handling the myriad of processes that were previously completed manually and outside the various systems. The solution provided stable tracking and controls, meaning the organisation increased its ability to implement new projects and initiatives.

GLOBAL OFFICES

AlfaPeople - Headquarters
Tegholm Allé 13
2450 København SV.
Denmark
Phone: +45 70 20 27 40
Email: info@alfapeople.com

AlfaPeople Germany
Elsbach Haus, Goebenstraße 3-7
32052 **Herford**
Phone: +49 5221 28440-0
Fax +49 5221 28440-44
info.de@alfapeople.com

AlfaPeople Chile
Avda. Nueva de Lyon 072
Oficina 801, Piso 8
Providencia, **Santiago**
Phone: +56 (2) 2 751 90 00
Mobile: +56 9 75296062
Email: info.cl@alfapeople.com

AlfaPeople Costa Rica
Calle 36. Av 4 y 6.
Edificio Don Bosco. Tercer Piso
San Jose
Phone: +506 2233 7000
Fax +506 2233 3238
Email: info.cr@alfapeople.com

AlfaPeople India
Landmark Tower, 4th Floor,
Plot No. 2, Ashok Marg,
C - Block, South City - I
Gurgaon - 122001, India
Phone: +919811089731
Email: info.in@alfapeople.com

AlfaPeople
United Arab Emirates
Sidra Tower (1503)
Sheikh Zayed Road
PO Box 9588, **Dubai**
Phone: +971 4 5585066
Fax: +97144405988
Email: info.me@alfapeople.com

AlfaPeople United Kingdom
Century House
100 Oxford Street
W1D 1LL, **London**
United Kingdom
Phone: +44 2072 551 228
Email: info.uk@alfapeople.com

AlfaPeople Switzerland
Hohenbühlstrasse 2
8152 **Glattbrugg**
Phone: +41 43 355 30 60
Fax: +41 43 355 30 61
Email: info.ch@alfapeople.com

AlfaPeople Colombia
Ave Cra 9 # 123-86
Edificio Uraki - Ofi 401
Bogotá
Phone: +571 6054222
Fax: + 571 2082198
Email: info.co@alfapeople.com

AlfaPeople Guatemala
5ta Avenida 4-55 Zona 14
Edificio Europlaza Torre 1, 2do Nivel
Oficina 208/209
Phone: +502 2386 9981
Fax: +502 2386 8800
Email: info.gt@alfapeople.com

AlfaPeople India
South Office
#26/1, 1st floor,
Regus gem business centre,
Ibis hotel, Bommanahalli,
Hosur road, **Bangalore** - 560068
Phone: +918040980841
Email: info.in@alfapeople.com

AlfaPeople Brazil
Av. Maria Coelho Aguiar, 215
Jd. São Luiz - **São Paulo**/SP
CEP: 05805-000
Phone: +55 (11) 3741-5181
Email: info.br@alfapeople.com

AlfaPeople US
Chrysler Building
405 Lexington Avenue,
26th Floor **New York**
NY 10174
Phone: +1 (917) 368-8088
info.us@alfapeople.com

AlfaPeople Mexico
Baja California # 245 Piso 8
Colonia Hipódromo.
Condesa C.P. 06170
México, D.F.
Phone: +52 5265 6030
Email: info.mx@alfapeople.com

AlfaPeople China
Four Seasons Square, Building 2
No. 503 NingGuo Road,
Shanghai
200090
Phone: +966 2 6929450
Email: kle@alfapeople.com

AlfaPeople Saudi Arabia
King Road Tower (1106)
King Abdulaziz Road - **Jeddah**
PO Box 11787, Jeddah 21463
Phone: +966 2 6929450
Fax: +966 2 6068744
Email: info.me@alfapeople.com